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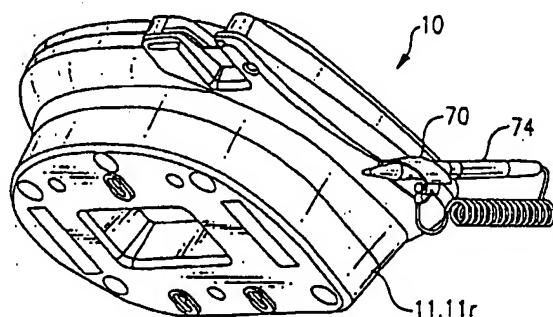
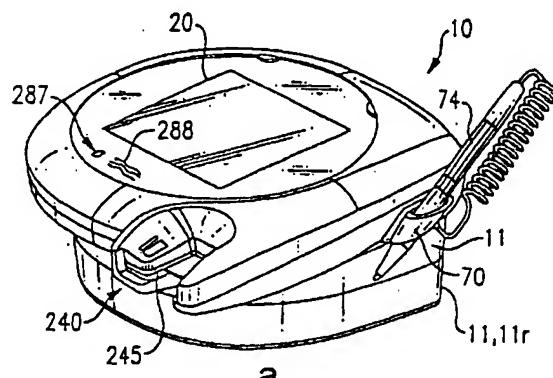
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(54) Title: TRANSACTION TERMINAL



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(57) Abstract: A transaction terminal which may include a secure information entry circuit, an ergonomically designed housing, a signature entry feedback mode assuring accurate signature registration, and at least one imaging module assembly enhancing the terminal performance. The ergonomically designed housing may include a front lip which facilitates easy card reading, a side lip facilitating hand gripping, and a raised region peripheral to a touch screen improving signature registration. An imaging module of the at least one imaging module assembly, in one embodiment, is disposed at rear portion of the housing where it is easily accessed by a cashier. The terminal can be configured so that an imaging module is automatically actuated when an age-proof-required is purchased. A housing protruding light pipe can be disposed forward of an imaging module so that attention is drawn to an imaging module when an imaging module is actuated.



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## TRANSACTION TERMINAL

Cross Reference to Related Applications

[0001] This PCT application claims priority to US Patent Application No. \_\_\_\_\_ (Our Docket No. 283-5 346.15) entitled "Transaction Terminal Comprising Imaging Module", filed January 9, 2003, U.S. Patent Application No. 10/252,227, entitled "Transaction Terminal Including Imaging Module", filed September 23, 2002, U.S. Patent Application No. 10/252,259, entitled 10 "Transaction Terminal Having Elongated Finger Recess", filed September 23, 2002, U.S. Patent Application No. 10/252,652, entitled "Transaction Terminal Having Signature Entry Feedback", filed September 23, 2002, U.S. Patent Application No. 10/252,651, entitled 15 "Transaction Terminal Including Raised Surface Peripheral to Touch Screen", filed September 23, 2002, U.S. Patent Application No. 10/044,119, entitled "Ergonomically Designed Multifunctional Transaction Terminal", filed January 11, 2002, U.S. Patent 20 Application No. 10/044,137, entitled "Transaction Terminal Encryption Apparatus Comprising Encryption Mode Indicator", filed January 11, 2002. This application also claims the priorities, under 35 U.S.C. § 119, of U.S. Provisional Patent Application No. 60/348,738, 25 entitled "Secure Information Input Apparatus Having Associated Secure Mode Indicator", filed January 14, 2002 and U.S. Provisional Patent Application No. 60/347,708, entitled "Transaction Terminal Adapted for Ease of Use and Having Improved Security Features", 30 filed January 11, 2002. All of the above provisional and

nonprovisional applications are expressly incorporated herein by reference.

Field of the Invention

[0002] The invention relates to data collection devices in general and particularly to data collection devices including combine image capture and decoding functionality.

Background of the Prior Art

[0003] "Transaction terminals" of the type having a data collection (e.g. mag stripe, smart card) input and signature capture capability for attachment to a point-of-sale (POS) network are growing in popularity. Unfortunately, currently available transaction terminals have been observed to exhibit numerous limitations.

15 [0004] For example, while presently available transaction terminals often are configured to prompt a user to enter personal identification (PIN) information, presently available transaction terminal lack adequate security features for assuring that the PIN information  
20 cannot be stolen, either by overriding of an encryption routine or by theft of encryption keys.

[0005] Presently available transaction terminals are also lacking in security features for monitoring presentation fraud. For example, while transaction terminals prompt a user to enter PIN information and to enter a signature, they are lacking in features which would enable determination of whether the person presenting information is in fact the person he purports

to be.

[0006] The physical housings presently available in transaction terminals have also observed to be problematic. The reading unit of presently available 5 transaction terminals is a "swipe" style mag stripe card reader which defines a slit opening on the top of the terminal. The orientation and configuration of these swipe-style slot transaction terminals force a reader into assuming uncomfortable and awkward body and arm 10 positions during the reading process.

[0007] Other problems with present day transaction terminals exist as well. For example, present day transaction terminal allow unscrupulous 15 persons to open the terminal, and remove secure information bearing microchips or to syphon information from the chips.

[0008] There is a need to address these and other problems observed with presently available 20 transaction terminals.

Summary of the Invention

[0009] According to its major aspects and broadly stated, the invention is a transaction terminal which may include a secure information entry circuit, an 25 ergonomically designed housing, a signature entry feedback mode assuring accurate signature registration, and at least one imaging module assembly enhancing the terminal performance. The ergonomically designed housing may include a front lip which facilitates easy

card reading, a side lip facilitating hand gripping, and a raised region peripheral to a touch screen improving signature registration. An imaging module of the at least one imaging module assembly, in one embodiment, is  
5 disposed at rear portion of the housing where it is easily accessed by a cashier. The terminal can be configured so that an imaging module is automatically actuated when an age-proof-required is purchased. A housing-protruding light pipe can be disposed forward of  
10 an imaging module so that attention is drawn to an imaging module when an imaging module is actuated.

[0010] These and other details and advantages will become apparent from the detailed description of the preferred embodiment hereinbelow.

15 Brief Description of the Drawing

[0011] For a further understanding of these and objects of the invention, reference will be made to the following detailed description of the invention which is to be read in connection with the accompanying drawing,  
20 wherein:

[0012] Figs. 1a and 1b are perspective views of an exemplary transaction terminal according to the invention;

[0013] Fig. 1c is a top view of an exemplary  
25 transaction terminal according to the invention;

[0014] Fig. 1e is a side view of an exemplary transaction terminal according to the invention;

[0015] Fig. 1f is a side view of a wedge style user according to the invention;

- [0016] Fig. 1g is a bottom perspective view of a transaction terminal according to the invention;
- [0017] Figs. 1h and 1i are cutaway side views of an exemplary transaction terminal according to the  
5 invention;
- [0018] Figs. 1j and 1k are bottom perspective views of an exemplary transaction terminal according to the invention having SAMS access doors;
- [0019] Figs. 1L an 1m is a terminal according to  
10 the invention including an integrated fingerprint scanner.
- [0020] Fig. 1n shows a universal cable of the invention;
- [0021] Fig. 1o is a top view of a universal  
15 connection of the invention;
- [0022] Fig. 1p is a side view of a terminal including an optical reader;
- [0023] Fig. 1q is a front view of a terminal according to the invention including an optical reader,  
20 a retinal scanner and a fingerprint scanner;
- [0024] Fig. 1r is a perspective view of a riser.
- [0025] Figs. 1s-1t are view of terminals in an exemplary embodiment for illustrating dimensional features.
- 25 [0026] Fig. 2a is a functional electrical block diagram of an exemplary transaction terminal according to the invention;
- [0027] Fig. 2b is an exemplary chip system architecture diagram of an exemplary transaction  
30 terminal according to the invention;
- [0028] Fig. 2c is a functional electrical block diagram showing of a security block shown in the block

diagram of Fig. 2a;

[0029] Fig. 2d shows an alternative embodiment of a security block according to the invention;

[0030] Fig. 2e shows a functional block diagram 5 of a secure information entry circuit of the invention;

[0031] Figs. 2f and 2g are memory maps illustrating just two of several possible embodiments of firmware;

10 [0032] Fig. 2i is a flow diagram illustrating an exemplary encryption routine according to the invention;

[0033] Fig. 3a is a flow diagram illustrating a flow of events in a typical POS transaction;

[0034] Figs. 3b-3e show various embodiments of possible POS networks;

15 [0035] Figs. 3f-3g illustrate alternative cash registers which may be disposed in communication with a transaction terminal of the invention;

20 [0036] Fig. 4a is an exemplary assembly diagram for an exemplary transaction terminal according to the invention;

[0037] Figs. 4b and 4c are detailed assembly diagrams illustrating a break-in detection feature according to the invention;

25 [0038] Fig. 4d is a partial exploded perspective view of a main PCB of an exemplary transaction terminal according to the invention;

[0039] Fig. 4e is an assembly view of a transaction terminal having a replaceable window;

30 [0040] Fig. 4f is a top view of a transaction terminal frame including cutaway views illustrating raised surfaces of the frame;

[0041] Fig. 4g is a top view of a transaction

terminal in a mode wherein a signature capture screen is displayed on the terminal;

[0042] Fig. 4h is a perspective view of a left-handed overwriter entering signature data;

5 [0043] Fig. 4i is a bottom view of a transaction terminal including a replaceable window;

[0044] Fig. 4j is a top assembly view of a transaction terminal including a replaceable window;

10 [0045] Fig. 4k is a bottom assembly view of a transaction terminal including a replaceable window;

[0046] Fig. 4L is a top view of a transaction terminal in a mode where the transaction terminal displays a signature entry screen;

15 [0047] Fig. 4m is a flow diagram illustrating operation of transaction terminal during signature entry mode of operation.

[0048] Fig. 4n is a top view of a transaction terminal in a card reading mode.

20 [0049] Fig. 5a is a side view of an exemplary stylus and cord according to the invention;

[0050] Fig. 5b is a cutaway partial side view of the stylus shown in Fig. 5a;

25 [0051] Figs. 5c, 5d, and 5f are perspective views of a stylus holder assembly according to the invention;

[0052] Fig. 5e is a side view of a holder assembly according to the invention;

[0053] Figs. 6a-6e are various perspective views of a hybrid reader unit which may be incorporated in a 30 transaction terminal according to the invention;

[0054] Figs. 7a-7b are functional diagrams illustrating a brooming effect of the invention;

- [0055] Fig. 7c is a business model diagram illustrating a method for marketing ad supplying a terminal according to the invention;
- [0056] Figs. 7d-7g are perspective views of 5 alternative apparatuses in which a security feature can be incorporated;
- [0057] Fig. 7h is a network diagram illustrating incorporation of a security feature in one embodiment;
- [0058] Figs. 8a-8b are function lay-out diagrams 10 of a touch screen overlay;
- [0059] Fig. 9 illustrates a prior art transaction terminal;
- [0060] Figs. 9a-9b are perspective views of a 15 transaction terminal including an elongated finger recess;
- [0061] Fig. 9c is a perspective view of a transaction terminal including a finger recess and an outer surface region including printed matter.
- [0062] Fig. 9d is a top view of a transaction 20 terminal including an elongated finger recess;
- [0063] Fig. 9e is a front view of a transaction terminal including an elongated finger recess;
- [0064] Fig. 9f is a perspective view of a 25 transaction terminal including an elongated finger recess and a middle finger recess;
- [0065] Fig. 9g is a perspective view of a transaction terminal and a finger recess formed integrally with a card cavity that is devoid of a card cutout section;
- [0066] Fig. 9h is a perspective view of a 30 transaction terminal having a spaced apart card cavity and elongated finger recess.

- [0067] Fig. 9i is a side view of a transaction terminal having a "two knuckle" elongated finger recess;
- [0068] Fig. 9j is a top view of a transaction terminal having a two knuckled elongated finger recess;
- 5 [0069] Fig. 9k is a top view of a transaction terminal having a web-receiving elongated finger recess;
- [0070] Fig. 9L is a top view of a transaction terminal having an elongated border outline thereof labeled;
- 10 [0071] Fig. 9m is a side view of a transaction terminal having an apex ridge;
- [0072] Fig. 9n are top and cross-sectional views including exemplary dimensional data, of a transaction terminal having an elongated recess;
- 15 [0073] Fig. 10a is a perspective view of a transaction terminal in a retail store application;
- [0074] Fig. 10b is an internal perspective view of a transaction terminal including two imaging procedures;
- 20 [0075] Fig. 10c is a front view of an imaging module having a front imaging module;
- [0076] Fig. 10d is a rear view of an imaging module including a rear imaging module;
- [0077] Fig. 10e is a perspective view of an
- 25 imaging module support having mounting wings;
- [0078] Fig. 10f is an exemplary block electrical diagram of a transaction terminal having two imaging modules;
- [0079] Figs. 10g-10h are perspective views of an
- 30 imaging module;
- [0080] Fig. 10i is an assembly view of an imaging module;

[0081] Fig. 10q is a side view of the transaction terminal fo Fig. 10l mounted in a vertical operating position;

5 [0082] Fig. 10p is a perspective view of a transaction terminal including a card reader and a light pipe imaging module assembly.

[0083] Figs. 11a-11 are various additional views of a transaction terminal;

10 [0084] Fig. 12a illustrates a prior art transaction terminal;

[0085] Fig. 12b is a perspective view of a prior art finger recess incorporated in a fingerprint scanning device of the prior art;

15 [0086] Fig. 12c is a side view of a prior art finger recess incorporated in a fingerprint scanning device of the prior art.

Detailed Description of the Invention

[0087] Perspective views of a transaction terminal according to the invention, which may be adapted for reading card information, for secure receipt of personal identification (PIN) information, for signature capture, and numerous other functions are shown in Figs. 1a, 1b, and 1g. Card 90 which is processed by transaction terminal 10 may be, for example, a credit card, a debit card, customer loyalty card, an electronic benefits card, a company-sponsored benefits card, an identification card, etc.

30 [0088] Transaction terminal 10 includes a rugged housing 11 having a top 11a, a bottom 11b, a front 11f, and sides 11s. Housing 11 further includes a base

portion 11bs and an enlarged head portion 11h extending forwardly from base 11b to define a lip 11L. Integrated in the top 11T of terminal 10 is a touch screen 20, which will be described herein, comprises a display 234 and a touch sensitive overlay 23 disposed over display 234. Disposed in housing lip 11L and opening toward front 11F of housing 11 is an insert-style card reader 240. Housing 11 further includes a detachable riser 11R and a tangle-resistant stylus 30 disposed in a specially configured holder apparatus 40 adapted for attachment either on housing 11 or on another member separate from housing 10. Terminal 10 further includes I/O connection ports 40 and 42 for allowing communication with other computer systems such as cash registers, or other host computer systems, e.g server system, or hub computer systems as will be described later herein.

[0089] A high level electrical block diagram of terminal 10 is shown in Fig. 2a. Terminal 10 includes a control circuit 210 which typically comprises at least one IC microchip. For example, an Intel 133 MHz or 206 Mhz SA-1110 Strong-arm CPU is suitable for use in circuit 210, although faster and less expensive CPU IC's will be preferred when they become available. In addition to having a central processing unit, CPU 212, control circuit 210 further includes a memory 216 typically having at least RAM 217 and ROM 218 memory devices. ROM 218 may be a reprogrammable ROM, otherwise known as a "flash" ROM.

[0090] Control circuit 210 may be in communication with other types of memory including "flash" type memory, e.g. a memory device 216F sold

under the commercial names "Multimedia MMC," "Smart Media," "Compact Flash," and "Memory Stick." Flash type memory devices are especially useful for storing image data and signature data. Memory 216 which may be  
5 included in or in communication with control circuit 210 may also comprise a long term storage device 216s such as a hard drive, a floppy disk, or a compact disc. It has become increasingly common to package memory devices, particularly RAM and ROM devices within a  
10 single IC chip including control circuit CPU 212, RAM 216, and ROM 218.

[0091] Control circuit 210 is in communication with a number of components, including reader unit 240 which is a preferred embodiment in an insert style (also  
15 known as "dip" style) hybrid magnetic stripe and smart card reader/writer. Hybrid reader 240 may be an OEM integrated unit, e.g. a ZU series reader of the type available from Matsushita of Japan, an ST-40 series hybrid reader available from Secure-Tech, or a hybrid  
20 reader of the type available from IDTECH. Hybrid reader unit 240 includes a mag stripe reader 241 in communication with magnetic control and decode circuit 242, and smart card reader/writer 243 in communication with smart card control and decode circuit 244. Hybrid  
25 reader unit 240 may be disposed in pocket 13 defined in lower section 11LW of housing 11 as seen in assembly view Fig. 4a.

[0092] Control circuit 210 in the embodiment of Fig. 2a is also in communication with an RF ID reader  
30 unit having a reader 261, with associated control and decode circuit 262. RF ID reader 261 may be, for

example a Kronegger miniaturized RF reader, readily connected to PCB 290, having a 25x35 mm footprint and power consumption below 100ma reader may be mounted just under housing upper portion 261p indicated in Fig. 4L.

5 [0093] Another user interface data input device which may be disposed in communication with control circuit 210 is an optical reader unit or imaging assembly having module assembly 263 and associated control and decode out circuit 264. Control and  
10 decoding could also be carried out by control circuit 210. A model IT 4000 or IT 4200 optical reader module with decode out circuit of the type available from Hand Held Products, Inc. may be selected to provide the function indicated by blocks 263 and 264. Module 263  
15 could also be a linear image sensor modules.  
Embodiments of transaction terminals according to the invention including an optical reader unit having 263 are shown in Figs. 1p and 1q. Module 263 is readily installed in side 10s of base 10bs. More particularly  
20 housing 11 can include an imaging module aperture 260 for accommodation of imaging module 263. The aperture 260 may accommodate module 263 by allowing light to pass through aperture 260 to the imaging assembly aperture in the case assembly is mounted entirely inside housing 11  
25 or may accommodate assembly 263 by allowing a part of assembly 263 to extend into the exterior of housing 11 in the case assembly 263 is mounted in such a manner that it is disposed partially inside and partially outside of housing 11. The height of the integrated  
30 portion of base 10bs or risen 11n may be increased as shown so that e.g. a credit or debit or identification card is readily placed in the field of view of reader

236.

[0094] Referring to the application depicted in Fig. 10a-10d it is advantageous to incorporate plural imaging modules 263 into transaction terminal 10.

5 Transaction terminal 10 of Figs. 10a-10d include front and rear imaging modules 263-1 and 263-2 as seen in Fig. 10b. Front imaging module 263-1 including imaging axis  $a_{11}$  is employed in the capture of images corresponding to objects (including objects bearing decodable indicia) 10 disposed forward of transaction terminal 10, while rear imaging module 263-2 having imaging axis  $a_{12}$  is employed in the capture of images corresponding to objects (including indicia-bearing objects) disposed rearward of transaction terminal 10.

15 [0095] In a typical use of transaction terminal 10 as depicted in Fig. 10a, wherein transaction terminal 10 is installed on a counter top 6302 having a conveyor 6304, a front of transaction terminal 10 generally faces a customer while a rear of transaction terminal 10 20 generally faces a store clerk, who stands proximate cash register 340. Disposing first imaging module 263-1 to image objects disposed forward of transaction terminal 10 renders first imaging module 263-1 well-suited for use by a customer. Similarly, disposing second imaging 25 module 263-2 to image objects disposed rearward of transaction terminal 10 renders second imaging module 263-2 well-suited for use by a store clerk.

[0096] During operating programs executed by control circuit 210, a customer may actuate first 30 imaging module 263-1 to e.g. read a bar code from a

customer loyalty card to determine a customer number, to capture an image corresponding to a fingerprint or a face of a customer, etc. A store clerk may actuate second imaging module 263-2 e.g. to read a bar code from 5 a driver's license or other identification card to determine a customer's age, to read a bar code from a product, or to capture an image for any reason. Further aspects of the invention relating to a store clerk's actuation of second imaging module 263-2 will be 10 described in greater detail herein.

[0097] Referring to Fig. 10b an internal perspective view of a transaction terminal 10 having front and rear imaging modules is shown. Imaging modules 263-1 and 263-2 in the embodiments of Figs. 10b, 15 10c, and 10d are provided by IT4000 imaging modules available from HHP, Inc. of Skaneateles Falls, NY, as are substantially described in application Serial No. 10/092,789, filed March 7, 2002, entitled " Optical Reader Imaging Module" incorporated herein by reference 20 and application Serial No. 10/093,136 filed March 7, 2002, entitled "Optical Reader Comprising Multiple Color Illumination" also incorporated herein by reference. IT4000 imaging modules are shown in greater detail in the exploded views of Figs. 10g-10j. Imaging module 263 25 includes a support 6380 having a containment 6381 containing image sensor chip 6332, and a retainer section 6382 retaining a lens assembly 6340 shown as being provided by a lens barrel. Image sensor chip 6332 can be a color image sensor chip of the type described 30 in Application serial No. 09/904,697 filed July 13, 2001, entitled " An Optical Reader Having a Color Imager", incorporated herein by reference. Lens

assembly 6340 may include fixed optics configured so that imaging module 263 has a best focus receive distance of less than two feet (e.g. 3 in., 7 in., 9in). Lens assembly 6340 can also include adjustable optics

5 varying the best focus distance of module 263, or fixed optics such that a best focus receive distance of module 263 is more than two feet. A first circuit board 6314a carrying image sensor chip 6332 and aiming LEDs 6318 is mounted to a back end of support 6380 while a front

10 circuit board 6314b carrying illumination LEDs 6316 is mounted to a front end of support 6380. An optical plate 6326 carrying aiming and illumination optics is disposed forward of second circuit board 6314b.

Supporting the various components of imaging module 263

15 are a plurality of conductive support posts 6384. Imaging module 263 can include mounting wings 6380w for aiding in the installation of imaging module 263 in a device housing. Imaging module 263 has a form factor of about 2.0cm by 1.2cm by 1.2cm. Imaging module 263 can

20 also be of a type comprising a 1D image sensor or a laser sweeping scan engine.

[0098] Control circuit 210 can include one of the systems for controlling a plurality of imaging modules that is described in application Serial No. 25 10/161,950 filed June 4, 2002, entitled "Optical Reader Having a Plurality of Imaging Modules", incorporated herein by reference. The separate control and decode circuits 264-1 and 264-2 can be incorporated in control circuit 210, if control circuit 210 is sufficiently fast and powerful. Control circuit 210, as is indicated in Fig. 10f can also be in communication with separate control and decode circuits 264-1 and 264-2, each having

an individual processor and memory. Control and decode circuit 264-1 (which may be termed a capture and decode circuit) captures images via actuation of module 263-1 while control and decode circuit 264-2 captures images

5 via actuation of module 263-2. Control and decode circuit 264-1 and control and decode circuit 264-2 present decoded out messages and/or image data, such as frames of image data, to control circuit 210. Control and decode circuits 264-1, 264-2, may subject a captured

10 image to a decoding algorithm of one of the types described herein application Serial No. 09/904,697, filed July 13, 2001, entitled "An Optical Reader Having a Color Imager", previously incorporated herein by reference. Each of the control circuits 264-1 and 264-2

15 can take the form of the exemplary single imaging module electrical circuit described in application Serial No. 10/161,950, filed June 4, 2002, entitled "Optical Reader Having a Plurality of Imaging Modules", and incorporated herein by reference. It will be seen that transaction

20 terminal 10 can be configured so that imaging modules 263 such as module 263-1 and module 263-2 include overlapping fields of view and can be controlled according to one of a control method described in the previously incorporated application Serial No.

25 10/161,950 application. Additional imaging modules 263 and control and decode circuits 264 can be incorporated in terminal 10. Terminal 10 can have a third imaging module assembly, including imaging module 263-3, and control decode circuit 264-3. Terminal 10 can have any

30 number of imaging modules and control and decode circuits as is indicated by imaging module 263-N and control and decode circuit 264-N. The function of all control and decode circuits 264-1, 264-2, 264-3, 264-N

can be incorporated in control circuit 210.

[0099] Physical form views of circuit 264-1 and circuit 264-2 are shown in Fig. 10b. Circuit 264-1 is incorporated in printed circuit board 6310 while circuit 5 264-2 is incorporated in printed circuit board 6312. Control circuits 264-1 and 264-2 could also be incorporated in a circuit board of the respective imaging modules 263-1 and 263-2, as is generally described in application Serial No. 09/411,936 filed 10 October 4, 1999, entitled "Imaging Module for Optical Reader" incorporated herein by reference.

[0100] Referring to Fig. 10c a front view of a transaction terminal 10 including a front imaging module 263-1 is shown. A front view of front imaging module 15 263-1 is visible through a front aperture 6320 of housing 11. A rear view of transaction terminal 10 is shown in Fig. 10d. A front view of rear module 263-2 is visible through rear aperture 6322. Light transmissive windows (not shown) protecting and containing imaging 20 modules 263-1 and 263-2 can be disposed to cover apertures 6320 and 6322. Installing transaction terminal 10 on riser 11r provides sufficient clearance between transaction terminal 10 and the counter top 6302 so that objects including decodable indicia-bearing 25 objects can readily be placed in a field of view of both first imaging module 263-1 and second imaging module 263-2.

[0101] Referring to further aspects of terminal 10 shown in Fig. 10d, terminal 10 includes first and 30 second broad surfaces 7602-1 and 7602-2 for receiving

holder apparatus 70 as described previously in connection with Fig. 3e. Preferably both of surfaces 76-1 and 7602-7 can be flat and can be specifically dimensioned to correspond to a rear surface 76 of holder 70 (Fig. 3e). As indicated by profile edge 7604, surfaces 7602-1, 7602-2, and 76 can be keyed to assure prompt and proper orientation of surface 76 onto surface 7602-1 or 7602-2. Surface 7602-1 is formed on a right side of housing 11 (from a front end view) so that terminal 10 can be adapted for easy access of stylus 74 by right handers (the majority of users). Surface 7602-2 is formed on a rear of housing 11 so that terminal 10 can be adapted for easy access of styles by both right and left handers. Holder 70 can be detachably attached to surface 7602-1 or 7602-2 with use, e.g. of adhesive or double stick tape.

[0102] It has been mentioned that during the course of operation of terminal 10 it may be advantageous for a user to actuate module 263-1 or 20 module 263-2. In general, a module 263-1, 263-2 can be actuated to capture an image (which is then archived and/or subjected to decoding) by changing a state of a "trigger signal" from an OFF state to an ON state. A state of a trigger signal can be changed by any one of 25 at least three methods: (1) Manually, by manual actuation of a trigger or trigger button; (2) Automatically, by moving a detectable decodable image or object into the field of view of module 263-1, 263-2, or (3) Automatically, by realization of a predetermined 30 event or condition.

[0103] Referring to the first method for

changing a state of a trigger signal (manual actuation of a trigger button), transaction terminal 10 can be equipped with at least one manual trigger or trigger buttons. Trigger button 6370 (Fig. 10c) can be disposed on housing 11 toward a front of housing 11 for actuation of first imaging module 263-1, while trigger button 6371 (Fig. 10d) can be disposed toward a rear of housing 11 for generation of a trigger signal for actuating a second imager module 263-1. A manual trigger button or buttons can also be displayed on touch screen 20.

Further, a manual trigger button for changing a state of a trigger signal for actuating either of module 263-1 or 263-2 need not be located on transaction terminal 10. A manual trigger button can be located remote from transaction terminal. For example, cash register 340 (which is in communication with terminal 10 as described with reference to Figs. 3f and 3g) can be configured so that cash register 340 changes a state of a trigger signal for actuation of imaging module 263-1, 263-2 when a manual trigger button of cash register is actuated.

Cash register 340 can be configured so that when a certain button of keyboard 346 or a dedicated trigger button 6373 is actuated, cash register 340 changes a state of a trigger signal at transaction terminal 10 (possibly by sending, e.g. of a one bit signal, or one or more program instructions such a script program instructions) to the end that an imaging module e.g. 263-2 is actuated and that circuit 264-2 captures an image and subjects the image to a decode attempt.

30 [0104] Referring to a second method for changing a state of a trigger signal (automatic, in response to a decodable indicia or object being presented to module

263-1, 263-2), control circuits 264-1, 264-2 can be configured so that a trigger signal for actuating imaging module 263-1 and 263-2 is caused to change state in the manner described in application Serial No. 5 09/432,282, filed November 2, 1999, entitled "Indicia Sensor System for Optical Reader" incorporated herein by reference. In the incorporated application Serial No. 09/432,282, a control circuit for an optical reader is described which, without actuating illumination sources 10 such as LEDs 6316, captures image data and monitors for indicia including light-to-dark transitions being moved into a field of view of an image sensor. When a criteria indicating that a decodable indicia has been presented, the control circuit generates what can be 15 considered herein a trigger signal to commence a full decode operating mode characterized by actuation of at least illumination LEDs such as LEDs 6316, full frame image capturing, and launching of at least one decode algorithm. When LEDs 6316 and/or LEDs 6318 are 20 actuated, both a customer and a store clerk will likely observe the illumination being emitted, whether by module 263-1 or module 263-2. While the incorporated Application Serial Number 09/432,282 describe a method whereby a trigger signal is switched to an ON state when 25 a decodable indicia is presented to an imaging module, it is understood that a control circuit 210, 264 can be made to switch a trigger signal to an ON state in response to any object being placed in a field of view of an imaging module 263. That is, a motion detector 30 signal generated by a control circuit coupled with an image sensor, e.g., 6332, can serve as a trigger signal which when in an ON state commences image capturing and decoding operations. Methods for programming a control

circuit 210, 264 to change a state of a motion detection/trigger signal are described in greater detail herein below.

[0105] Accordingly, it would be advantageous to 5 configure transaction terminal 10 so that erroneous actuations (which may result from unintentionally moving an object into a field of view) of LEDs 6316, 6318 are minimized. Erroneous actuations LEDs and/or LEDs 6318 can be distracting. To minimize erroneous actuation of 10 LEDS 16, 18 transaction terminal 10 can be mounted vertically\ so that imaging axes  $a_{i1}$ ,  $a_{i2}$  are directed vertically. Alternatively imaging modules 263-1 and 263-2 can be disposed in transaction terminal 10 so that imaging axes  $a_{i1}$ ,  $a_{i2}$  are directed substantially 15 vertically. For example, rear imaging module 263-2 can be disposed in housing 11 so that imaging axis  $a_{i2}$  extends upwardly from terminal 10 along axis 6380, or downwardly along axis 6382. Disposing an imaging module 263-2 rearward of touch screen 20 as shown in Fig. 10a 20 renders a field of view of module 263-2 easily accessible by a store clerk. In a further aspect of the invention, imaging modules 263 can be disposed in association with a luminescent light pipe 2608 (Fig. 10j). As will be described, light pipe 2608 reduces or 25 eliminates the unsettling affect sometimes associated with an emission of LED light

[0106] Referring to a third method of changing a state of a trigger signal (automatically, on the realization of predetermined event or condition), a 30 system including transaction terminal 10 can be configured in one specific embodiment so that a trigger

signal is caused to change state when a certain type of product is purchased pursuant to a POS transaction. The purchase of certain "age proof required" products (e.g. alcohol, tobacco, R rated videos) require that customer

5 prove his/her age prior to purchase. In accordance with the invention, a lookup table (LUT) can be incorporated in cash register 340 (or elsewhere in POS network 300 including in terminal 10) correlating product codes with flags indicating whether the product is an age proof

10 required product. An updated version of the proof-of-age LUT may periodically downloaded to cash register 340 or terminal 10. A product code can be determined by reading a bar code symbol such as the UPC code of a product, typically using a "store clerk" bar code reader

15 342 in communication with cash register 340. It will be understood that a "store clerk" bar code reader 342 in communication cash register 340 can be a bar code reader incorporated in transaction terminal 10 as has been described herein. In accordance with the invention,

20 cash register 340 can be configured to change a state of a trigger signal when cash register 340 receives from a bar code reader 340 a decoded out message comprising a product code corresponding to a "proof-of-age" product as determined with reference to the lookup table (LUT).

25 Cash register 340 when receiving a decoded out message having a product code corresponding to a "proof-of-age" product, may change a state of a trigger signal (possibly by sending one or more program instructions or a one bit signal) at control circuit 210 of transaction

30 terminal 10 to cause control circuit 210 to actuate imaging module 265-2 so that a control circuit (e.g. 210 or 262-2) associated with imaging module 263-2 repeatedly captures images and subjects the captured

images to decoding without further manual actuation of any actuation device. When imaging module 263-2 is actuated to repeatedly capture images and subject captured images to decoding, LEDs 6316 and/or 6318 of 5 imaging module 263-2 are actuated as part of the image capture process. LEDs 6316 may be red LEDs which project light that is highly visible to a customer and a store clerk. Thus, in accordance with one embodiment of the invention, LEDs 6316 are automatically actuated to 10 emit red light in area 6390 (or about one of axes 6380, 6382) when cash register 340 receives a decoded out message corresponding to a "proof-of-age" product. The red light or another visible light emitted by LEDs 6316 provides a visual feed back indicating to a customer and 15 a store clerk that proof-of-age is required for purchase of the product just subjected to bar code decoding by reader 340. The store clerk may then place customer driver license or other customer identification card in a field of view of module 263-2 to decode a bar code on 20 the identification card indicating the customer's date of birth. After a customer identification card bar code is read, transaction terminal 10 may communicate with cash register 340 so that cash register 340 displays on cash register display 340d the customer's date of birth 25 or an appropriate text message indicating that the customer is or is not of sufficient age to purchase the product. Further, in accordance with the invention, control circuit 210 when receiving a trigger signal may display a prompt message on touch screen 20, such as 30 "PLEASE HAND IDENTIFICATION CARD TO STORE CLERK" in order to prompt a customer to give his/her identification card to the store clerk for birth date verification using imaging module 263-2 which, by the

time the prompt message is observed, has already been actuated by cash register 340 to illuminate area 6390, to repeatedly capture image data, and to repeatedly subject captured images to decode attempts. It will be  
5 understood that "changing a signal" state from an OFF state to an ON state, as described herein can be considered "the generation" of a signal.

10 [0107] It has been described herein that it is sometimes useful to attract the attention of a user of terminal 10 by the actuation of LEDs 6316, 6318 of an imaging module, e.g. module 263-1 or module 263-2. Referring now to fig. 10j an imaging module assembly is described which is highly useful in attracting attention of a user by actuation of imaging module LEDs.

15 [0108] Imaging module assembly 2602 includes a base 2604 including a platform section 2606 and a tubular light pipe section 2608. Tubular light pipe section 2608 guides light from light entry interior surface 2610 of light pipe section 2608 to light exit exterior surface 2616 of light pipe section. Base 2604 may be a one piece unit and may be injection molded using a translucent polycarbonate material. Imaging module assembly 2602 further includes imaging module 263 and a printed circuit board 2620 carrying components  
20 (which may be components of control and decode circuit 264 , fig. 2a). Imaging module 263 of fig. 10j may represent e.g. front imaging module 263-1, rear imaging module 263-2, modular pocket imaging module 263-3, described in greater detail with reference to fig. 10k.  
25 Imaging module 263 is screwed into mounting posts 2624 of base 2604. Imaging module 263 may be electrically  
30

connected to a printed circuit board 2620 via a flex strip (not shown). Printed circuit board 2620 which carries component of generic control and decode circuit 264 is also screwed into base 2604 as is suggested by 5 screw holes 2628. Base 2604 includes a clearance 2630 to provide air cooling of main microprocessor IC chip 2632 of control and decode circuit 264. When imaging module 263 is installed on base 2604, imaging module 263 is proximate aperture 2634, which may be shaped to 10 complement a shape of imaging module 263. A protective light-transmissive window (not shown) may disposed at aperture 2634. Tubular light pipe 2608 is dimensioned to a diameter such that imaging light rays can pass though an interior of light pipe 2608 and then be 15 received on an active surface of image sensor 6332.

[0109] Light pipe section 2608 operates to conduct light from a light entry surface 2610 of light pipe 2608 to a light exit surface 2616 of light pipe 2608 . It is seen that imaging module 263 is disposed 20 in relation to light pipe 2608 so that light from imaging module LEDs 6316, 6318 is directed to an interior of tubular light pipe 2608. Accordingly, when LEDs 6316, 6318 of module 2632 (which may be red LEDS) are actuated, an entire or substantially an outer 25 surface of light pipe 2608 becomes luminescent and is visible from a long distance (e.g., 10 feet). Because light rays are distributed over the large surface of light pipe 2608, the emission of light is not as unsettling as in the case of a direct LED light 30 emission. Various views of a fully assembles imaging module assembly 2602 are shown in figs. 10M, 10N, 10O.

[0110] Referring now to fig. 10k, fig. 10k shows an example of imaging module 263, as installed in transaction terminal. In the embodiment of fig. 10K, imaging module assembly 263 is incorporated in 5 transaction terminal at a location which in the exploded view embodiment of fig. 4a is shown as being occupied by card reader unit 240. In a highly useful embodiment of the invention, transaction terminal housing 11, card reader 240, and imaging module assembly 2602 are 10 configured in complementary fashion so that reader 240 can be removed and replaced with imaging module assembly 2602. Both of reader unit 240 and imaging module assembly 2602 include substantially identically dimensioned mounting wings 2640 and other alignment 15 features. The identically dimensioned mounting wings of reader unit 240 and imaging module assembly 2602 renders the two units 240, 2602 modularly replaceable. Either one of the reader unit 240 or imaging module assembly 2602 can be electrically connected to main circuit board 20 290 via a flex strip. The respective housing of the transaction terminal 10 as shown in fig. 4a and the transaction terminal as shown in fig. 10L are substantially identical except that the housing 11 of the transaction terminal of fig. 10L includes a slightly 25 modifies upper member section 11up.

[0111] In another aspect of imaging module assembly, tubular light pipe section 2608 is preferably sized so that, when imaging module assembly 2602 is installed in a device housing, a first end 2644 of light 30 pipe 2608 is inside of the device housing 11, and a second end 2646 is outside of a device housing 11. In this way, an imaging module 263, which is disposed

rearward of light pipe 2608, is assured of having the benefit of the protection provided by the device housing 11, and, at the same time, a part of light pipe outer surface 2616 is assured of being readily visible to a user. The positioning of imaging module 263 within terminal importantly shields optical member 6326 from the direct view of a user. Direct viewing of optical member 6326 may be distracting when LEDs 6316, 6318 are actuated. Preferably, light pipe 2608 should have a length 2650 of at least about 0.25 in. so that imaging module assembly 2602 can easily be installed in such a location that light pipe extends from a position from within a device housing to a position outside of device housing. The tubular shape of light pipe operates to direct light in all directions from LEDs 6316, 6318. The directing of light downward from light pipe can be highly useful in the case, for example, terminal is positioned on a counter top having a shiny metallic surface.

[0112] Further, terminal 10 in the particular embodiment of fig. 10L is highly useful as a "price verifier." Terminal 10 might be placed on a sales floor of a retail store and may be used by customers to obtain purchase-point information regarding products. Because counter tops are uncommon on sales floors, terminal 10 of fig. 10L will commonly be mounted vertically on a support beam 2652 or wall, as is indicated in Fig. 10Q when terminal 10 is used as a price verifier. The advantages of protruding light pipe 2608 are readily appreciated in the case terminal 10 is mounted vertically. If terminal 10 is mounted vertically, an imaging axis 2654 of imaging module will directed

generally vertically downward. Nevertheless, because of protruding light pipe 2608, light from LEDs 6316, 6318 will cause surface 2616 of light pipe 2608 to luminesce, making the light from LEDs 6316, 6318 visible  
5 from virtually any angle. Vertical mounting of the transaction terminal 10 of fig. 10K as shown in Fig. 10Q including protruding light pipe 2608 allows the location of imaging module 263 on terminal 10 to be readily ascertained from virtually any viewing angle without  
10 directing LED light directly toward a user. Transaction terminal 10 may be used in a first horizontal operating position as shown in fig. 10L or a second vertical operating position as shown in fig. 10q. Imaging module assembly 2602 in the embodiment of figs 10L and 10q is  
15 positioned so that light emitted by LEDs 6316, 6318 is highly visible yet not distracting in either of the major operating positions. In the vertical operating position, Fig. 10q, optical member 6326 is not directly viewed by a user. In the horizontal operating  
20 position, Fig. 10L, optical member 6326 is also not directly viewed by a user. It is seen that when in a horizontal operating position, terminal 10 will typically be positioned substantially lower than a user's eye level. Accordingly, a user's view of optical  
25 member 6326 is shielded by the recessing of imaging module 263 within terminal housing 11 and the extending of light pipe 2608 from the terminal housing 11.

[0113] Of course, imaging module assembly 2602 can be installed in positions within transaction  
30 terminal 10 other than the position depicted in figs 10K and 10L. In the embodiment of fig. 10P front imaging module 263-1 is installed in imaging module assembly

2602 and the reader housing 11 is modified to accommodate the installation of imaging module assembly 2602 in the general position of control and decode circuit 264-1 as best seen in fig. 10B.

5 [0114] It has been mentioned that trigger signal state changes (causing actuation of image capture and decoding operations) can be driven by the sensing of a predetermined condition. In some instances it is preferable that the condition driving a trigger signal  
10 state change occur only when a decodable symbol is likely in the field of view of an imaging module 263. For example, in the previously incorporated application serial number 09/432,282, a method is described which changes the state of a trigger signal on the condition  
15 that a decodable symbol is likely in a field of view of an imaging module 263, but not on the condition that an object devoid of a decodable symbol is introduced into the field of view of imaging module 263. In some applications, spurious, unnecessary image capturing and  
20 decode attempts accompanied by actuation of LEDs (sometimes referred to as "flickering" or "strobing" of LEDs) are considered potentially distracting.

[0115] In the embodiment of fig. 10L, however, in which light pipe 2608 extends forwardly from transaction terminal 10, transaction terminal 10 is preferably configured so that moving of substantially any object (e.g a human body, a hand, a product) including or not including a decodable symbol drives a state change of trigger signal. As discussed  
25 previously, a state change of a trigger signal causes actuation of imaging module LEDs 6316, 6318 and  
30

commencement of image capturing and decoding operations. Particularly in the embodiment of fig. 10L, wherein imaging module 263 is disposed in association with luminescent light pipe 2608 protruding from device housing 11, the actuation of LEDs 6316, 6318 draws attention to the transaction terminal as a whole and particularly the area of transaction terminal 10 proximate imaging module 263. A user is thereby given a positive indication not only that transaction terminal can read decodable symbols, but also an indication as to where a symbol may be placed for reading. Control Circuit 210 can be confirmed so that the actuation of LEDs 6316, 6318 is accompanied by a prompt message being displayed on display 20. For example at the time a trigger signal state change actuates LEDs 6316, 6318 to call attention to transaction terminal 10, control circuit 210 may display 20 on display an appropriate prompt message, e.g. "TERMINAL READY FOR PRICE VERIFICATION" or a similar prompt message, e.g. "PLACE PRODUCT UPC SYMBOL UNDER LIGHT TO LEARN MORE ABOUT PRODUCT", whereupon information respecting the product may be displayed.

[0116] In one embodiment, a motion detector device can be disposed in communication with control circuit 210 for changing the state of a trigger signal on the condition an object is moved through a certain position proximate terminal 10. The motion detector's image sensing unit 2660 can be incorporated in terminal 10 or at a location proximate terminal 10 not integral with terminal 10.

[0117] In one embodiment, however, terminal 10

is configured so that image sensor 6332 of imaging module 263 serves as the image sensing unit of a motion detector that changes the state of a trigger signal.

Imaging module 263 can be controlled by control and

5 decode circuit 264-3 (the function of which may be entirely incorporated in control circuit 210) to operate in a low power mode in which control and decode circuit 264-3, without LEDs 6316, 6318 being actuated, captures successive frames of image data and evaluates

10 the frames for change over time, to determine if an object has moved into a field of view of module 263. If control circuit 264-3, 210 determines that an object has been moved into a field off view of module 263, control circuit 264-3, 210 changes a state of a trigger signal

15 to actuate imaging module LEDs 6316, 6318 and to commence image capturing and decode operations. As indication, the attention of a user to terminal 10 will be attracted when LEDs 6316, 6318 are actuated.

[0118] Numerous types of motion detector

20 software programs are commercially available which may be loaded into an associated memory of control circuit 264-3, 210 so that control circuit 264 in combination with imaging module 263 operates as a motion detector. Examples of commercially available motion detector

25 software packages include GOTCHA! available from the website gotchanow.com, software packages available from TELCON, inc., software packages available from BITCRAFT, DIGIWATCHER available at digiwatcher.com, DIGITALRADAR available from Connectix, Inc. DELTAVIDEO available from

30 Channel D, and VIDEOTIZER LT

[0119] It will be appreciated that significant

functionality is added to terminal 10 when terminal is equipped with an optical reader such as modules 263-1 and 263-2. When terminal 10 includes a 2D reader control circuit 210 can store frames of image data into memory e.g. memory 216f. Optical reader module 263 can be controlled for use in capturing frames of image data comprising handwritten signatures. If control circuit 210 determines that a signature capture mode using touch screen 20 fails, control circuit 210 may display a prompt prompting a user to dispose a signature bearing substrate in the field of view of imaging assembly 263. Circuit 210 may further display on screen 20 a button for actuating image capture, then capture a signature when a user actuates a control button. By storing the image representation including a signature representation into memory 216. The symbol decoding functionality of reader unit including module 263 coupled with the image capture functionality of module 263 renders terminal 10 operable to execute numerous types of user-interactive methods which are useful for fraud prevention and other purposes. U.S. Serial No. 09/788,179, entitled "Identification Card Reader" filed February 16, 2001, and assigned to the assignee of the present invention describes numerous methods for determining whether a card holder is the person he purports to be utilizing an optical reader having image capture and decode capability and numerous other methods relating to identification and fraud prevention.

Applicants hereby expressly incorporate herein U.S. Serial No. 09/788,179 in its entirety by reference. It is seen from Fig. 1q that terminal 10 may include a card holding tray 19 for holding an identification card in the field of view of module 263 such as the

identification card reader card holder described in detail in the above mentioned U.S. Serial No. 09/788,179 application.

- [0120] Still further, control circuit 210 may be  
5 in communication with a fingerprint scanner unit having  
a scanner 265 including an active surface referred to as  
a sensor 265s (Figs. 1L and 1m) and associated control  
circuitry 266. A fingerprint scan unit may be provided  
by, for example, by a Bioscrypt, Inc. OEM module  
10 fingerprint scan unit, a BERGDATA OEM module fingerprint  
scan unit or an ULTRA SCAN Corp. Series 400 OEM  
Fingerprint Scan unit. Transaction terminal 10 may  
capture an electronic fingerprint representation and  
send the electronic fingerprint representation to a non-  
15 integral computer system such as a computer system of  
Network 380, and Network 380 may perform the  
identification. Also Network 380 may periodically  
download a database of relevant electronic fingerprint  
authorizations for use by control circuit 210 in  
20 performing fingerprint identification functions.  
Transaction terminals according to the invention  
comprising integrated fingerprint scanning units are  
shown in Figs. 1L, 1m, and 1q. Scanner 265 may include  
finger receiving recess 265r integrally formed in  
25 housing 11. Scanner sensor 265s may be disposed under a  
window formed in bottom surface of recess 265f. The  
window can be considered part of the scanner sensor. A  
fingerprint scanning unit according to the invention can  
also comprise an insert-style finger scanning unit.
- 30 [0121] A finger scanning transaction terminal 10  
having an elongated finger recess is described with

reference to Figs. 9a-9n.

[0122] The invention of Figs. 9a-9n is better understood with reference to the prior art finger receipt system of Fig. 11b and 11c. Prior art finger receipt system 6507 includes a finger recess 6502 of length 6504, wherein length 6504 is about 1.000 inches (about the average length of an adult human index finger to the first knuckle). Prior art finger receipt system 6507 also includes a flat region 6510 higher than a surface of scanner 265s disposed in finger recess 6502. During finger scanning of an index finger, a user rests at least his middle finger, possibly a ring finger, and a pinky on flat region 6510 of raised height.

[0123] The inventors noted a number of problems with finger receipt system 6507 as shown in Fig. 12b. First, the short length of recess 6502 encourages some users to move an index finger toward recess 6502 at a substantially vertical angle of approach as is depicted in Fig. 12c. A vertical loading of a finger onto recess 6502 may result in an inadequate imaging (such as capacitive imaging) of a finger print during finger scanning. Further, raised surface 6510 may operate to tilt a finger within recess 6502 laterally, also deleteriously affecting finger imaging. The single prior art system of Figs. 12b and 12c is an example reference and should not be taken to be a complete summary of all of the problems of the prior art which the present invention is designed to overcome, nor is it implied that all prior art finger receipt systems include all of the features shown in Figs. 12b and 12c.

[0124] Referring now to the transaction terminal

of Figs. 9a-9n, transaction terminal 10 includes an elongated finger recess 6502e which is partially defined by a card cavity 6515 of insert reader 240. In the embodiments described with reference to Figs. 1a and 9a, 5 for example, insert reader 240 includes a card cavity 6515 defined by side 6520, rear 6522 and side 6524 interior sidewalls of insert reader 240. A card cavity as defined herein, may or may not include a card cutout section 6530 as best seen in Fig. 9d. A card cavity 10 6550 includes a cutout section 6530 if an open space is defined by opposing sidewalls of a card reader 240 throughout an entire height of a card reader 240. For comparison, the embodiment of Fig. 9g includes a card cavity because it includes at least one interior 15 sidewall 6524, but is not considered to have a cutout section because the interior sidewalls of reader 240 do not extend an entire height of the reader 240 as in the remaining embodiments of insert readers 240 described herein. Card cavities aid in the lateral alignment of a 20 card within slot 245 as a card 90 is inserted into slot 245. Card cavities 6515 among other advantages allow a user to discern the approximate center of a slot from a substantially vertical viewing perspective. Card cavities having cutout sections 6530 allow a card 90 to 25 be fully inserted into reader 240. Full insertion of card 90 is often required for mag stripe reading. Standardized mag stripe cards have mag stripes extending an entire length of a card. A mag stripe reader 241 can be mounted under surface 6531 as best seen in Fig. 4a.

30 The integration of finger recess 6502e and cavity 6520 in accordance with the invention reduces material and space consumption of terminal 10 relative to what the consumption would be if recess 6502e and cavity 6515 are

provided separately.

[0125] With further reference to the finger receipt system of Figs. 9a-9f, elongated finger recess 6502e partially delimited by a sidewall 6524 of a card cavity 6515 has a length 6540 of at least about 1.75 inches. The length of 1.75 inches is based on the average adult human finger index length tip-to-second knuckle distance of about 2.00 inches. Preferably, the finger receipt distance should be selected to be at least 2.00 inches so that finger receipt system substantially receives an index finger up to the second knuckle. In certain embodiments, which will be described thereon, elongated finger recess 6502e is sized to a length longer than an average fingertip-to-web distance.

[0126] An elongated finger recess 6502e, if extending generally coextensively with a planar surface of scanner sensor 265s encourages a user to insert her finger in the recess in a position such that a user's fingertip lies flush on sensor 265s to the end that sensor 265s develops high quality image signals corresponding to a fingertip. In addition to the types mentioned previously herein, fingerprint scanner including sensor 265s may be of a type available from Bioscrypt, Inc., Mississauga, Ontario such as a sensor of a Bioscrypt MV1200 OEM module. Sensor 265s typically develops image signals via capacitive imaging. Elongated finger recess 6502e may have a first knuckle locator 6590 (Fig. 9n) as are common in finger scanners available from Bioscrypt.

[0127] "Horizontally oriented finger loading of a finger, wherein a finger is loaded into recess 6502e in an orientation generally horizontal to the plane of sensor 265s (which in the specific embodiment shown is generally horizontal to horizontal plane P<sub>H</sub>) is depicted in Fig. 9i. For comparison, a short length recess may encourage a vertically oriented finger loading as depicted previously in Fig. 12c. Sidewall 6524 partially defining both elongated recess 6502e and cavity 6515 may include substantially vertical extending wall portions. Preferably, however, sidewall 6524 is sloped as best seen in Fig. 9b so that sidewall 6524 provides support to a finger in contact with sidewall 6524 in both lateral and vertical directions. Sidewall 6524 can include a concave profile. It is understood, however, that sidewall 6524 need not be configured to contact a finger. Sidewall 6524 need only provide space to accommodate a finger.

[0128] Figs. 9j-9k show various embodiments of transaction terminals having an elongated finger recess in use. As is depicted in Figs. 9j-9k, a user may dispose his index finger in elongated finger recess 6502e with his middle finger in a flared, somewhat laterally pointing direction without a first knuckle (9j and 9k) or without substantially any part (9j) of his middle finger substantially contacting an outer surface regions 6560 of housing 11, to be described herein.

[0129] The embodiment of Fig. 9j includes an elongated finger recess length of about 2.5 inches. Such a length for recess 6502e is highly advantageous in that sized to such a length, recess 6502e is assured of

receiving an average sized adult finger so that a second knuckle is substantially completely received in recess 6502e. In the embodiment of Fig. 9j, a bottom floor surface 6594 extends forward a planar sensor 265s disposed proximate a distal end 6598 of recess 6502e. Specifically in the embodiment of Fig. 9j, floor surface 6594, throughout its entire length, extends substantially coplanar with sensor 265s so that an overall length of recess 6502e (from rear end 6598 to front end 6566 defined by a front edge of floor surface 6594) is at least about 2.5 inches.

[0130] Figs. 9j and 9k illustrate typical and accepted use of a transaction terminal having an elongated finger recess according to the invention.

15 Nevertheless, while outer surface region 6560 coextensive with elongated finger recess 6502e in the embodiment of Figs. 9a, 9d, and 9e does not include a concave profile, outer surface region 6560 in the embodiment depicted in Figs. 9a, 9d, and 9e, is sloped

20 downwardly in a lateral direction to provide a clearance, unlike system 6507, allowing a user to position his middle finger substantially in a common horizontal plane with his index finger and sensor 265s when his index finger is received in elongated finger

25 recess 6502e. Further, the embodiments of Figs. 9a, 9d, and 9e are configured so that a user can rest his middle finger on surface 6560 during finger scanning to improve hand stability if he wishes to do so. In the embodiment of Figs. 9c, outer surface region 6560 of housing

30 proximate recess 6502e includes printed matter or another type of marking in the general shape of a middle finger. The printed matter marking of Fig. 9c invites a

user to place his middle finger on surface region 6560 so that the stability and orientation of an index finger in elongated recess 6502e is improved. In the embodiments of Figs. 9f and 9h, outer surface region 5 6560 of housing 11 is specifically adapted to support a user's middle finger while encouraging a user to position his middle finger in a position that is substantially in a common horizontal plane with the user's index finger (and sensor 265s) received in finger 10 recess 6502e. In the embodiments of Figs. 9f and 9h, outer surface region 6560 includes a sloping sidewall having a concave profile. The concave profile surface region 6560 of Figs. 9f and 9h encourage a user to place his middle finger, including one or two interior knuckle 15 portions of his middle finger, against surface 6560 during finger scanning. Recesses 6502e and 6560 in the embodiments of both Figs. 9f and 9h are adjoined at their respective front ends.

[0131] It has been mentioned that elongated 20 finger recess 6502e should preferably have a length of at least an average two knuckle length (of at least about 1.75 in.).

[0132] Examples of what may be termed "two 25 knuckle" elongated finger recess are shown in Figs. 9i and 9j. In both of Figs. 9i and 9j, elongated finger recess receives an average finger to about but not substantially longer than a two knuckle distance. In a highly useful variation of the invention depicted in Fig. 9k elongated finger recess 6502e is sized about as 30 long or longer than an average finger tip to web spacing (that is, longer than about 2.5 inches) and housing 11

is configured so that a web 6570 defined between index and middle fingers of a user is received at a web receiving area 6580 of housing 11. Web receiving area 6580, in the embodiment of Fig. 9k, is defined at the 5 interface between surface 6524 and surface 6550 toward a front of housing 11. Housing 11 should be shaped so that web receiving area 6580 is lower than a plane of sensor 265s, or at least not substantially higher than sensor 265s to the end that horizontal finger loading in 10 elongated finger recess 6502e is encouraged.

Accordingly, web receiving area 6580 can slope downwardly from the rear to the front of transaction terminal 10 as seen in Fig. 9m. If sidewall 6524 of cavity/finger recess and the sidewall defining surface 15 6560 slope laterally downwardly from an apex ridge 6582 partially included in web receiving area 6580, then web receiving area 6580 encourages a comfortable spreading between the index and middle fingers of a user, and therefore comfortable finger scanning with use of 20 terminal 10.

[0133] In a further aspect of the invention, described with reference to Fig. 9L, housing 11 is contoured so that a border outline 6590 outlining a substantial portion of a finger recess 6502e is defined 25 by housing 11. In the embodiments of Fig. 9L border outline section 6591 of a left side of border outline 6590, extends approximately a (human average) two knuckle distance. Border outline section 6592 of a right side of border outline 6590 (which is defined by 30 apex ridge 6582 extends longer than a finger-tip-to web average spacing. A long, uninterrupted or substantially uninterrupted border outline 6590 extending generally

coextensively with a plane of sensor 265s, particularly one extending at least a finger tip to web average spacing distance on at least one side of an elongated finger recess 6502e further encourages a user to place 5 her finger in recess 6502e in a horizontal loading orientation as depicted in Fig. 9L.

[0134] Border outline 6590 described with reference to Fig. 9L is defined entirely by contours of housing 11. It will be understood, however, that border 10 line 6590 could in the alternative or as a supplement be defined by printed matter markings (e.g. stickers, paint, molded-in colors, etc.) formed on housing 11.

[0135] Referring to Fig. 9h a transaction terminal 10 is shown having a spaced-apart insert card reader 240 and elongated finger recess 6502e. The 15 transaction terminal 10 of Fig. 9h demonstrates that the features of the invention relating to elongated finger recess 6502e do not have to be incorporated in an embodiment wherein an elongated finger recess is 20 partially defined by a card cavity 6515, although the space and material conservation advantages of forming recess 6502e integral with card cavity 6515, as have been described herein, are appreciated.

[0136] In Fig. 9n, dimensional information 25 relating to one specific embodiment of a transaction terminal 10 having an elongated finger recess 6502e is presented. In the embodiment of Fig. 9n, elongated finger recess 6502e includes a length of about 3.28 inches a width of about .75 inches. Elongated finger 30 recess 6502e in the embodiment of Fig. 9n is longer than

an average human index fingertip-to-web spacing distance. Transaction terminal 10 in the specific embodiment of Fig. 9n includes a 6580 web receiving area 6580 (dashed in) adapted to receive a web 6570 of a user's hand. Web receiving area 6580 includes a part of apex ridge 6582 which is defined between the laterally downsloping surfaces of wall 6524 (sloping downward right to left) and the laterally downsloping surface of outer surface region 6560 (downward sloping left to right). Apex ridge 6582 encourages a comfortable spreading between an index finger and a middle finger of a user. Because elongated finger recess 6502e has surfaces contacting a large portion of an index finger, elongated finger recess 6502e encourages a stable receipt of a index finger therein. As best seen in the side cutaway view associated with Fig. 9n, web receiving area 6580 partially defined by apex ridge 6582 gradually slopes downward from rear to front. At point 6591 a plane  $P_{FS}$ , of sensor 265s intersects apex ridge 6582.

Accordingly, it is seen that a part of apex ridge 6582 within web receiving area 6580 is defined above a plane  $P_{FS}$  of sensor 265s and a part of apex ridge 6582 within web receiving area 6580 is defined below a plane  $P_{FS}$  of sensor 265s. Such shaping of apex ridge 6582 encourages a substantially horizontal loading orientation of an index finger in recess 6502e. Referring to further aspects of the elongated finger recess 6502e of Fig. 9n, the elongated finger recess of Fig. 9n includes a rear region 6592 and a forward region 6593. Rear region 6592 is partially defined by a substantially planar surface of sensor 265s and interior walls having a floor surface 6594 extending forwardly from sensor 265s. Floor surface 6594 extends substantially coplanar with a

surface of sensor 265s, though walls of defining recess 6502e can be slightly concave shaped to accommodate a shape of a finger. Rear region 6592 including sensor 265s and substantially coplanar forwardly extending 5 floor surface has an overall length of about 2.00 inches or about an average two knuckle finger (tip to second knuckle) distance. Forward region 6593 extending forwardly from rear region 6592 is partially defined by sloping sidewall 6524 which preferably has a slightly 10 concave cross section so that it is well-suited to accommodate a finger. In addition to partially defining elongated finger recess, sidewall 6524 partially defines card cavity 6515, which is useful at least in that it helps a user to align a card 90 within a slot of card 15 reader 240.

[0137] Transaction terminal 10 can also include a retinal scan unit including scanner 267 associated control circuit 268. A scan unit including scanner 267 and control circuit 268 may be provided by components 20 from an Icam 2001 retina scan unit available from Eye Dentify Corp. Control circuit 210 may perform identifications based on captured retinal scan signatures by transmitting captured electronic retinal signatures to a nonintegrated computer system for 25 identification, e.g. to Network 380, or by downloading a database of signatures from e.g. Network 380 for identification by circuit 210. A retinal scanning transaction terminal 10 is shown in Figs. 1m, 1p, and 1q showing a terminal having a retinal scanner 267 30 including a retinal scanner eyepiece 267e integrally formed in terminal housing 11.

[0138] Transaction terminal 10 further includes a touch pad screen 20 including a display 234 and a touch pad overlay 230. Touch pad screen or "touch screen" 20 displays information to a user such as prompt 5 information, a virtual keypad, and advertising messages, etc. Touch screen 20 also serves as a means to input data. Touch screen 20 serves as both a virtual keypad and signature capture platform. Touch pad screen 20 may comprise an LCD display 234 in combination with a touch 10 screen overlay 230. Display 234, e.g. may be a 5.7", 1/4 VGA (320x240) resolution color or monochrome LCD screen of the type available from Nan Ya Corporation. Display 234 may be driven by an on-chip LCD controller available on a microchip including circuit CPU 212 if 15 circuit is appropriately selected, or in association with dedicated control circuit 235 as shown in Fig. 2a. Referring to assembly view of Fig. 4a LCD display 234 may be mounted on LCD bracket 17 which is mounted to housing lower section 11LW.

20 [0139] Touch screen overlay 230 may be, for example, a Nissa NIS/RC-872 overlay with parallel interface. Touch screen overlay 230 typically operates in association with touch screen controller 231. Touch screen control circuit 231, like LCD circuit 235 can be 25 integrated in an IC comprising elements of control circuit 210. In the embodiment shown in assembly view Fig. 4a, display 234 includes a side-mounted back light unit 236. For increasing the uniformity of illumination, display 234 could include a top-mounted 30 backlight 236 which would occupy positions along top edge 234e of display 234. Display 234 is disposed in housing 11 so that the side mounted back light unit 236

is housed in terminal 10 on a side of terminal 10 opposite reader unit 240. Increasing the distance between backlight unit 236 and mag stripe reader 241 reduces the effect of electromagnetic interference from 5 backlight unit 236. In the specific embodiment described, backlight unit 236 is powered by inverter 237 which converts DC power output by power system 238 into high voltage AC power for powering backlight 236.

[0140] As shown in Figs. 8a and 8b and in 10 accordance with a further aspect of the invention, touch screen 20 and more specifically overlay 230 of touch screen 20 may be configured to be divided into zones 806 and 808, wherein zone 808 is optimized for stylus data entry and zone 806 is optimized for entry of information 15 by actuation by a user's finger. Overlay 230 as best seen in a conceptual schematic diagram of Fig. 8a comprises a series of layers 810, 812, and 814, which vary in number depending on the selection (make and model number) of touch screen overlay 230. Touch screen 20 overlay 230 includes a top layer 810, which, as will be described, preferably comprises a single uniform sheet 20 of light transmissive material.

[0141] The inventors found that the optimal 25 configuration for touch screen overly 230 varies depending on the intended actuation mechanism for touch screen 20. In certain applications, touch screens are designated for actuation by a finger, in other application stylus 74 and in other applications, such as in terminal 10, both. Touch screen overlays comprise 30 support mechanisms known as "microdots" 820 which are interposed between two layers of overlay 230 as best

seen in Fig. 8a. The inventors found that the positioning of microdots 820 which optimizes overlay 230 for receipt of finger-entered data is not the same positioning which optimizes overlay 230 for stylus-entered data. Notably, the inventors found that in order to optimize touch screen 20 for finger-entered information, microdots 820 should be spaced to a larger average spacing distance than in a touch screen optimized for stylus-entered data.

[0142] In the invention described with reference to Figs. 8a and 8b touch screen 20 is divided into two zones, a finger entry zone 806 and a stylus entry zone 808. Preferably stylus entry zone 808 is located forwardly of finger entry zone 806 in terminal 10 as seen in Fig. 8b so that a user can readily view a virtual keyboard displayed in finger actuated zone 806, or other display messages of touch screen 20 in zone 806 while entering signature information into stylus entry zone 808. In finger actuation entry zone 806, as shown by Figs. 8a and 8b, microdots 820 are spaced to an average spacing distance that is larger than in stylus entry zone 808, wherein microdots 820 are spaced closer together than in zone 806.

[0143] Preferably, the remaining characteristics of overlay 230 remain as they would have been in the absence of the described microdot spacing variation. That is, layers 810, 812, and 814 of touch screen overlay 230 remain single unitary sheets of light transmissive material. Zones 806 and 808 could also comprise separate and x-y dimension spaced apart sections of layering material. However, such a

configuration, among other disadvantages would not allow a person entering signature information to exceed the bounds of signature zone during the course of entering signature data and still have the signature data  
5 received.

[0144] Prior to the invention shown and, described with reference to Figs. 8a and 8b, touch screen overlays 230, sometimes referred to as "panels" were known to be available only in configurations having  
10 uniform "dot pitches", or "resolutions".

[0145] Commercially available "high resolution" or "fine pitch" touch screen overlays 230, such as are exemplified by a Nisssha RTC-A1 touch screen overlay, are configured to receive inputted data substantially only  
15 via stylus 74. High resolution touch screens require a substantially concentrated point contact by an input source for registration of data entry. Accordingly, high resolution touch screens having high resolution touch screen overlays generally do not register data  
20 when a user attempts to enter data by finger contact.

[0146] "Low resolution" or "course pitch" touch screen overlays 230, such as are exemplified by a Fujitsu N010-0518-T401 register data entry either by a stylus 74 or by a finger. A problem with use of low  
25 resolution touch screens, however, is that such touch screen 20 sometimes erroneously registers unwanted data. For example, as described hereinabove, if a user unintentionally contacts low resolution touch screen 20 with a finger or another part of her hand during the  
30 signature entry process, a low resolution touch screen

20 may erroneously register a data entry. The problem  
of erroneous data entry with use of a low resolution  
touch screen can be substantially reduced by configuring  
terminal 10 to include a raised surface at least along  
5 one edge of terminal 10 bordering touch screen 20, as  
described herein relative to Fig. 4e-4k. Nevertheless,  
problems of erroneous data entry may persist. The  
combination of a high resolution touch screen overlay  
and a display is referred to herein as a "high  
10 resolution touch screen". The combination of a low  
resolution touch screen overlay and a display is  
referred to here as a "low resolution touch screen".

[0147] In accordance with another aspect of the  
invention, control circuit 210 may be configured to  
15 execute a signature data entry program which monitors  
data received from touch screen 20 to determine if data  
is entered outside of a signature entry area 2008 (see  
Fig. 4g) of touch screen 20 during the course of  
receiving signature data. If a control circuit 210  
20 determines that data is received from outside a  
signature entry area 2008, control circuit 210 displays  
a prompt message which prompts a user to maintain her  
entry of data to a signature area 2008. The user then  
completes the signature entry process, and terminal 10  
25 can capture a complete or substantially complete  
signature in spite of receiving some data outside of  
area 2008.

[0148] A flow diagram illustrating operation of  
a signature entry feature is described with reference to  
30 the flow diagram of Fig. 4m. At block 2030 control  
circuit 210 displays on touch screen 20 a signature

capture screen 2002 as shown in Fig. 4g. Signature capture screen 2002 includes a signature entry area 2008 and text messages including "PLEASE SIGN HERE", "CLEAR" and "DONE", 2010, 2012, and 2014. The CLEAR and DONE text messages 2012 and 2014, respectively, are control buttons which are actuated by finger or stylus contacting of the displayed messages. If a user presses CLEAR button 2012 control circuit 210 stops display of the signature entry screen 2002 and reverts to a previous operating mode or erases from display 20 data corresponding to signature data entered prior to the time clear button 2012 is actuated. When a user has completed entry of a signature, a user presses DONE button 2014. Touch screen overlay 230 of touch screen 20 continuously reports to control circuit 210 the X,Y coordinates of data point entries made into touch screen 20.

[0149] Continuing with reference to the flow diagram of Fig. 4m, control circuit 210 at block 2032 monitors X,Y entry data from touch screen 20 to determine if CLEAR button 2012 has been actuated, and exits the signature capture mode (or erases signature data, block 2034) if CLEAR button 2012 has been actuated. At block 2036 control circuit 210 monitors touch screen coordinate data to determine whether DONE button 2014 has been actuated. If DONE button 2014 is actuated, control circuit 210 proceeds to block 2038 to execute a next processing routine for processing of the entered signature data. Such a next processing routine may include, e.g. compressing, transmitting, recognizing, authenticating and/or encrypting of the entered signature information.

[0150] At block 2040 control circuit 210 determines if the X,Y coordinate data received from touch screen 20 is out of range. More specifically, control circuit memory 216 has stored therein coordinate data representing signature capture area 2008. At block 5 2040 control circuit 210 determines if X,Y coordinate data received from touch screen 20 is included in X,Y coordinate data representing signature entry area 2008. If a user during signature entry, intentionally or 10 unintentionally contacts with a finger or other hand part, a portion of touch screen 20 outside of area 2008 in a manner sufficient to register a data entry, touch screen 20 will likely report back to control circuit 210 a data entry coordinate point that is the average of the 15 point of contact by the user's hand and the point of contact by stylus 74. Control circuit 210 will recognize such a coordinate value as being outside of signature capture area 2008 if the point of contact by the user's hand is sufficiently spaced apart from area 2008. If control circuit 210 at block 2040 determines 20 that the coordinate data is in range control circuit 210 proceeds to block 2044 to display the data point. If control circuit 210 determines at block 2040 that the coordinate data is out of range control circuit 210 25 proceeds to block 2042.

[0151] At block 2042, control circuit 210 may display a text message on touch screen 20 advising a user to remove his/her hand from touch screen 20. An example of such a text message is shown in Fig. 4L. In 30 the example of Fig. 4L, control circuit 210 displays the text message "SIGNATURE ONLY PLEASE", 2048 superimposing

the message 2048 on recorded and displayed signature data 2049. Control circuit 210 could also display prompt message 2048 on another area of touch screen 20. By retaining display of the entered signature data up to 5 the last valid data point during the output of the prompt message, the feedback system allows a user to discern precisely the extent to which presently entered signature data has adequately been registered, and allows a user to discern the point at which she should 10 continue with stylus entry of signature data.

[0152] In the specific example of Fig. 4L, the prompt message displayed is "Signature Only, Please". Other messages are possible, e.g. "Please Do Not Contact Screen Outside of Signature Zone," etc. Further, the 15 display on screen 2002 of a prompt message 2048 can be coupled with an actuation of a light source and/or an acoustic output. For example, control circuit 210 may cause one or more of (1) flashing or other control of display backlight 236 (Fig. 4a), (2) flashing or other 20 control of LED 287L, (3) actuation of audio output 276 to emit a beep or voice message (e.g. a voice message advising a user to maintain data entry to within area 2008) when control circuit 210 determines at block 2040 that data received from touch screen 20 is out of range 25 (is invalid).

[0153] With further reference to Fig. 4m, it is seen that control circuit 210 continuously executes a control loop to display prompt message 2048 (block 2042) until at block 2040 control circuit 210 determines that 30 coordinate data received from touch screen 20 is in range (indicating that a hand part has been removed from

a non-signature capture area of screen). When control circuit 210 determines that received coordinate data is in range, control circuit 210 proceeds to block 2044 to plot, or display a data point on screen 20, and  
5 additional data points if the received data remains in range. Accordingly, the feedback system described with reference to Fig. 4m warns a user as soon as there is an error in data entry, encourages a user to quickly rectify the problem, and allows terminal 10 to capture a  
10 complete or substantially complete signature in spite of there being a problem with data entry during a signature entry procedure.

[0154] Another user-prompt feature which can be incorporated in transaction terminal 10 is described  
15 with reference to Fig. 4n. Transaction terminal 10 can include a manual insert style mag stripe reader, or can be configured so that when operating in a mag stripe card reading mode of operation control circuit 210 displays the prompt message 2410 as shown in Fig. 4n.  
20 Specifically, control circuit 210 can display the prompt message "INSERT CARD AND REMOVE QUICKLY" when operating in a mag stripe card reading mode. The inventors tested a version of transaction terminal 10 substantially as described, which in a card reading mode displayed the  
25 prompt message "INSERT CARD". In a sample of 53 persons, 42 (79%), left card 90 in reader 240. When the transaction terminal 10, was reconfigured to display message 2410 as shown in Fig. 4n during a card reading mode, the problem of persons leaving a card 90 in slot  
30 345 during a card reading mode was substantially eliminated. Prompt message 2410 prompting a user to remove a card quickly substantially improves card

reading.

[0155] Referring to further components of terminal 10, terminal 10 may include secure circuit block 220, to be described in greater detail herein in 5 communication with circuit 210 for preventing theft of electronically stored information such as PIN information.

[0156] Still further, transaction terminal 10 includes at least one and preferably more than one 10 communication interface for providing communication with an external computer system such as a cash register 340 or a computer system 350 and 360 of a POS network to be described herein. In the specific embodiment shown in the block diagram of Fig. 2a terminal 10 includes an 15 ethernet interface 250, a USB interface 252 an RS485 IBM Tailgate Interface 253, an RS 232 interface 254. Referring to Figs. 3f and 3g, including multiple 20 interfaces in terminal 10 yields important advantages. When transaction terminal 10 is in communication with cash register via cable 60, to be described herein it is common to concurrently connect terminal 10 via line 61 25 (typically an ethernet line) directly to retailer server 350. Accordingly, data and instructional communications which are beyond the capacity of cash register 340 (which is often a legacy system) to support can be carried out via direct link 61 between server 350 or (if terminal 10 is properly equipped) another computer system e.g. HUB 360, Network 322.

[0157] Terminal 10 can also include such 30 interfaces as a PCMCIA interface 255 in communication

with a PCMCIA slot connector 44. Slot connector 44 may receive, for example, an RF communication card, a flash memory card, an optical reader PCMCIA card or other commonly available PCMCIA cards. PCMCIA slot connector 5 44 may be disposed to be accessible from the outside of housing 11 or else PCMCIA slot connector 44 may be accessible from the interior of housing 11 only. An RF or other wireless type of interface may also be provided in hard-wired communication with control circuit 210, 10 e.g. an IR interface 277, shown in Fig. 2b. Electrical circuitry associated with the above types of components are more commonly being packaged in a packaged IC that comprises elements of control circuit 210.

[0158] In accordance with the invention, several 15 interfaces can be physically packaged to terminate at housing 11 of terminal 10 in a single electrical connector port 42. As will be discussed in greater detail herein transaction terminal 10 is commonly connected in communication with a cash register 340 20 which is PC based or PC compatible. Cash registers commonly comprise at least one of four major types of communication connector ports: PC USB, IBM retail USB, RS232 or RS485 physical connector ports, each having a different PIN configuration. In accordance with the 25 invention, terminal 10 includes a universal connector port 42 which includes a plurality of pins, wherein at least a first pin or group 51 of pins P are in communication with a first type of interface (e.g. USB), at least a second pin or group of pins 52 are in 30 communication within a second type of interface (e.g. RS 232). Universal connector port 42 of terminal 10 may include additional groups of pins in communication with

additional types of interface. For example, a third group of pins 53 may be in communication with a third type of interface (e.g. RS485) certain types of interfaces may be adapted so that pins "P" of universal port 42 are shared. For example, RS 232 and RS 485 interfaces can be adapted so that pins of the interfaces are shared with use of switching circuitry 272 as will be described herein.

[0159] When terminal 10 comprises universal connector port 42, a supplier of terminal 10 supplies along with terminal 10 a cable 60 for connection with universal connector 42 which is available in one of N varieties, where N is the number of interfaces that universal connector port 42 is in communication with within terminal 10. Thus, if universal connector port 42 is connected to four different interfaces (RS 232, RS485, IBM retail USB, PC USB), then a supplier 10 will make available cable 60 in one of four varieties. Each variety of cable 60 will have a proximal end connector 61 which interfaces with universal connector 42. Thus, if universal connector is a 15 socket connector, the proximal end of each variety of cable will include a proximal end connector 61 having 15 pins. The varieties of cables will differ in the connector of distal end 62. The first variety of cable will have distal end connector 62 in accordance with the standard connector form of the first type of interface, the second variety of cable 60 will have a distal end connector 62 in accordance with the standard connector format of the second type of interface and so on. A customer will order the appropriate variety of cable from a supplier depending on the type of interface terminal that will be

interfaced within a cash register or other host computer system. In the alternative, a supplier may supply each of several cable varieties to a customer and the customer may chose the appropriate cable, and may switch 5 cables if terminal 10 is required to communicate with a different interface. It can be seen that the product supply system including universal connector port 42 and associated customer selected cable 60 greatly reduces the size requirements of terminal back end 11rr. The 10 universal connector and cable product supply system also significantly reduces the cost of terminal 10 without compromising functionality, since it reduces the number of physical connector ports that have to be integrated during assembly at terminal back end 11rr.

15 [0160] In a further aspect of the universal connector port feature of the invention, control circuit, 210 polls the contents of designated interface identifier, or "cable select pins" 42cs pins of connector 42. When the various cables 60 are made, 20 conductors of cable 60 are wired so that the two conductors of cable 60 which supply the interface identifier pins of interface 42 supply the identifier pins with a unique signature indicative of the interface to which distal end 62 of cable 60 is interfaced with. 25 For example, it will be seen that a set of cables 60 can be configured so that a first variety of cable supplies interface identifier pins of connector 42 with a signature of 00 indicative of an interface of a first type, a second variety supplies a signature of 01 indicative of an interface of a second type, a third 30 variety of cable 60 supplies a signature 10 indicative of an interface of a third type, and a fourth variety of

cable supplies a signature 11 of a fourth type when distal end connector 62 is connected to a device. More specifically, cable 60 can be made to provide a signature indicative of the cable type by manufacturing 5 cable 60 of each variation in a complementary fashion with the voltage supply to connector 42 so that the lines of cable 60 interfacing with cable select pins 42cs of connector 42 return a high logic value to control circuit 210, unless the lines interfacing with 10 cable select pins 42cs are connected within the length of cable or connector 61 to ground. Therefore, by grounding out one line that interfaces with a cable select pin 42cs, a logic 0 is returned to the cable select pin 42cs. By grounding out both lines of cable 15 60 interfacing with cable select pins 42cs, two low data points (i.e. a 00 signature) is returned to cable select pins 42cs. Accordingly, it can be seen that circuit 210 can be made to automatically identify the interface to which cable 60 is connected to, and can automatically 20 adjust controls of I/O interface, of related circuit terminal 10 accordingly.

[0161] Additional features of the invention in an exemplary embodiment are understood with reference to the system architecture of Fig. 2b. Referring to 25 interface-related features, RS 232 and 485 interfaces 254, 252 can share a common asynchronous receiver-transceiver as seen by DUART 278. A switching function indicated in Fig. 2a by block 251 for switching the path between connector 42 and interfaces 254, and 253 can be 30 provided by 232/485 level transceiver 272, which may be provided by a Linear Technology Model LTC 1387 Single 5U RS232/RS485 Multiprotocol Transceiver. Continuing with

reference to Fig. 2b, IC chip 209 carrying CPU 212 can package certain interface circuitry such as USB interfacing circuits 252 and an IRDA interface 277. General I/O port 208 may provide output to indicator 5 287L and audio output 276 the latter, of which a programmer user may configure for operation with use of script programming or other programming, which will be described herein. In the exemplary embodiment, IC chip 209 is in communication with system BUS 207 which 10 includes address and data buffer 274. In the exemplary embodiment system RAM 217 and system ROM 218 are provided. Additionally chip 209 including CPU 212 includes limited on-board RAM 217 and ROM 218. Terminal 10 in the embodiment of Fig. 2b is powered by a multiple 15 voltage power system circuit 238 which distributes power to PCB 290. System 238 distributes power originating from, for example, a serially interfaced device, as indicated by USB box 252, an AC/DC power supply 239, e.g. a wall outlet plug-in power pack, and/or a 20 rechargeable battery 268.

[0162] With reference to the transaction cycle flow diagram of Fig. 3a, an environment in which transaction terminal 10 may operate in accordance with the invention is described in greater detail.

25 [0163] Typically, transaction terminal 10 is disposed in a retail store Kiosk, or customer service desk. When a customer makes a transaction using a credit card or a debit card, an electronic benefits card (EBC) or customer loyalty card, a customer, at STEP 1, 30 inserts a card into insert reader to read the card. A customer may, in addition, be prompted by terminal 10 to

enter PIN information into terminal 10, and may be prompted to write a signature on the terminal 10 so that terminal 10 can capture a signature.

[0164] About the time that a customer inserts a card into terminal 10, a sales associate, at STEP 2, enters the sales amount into POS network 300, to be described in more detail wherein, using e.g. a keypad 340K of cash register 340, or a bar code reader 342 or 263. In the alternative, the dollar amount can be entered into transaction terminal 10 at STEP 2. At STEP 3, transaction terminal 10 communicates a customer's card information data determined from a reading of the card and other transaction data to POS network 300. Transaction terminal 10 may also communicate PIN information of a customer to POS 300 as part of STEP 3. Also, a transaction terminal may communicate a captured signature to POS network 300 as part of STEP 3. More typically however, a signature may be captured by terminal 10 and transmitted to POS network 300 after authorization is complete as will be described herein. Signature data may be achieved for use in a signature recognition system by a retailer for recognition by a computer system of retailer POS Network 300 or as a third party, e.g. at a computer at 380. Transaction terminal 10 may also store signature data for later processing, which may be performed on a batch basis. Transaction terminal 10 may also archive other transaction data.

[0165] POS (Point-of Sale) Network 300, as is indicated in Fig. 3a, can take on a variety of forms. In any one of the layouts described, transaction

terminal 10 can be considered part of POS network 300 once it is connected to POS network 300. In one simple form, as is indicated by Fig. 3b, POS Network 300 can comprise a modem 346 (e.g. cable or dial-up) or other communication device which provides communication debit network 320 or credit card network 322. Credit network 322 and debit network 320 may be the same network.

[0166] In another embodiment as indicated in Fig. 3c, POS network 300 and 300-2 may comprise a cash register 340. Cash registers are currently available in two popular forms. A PC POS system cash register 340 and 340-1, as shown in Fig. 3d, typically includes a personal computer housed in a standardly known PC housing 340PC and multiple interfacing or associated components including bar code reader 342, keyboard 340K, cash register drawer 340D, printer 340P, and monitors 340M. A dedicated POS Cash register, as shown in Fig. 3g includes the functionality of a PC and typically includes several of the above components (keyboard, monitor, printer, drawer) except that the components are housed in an integrated housing. Cash registers are equipped with communication interfaces e.g. dial-up or cable modem interfaces, USB interfaces, ethernet interfaces including wireless and nonwireless, which enable communication with external computer systems, including Terminal 10 and POS Network 300. In one embodiment, POS Network 300 comprises a cash register only and cash register 340 is adapted to communicate directly with a debit network 320 or credit card network 322.

[0167] Another embodiment of POS network 300 and

300-3 is shown in Fig. 3c. In the embodiment of Fig. 3c transaction terminal communicates with one cash register 340, while cash register 340 is one of several cash registers that is in communication with server 350, in 5 an in-store local area network (LAN). In the embodiment of Fig. 3c in-store server 350 is in communication with debit network 320 and credit card network 322.

[0168] In yet another embodiment of POS network described with reference to Fig. 3e, POS Network 300 and 10 300-4 includes at least one computer system hub 360 which is under the control of a retailer yet located off-site with respect to transaction terminal and other in-store devices such as cash registers or other transaction terminals and servers. Hub 360 may be in 15 communication with, and may be adapted to monitor and control financial data transaction emanating from a plurality of in-store servers. Hub 360 may be controlled by a retailer that operates several stores at several different locations e.g. Store 1, Store 2, and 20 Store 3. Further, there may be more than a layer of hubs. A retailer may operate a local hub which receives transactional data from each of several in-store servers located at several different stores located in a given municipality. Several of these local hubs, in turn, may 25 transmit transactional data to a regional hub. Several regional hubs, may transmit transactional data to a centralized national hub. Several national hubs, in theory, can transmit transaction data to a single world-wide hub operated by a retailer having retail stores 30 worldwide. It is seen that hubs and the layering of hubs provide a means for retailers to monitor transactions conducted throughout several retail stores.

Hub 360 is often owned and operated by a retailer who owns or operates a retail store in which transaction Terminal 10 is located. However, Hub 360 may also be owned by a third party service provider, and the retail  
5 store owner may subscribe to a processing service provided by the third party. Such third-party operated hubs operated in the interest of a retailer shall herein be considered to be operated by a retailer. POS Network 300-4 of Fig. 3e is divided into zones. Zone 1  
10 delineates the hardware components typically located in a first store, zone 2 delineates the network component typically located in a second store, zone 3, refers to components which are typically located at a third store, while zone x refers to components which are typically  
15 located off-site with respect to any store.

[0169] As indicated in the embodiment of Fig. 3e a POS Network 300 can also be considered to include various computer systems operated by parties other than a retailer or for example, a POS Network can include a  
20 Distribution Network 370. Distribution Network 370 refers to the computer systems operated by distribution service providers who receive transactional data from a retailer (e.g. from a computer system, a POS terminal such as terminal 10, a hub, a server, and a cash  
25 register) and evaluate the availability of several debit or credit card networks and route the data to one selected debit or credit card networks 320 or 322 based on an established criteria. Some transactions are processed without being routed through distribution  
30 networks and others are, normally dependent on the selection made by a retailer.

[0170] In a further aspect of POS Network 300, POS Network 300 can be in communication with another computer Network 380, which may be the Internet (World Wide Web). Connecting POS Network 300 to another Network 380 allows POS Network 300 to readily access information from a wide variety of computer databases, which information is pertinent to financial transactions. For example, by way of communication with Network 380, POS Network 380 can access such information as drive, license identification information, consumer credit rating information, consumer criminal record information, sales history information, consumer demographic data, and other consumer information. Aspects of the invention relating to access of information from Network 380 will be discussed in greater detail herein.

[0171] Continuing with reference to the transaction cycle flow diagram of Fig. 3a, at STEP 4, POS Network 300 routes transaction data either a debit network 320 or a credit card network 322 depending on the card type (debit or credit). Debit network 320 is a network of computer systems operated by a debit card agency. Credit card network 322, a network of computer systems operated by a credit card supplier, such as Visa or MasterCard or a retailer issued credit card. After a transaction is approved by an Issuing Bank, Network 300 notifies POS Network 300 of such approval.

[0172] At STEP 5 debit card or credit card network 320 and 322 transmit the transaction data to a computer system (or a network of computer systems) operated by an Issuing Bank 330. Issuing Bank 330

provides a number of important functions in relation to the transaction processing cycle. Issuing bank (1) makes sure that a customer's account has sufficient funds; (2) charges a customer's account for a 5 transaction; (3) charges a customer's account for any applicable fees in relation to the transaction, and distributes the funds to appropriate parties (e.g. Distribution Network operators); and (4) monitors for card holder fraud, (5) may automatically preliminarily 10 authorize small dollar transactions, and (6) may preliminarily authorize transactions based on risk calculations which cannot be authorized because of technical problems (e.g. Network 322 is down); (7) capture and store a data record of the transaction.

15 [0173] At STEP 6, Issuing Bank 330 debits a customer's account, and may, as part of STEP 6, initiate action to obtain payment of the debt (if credit card transaction from a customer). For example, Issuing Bank 330 may send a bill to a customer's home mailing address 20 notifying a customer of an amount of a debt. As part of STEP 6, Issuing Bank 330 may automatically notify a customer of a debit via email communication to a customer's email address, or may post a notice on the Issuing Bank's website so that the notice is read when a 25 customer opens his account information from the Issuing Bank's website.

[0174] At STEP 7, POS Network 300 sends transaction data to a computer system a network of computer systems operated by an Acquiring Bank and 30 Acquiring Bank 332 appropriately credits a retailer's account by the amount of the transaction less any fees.

Acquiring Bank (1) credits a retailer's account (2) charges the retailer any applicable fees and distributes these fees to appropriate entities involved in the transaction (e.g. Distribution network operators), (2) monitors for collection fraud, and (4) supplies information and customer service to a retailer, in part through communication with POS Network 300. Typically, STEP 7 is a batch process performed e.g. after business hours, whereas STEPS 1 through 6 described herein are all performed automatically after a transaction is initiated, within seconds of one another (except the nonelectronic mailing step described as part of STEP 6). In some instances STEP 7, is carried out with manual data entry and human observation of financial data records.

[0175] Some further aspects of possible transactions involving Terminal 10 can be understood with reference to the following examples, EXAMPLE I and EXAMPLE II, wherein the term "host" in Example I and Example II is used to refer to a computer system or network of computer systems interposed between a cash register and a debit/credit networks 320 and 322 as described above with reference to Fig. 3a., e.g. a "server," or a "hub," or a network comprising a plurality of servers and/or hubs.

EXAMPLE I (Debit Transaction and Authorization)  
The purchaser may initiate the transaction or be prompted by the POS device. Electronic Benefits Transfer (EBT) using magnetic stripe cards or smart cards is similar to a debit transaction. Rules and

exact procedures varies by State. Note: "Off-line debit" processes as if it were a credit card transaction. Ordering of steps:

- (A) Associate 312 initiates a new sale and begins scanning items;
- 5 (B) Purchaser 310 selects their payment option = debit;
- (C) Terminal 10 saves customer selection = debit;
- (D) Purchaser 310 inserts their card on the terminal
- 10 MSR/SCR;
- (E) Terminal 10 stores the credit card track data;
- (F) Terminal 10 request PIN;
- (G) Purchase 310 enters PIN;
- (H) Terminal 10 encrypts PIN block and stores the result;
- 15 (I) Terminal 10 waits for POS 340 terminal request;
- (J) Associate 312 completes the sale;
- (K) POS 340 sends sale total to Terminal 10, waits for reply;
- 20 (L) Terminal 10 displays total and prompts the purchase for "cash back";
- (M) Purchaser 310 responds to cash back prompt, "yes" + amount or "no"; Terminal 10 requests confirmation and displays new total;
- 25 (N) Terminal 10 replies to POS 340 with track data, PIN block and "debit" flag;
- (O) POS 340 sends the amount(s), card data, PIN block, terminal ID, etc. to host 300;
- (P) Host 300 adds merchant data and forwards to
- 30 authorization Network 320;
- (Q) Network 320 translates PIN block encryption to Zone key (Each network switch and processor translates

- the incoming PIN block to the encryption algorithm and key of the next zone);
- (R) Network 320 examines card Bank ID Number (BIN) and routes to issuing bank;
- 5 (S) Issuer 330 checks account balance, account status, and fraud data;
- (T) Issuer 330 verifies PIN;
- (U) Issuer 330 replies "yes" or "no" for authorization or an error code;
- 10 (V) Network 320 sends issuer response to retailer host;
- (W) Host 300 routes the issuer/network response to a POS terminal 340;
- (X) POS 340 notifies associate of issuer response;
- 15 (Y) POS 340 sends message to Terminal 10 authorized or declined.

If authorized, the transaction is complete from the Terminal 10 point of view.

- Note: All PIN-based payments are encrypted. Responses  
20 are not encrypted or secure.

{End of Example I}

**EXAMPLE II (Credit Transaction and Authorization)**

- The following describes typical credit card transaction flow in U.S. networks for transactions  
25 initiated on a connected POS terminal.

The purchaser may initiate the transaction or be

prompted by the POS device.

- (A) Associate 312 initiates a new sale and begins scanning items;
- 5 (B) Purchaser 310 selects their payment option = credit;
- (C) Terminal 10 saves customer selection = credit;
- (D) Purchaser 310 inserts their card on the terminal MSR/SCR;
- 10 (E) Terminal 10 stores the credit card track data, waits for POS terminal request;
- (F) Associate 312 completes the sale;
- (G) POS 340 sends a message to the Terminal 10 = "send data";
- 15 (H) Terminal 10 replies to POS with track data and "credit" flag;
- (I) POS 340 sends transaction amount, card data, terminal ID, etc. to host along with merchant data;
- (J) Host 300 adds merchant data and forwards to authorization to network;
- 20 (K) Network 320 examines card Bank ID Number (BIN) and routes to issuer;
- (L) Issuer 330 checks account balance and fraud data;
- (M) Issuer 330 replies "yes" or "no" for authorization or an error code;
- 25 (N) Network 320 sends issuer response to retailer host;
- (O) Host 300 routes the issuer/network response to the POS terminal;
- (P) POS 340 notifies associate of issuer response;
- 30 (Q) POS 340 sends message to Terminal 10, authorized or declined.
- (R) Purchaser 310 signs signature on touch screen 320;

(S) Signature saved at terminal 10 and/or transmitted to POS for further processing (e.g. signature recognition).

5 If authorized, the transaction is complete from the Terminal 10 point of view.

Note: In the United States, credit transactions are not encrypted. Responses are not encrypted or secure. Credit transactions that are processed in Canada are encrypted and use MACing for data integrity.

10

{End of Example II}

[0176] Referring to further aspects of the invention, housing 11 of terminal 10 includes a number of important features which will now be described in greater detail. Housing includes a top 11t, a bottom 11b, a first side 11s, a second side 11s, a back end 11rr, and a front 11f. As best seen in Fig. 1e, top 11t which being substantially flat is angled downward slightly from back 11rr housing to front 11f. Because touch screen 20 is disposed substantially flush with top 11t of housing 11 the angling of top 11r enables a user to more readily observe indicia of housing when terminal 10 is disposed on a flat surface, e.g. a counter top. Housing 11 further includes a head 11h including housing top 11t and a base 11bs including bottom 11b.

[0177] Referring to aspects of bottom of housing 11b with reference to Figs. 1j and 1k, bottom 11b of housing 11 includes at least three and preferably four

or five feet 15, typically comprised of rubber adhesively attached material which stabilizes housing 11 on a counter top. The at least three feet 15 define a plane  $P_B$  on which housing 11 may rest. Housing 11 may 5 further include detachable riser 11r also including at least three and preferably five feet 15-r. Detachable riser 11r operates to increase the height of transaction terminal 10 where a height increase makes use of terminal 10 easier. As best seen in Fig. 1e, head 11h 10 of housing 11 extends forwardly from base 11bs to define a lip 11L, and mold support section 11sp of housing 11 which supports hybrid reader 240 is defined in the lip 11L of housing 11. It is seen that if housing 11 is fixed mounted on an edge of a table top so that lip 11L 15 extends outwardly from the edge, the riser 11r may be unnecessary since a user's hand will not encounter substantial interference from counter top when inserting a card 90 into reader 240. However, if transaction terminal 10 is to be mounted or rested away from an edge 20 of a counter top, attachment of riser 11r to housing main body 11mb will improve the accessibility of reader 240 to a user, and will prevent the table top from substantially interfering with a user's hand when a user inserts a card 90 into insert reader 240. Attachment of 25 riser 11r will also benefit access to a reader by a user's hand where terminal base 11bs is mounted flush on a vertical wall, beam or post. Thus, it is seen that attachment of riser 11r improves the accessibility of reader 240 under certain mounting or placement 30 conditions while attachment of riser 11r reduces the size of terminal 10 under other mounting or placement conditions. The "feet" of terminal as will be referred to herein shall refer to feet 15r of integrated housing

bottom 11b when no riser is attached to housing main body 11nb, and to the feet 15-r of riser 11r when riser 11r is attached to main body 11mb. Riser 11r may be made detachably attachable to housing main body 11mb by way of a pin and key-slot arrangement as shown in Figs. 1j and 1k. Riser 11r may include headed pins (not shown) which are fitted into hole sections 17h of key slots 17 formed on bottom, and the riser 11r may be detachably engaged on body 11mb by sliding the headed pins into slot section 17s of key slots 17. As indicated in the embodiment of Fig. 1r, riser 11r may also be of a type that is bolted into integral bottom 11b of terminal by driving bolts through bolt holes 23 of riser 11r. Other fasteners for detachably attaching riser 11r to main body 11mb can of course be used, such as clips and adhesives (e.g double sided adhesive pads).

[0178] As seen in Figs. 1g and 1j, key slots 17 and 17r are useful in detachably mounting terminal 10 in a mounted mode of operation to mounting (e.g walls, posts, retailer mounting apparatuses, horizontal surfaces) members having pins (not shown) for receiving key slots 17 and 17-b, so that at any time terminal 10 can be detached and used on a horizontal surface such as a countertop in an unmounted mode of operation.

25 [0179] As shown in Fig. 1f risers need not be made of a uniform height. Wedge shaped riser 11r-w, for example, is useful in certain applications. Wedge riser 11r-w may be detachably attached to terminal main body 11mb and then terminal 10 including main body 11mb and wedge riser 11r-w may be mounted to a vertical member such as a wall, a vertical beam, or a post. The

mounting method results in plane  $P_R$  of reader slot 245, and plane  $P_s$  of screen 20 being moved to a position that is closer to the parallel position with respect to the horizontal plane. Many users will find insert reader 240 easier to use if it is oriented in a plane tilted forwardly toward the horizontal plane relative to the vertical plane.

[0180] Dimensional information relating to terminal 10 in one exemplary preferred embodiment is summarized in Figs. 1r, 1s, 1t and 1u wherein dimensional information is given in inches. In an exemplary embodiment as seen in Fig. 1u, feed path slot 245 is positioned about 1 inch off ground level and 2 inches off ground level with riser 11r attached, which in the exemplary embodiment of Fig. 1r includes a height of about 1 inch. The inventors found that with such a height range of slot 245, preferred angles for angling feed slot plane,  $P_f$ , are between about  $2^\circ$  and  $12^\circ$  with a most preferred angle being about  $7^\circ$ . The inventors found that at angles greater than this range, at the height range of between about 1 and 2 inches, card 90 became difficult to insert into reader 240 though the difficulty can be alleviated by mounting terminal on an edge of a counter or by increasing its height. At angles less than the above range, the benefits of angling, discussed fully herein, though substantial, were determined to be outweighed by the design and assembly costs attendant to such angling. Because the options for angling of plane  $P_s$  are not limited by card insertion concerns, it is seen that plane  $P_s$  can normally be angled at a steeper angle than plane  $P_f$ . However with such inconsistent angling, the benefits yielded by

essentially coplanar positioning of plane  $P_f$  and plane  $P_s$  to be described more fully herein would not be yielded.

- [0181] Additional advantages of the positioning of slot 245 according to the invention are described  
5 with reference to Figs. 7a and 7bm wherein 7a is a functional diagram of slot 245 disposed parallel to horizontal plane  $P_H$ , Fig. 7b is a functional diagram of slot 245 disposed at a slight angle with respect to horizontal plane  $P_H$ , and arrows 710 and 711 indicate the  
10 general direction of card 90 when it is removed from feed slot 245. It is seen by observation of either embodiment, the positioning of slot 245 substantially in horizontal plane  $P_H$  yields the possibility of a "fulcrum and brooming effect" as will be described herein
- 15 [0182] A fulcrum and brooming effect is yielded when card 90 is pivoted about a fulcrum 712 defined by slot top edge 712. When card 90 is pivoted about fulcrum 712 distal end 90d of card 90 imparts a force against bottom 345b of slot 3455. Therefore, when card  
20 90 is pulled out card 90 will operate as a broom to sweep debris, moisture, particulate matter out of slot 90.

- [0183] It is seen further with reference to Fig. 7b that the fulcrum and brooming effect will be enhanced  
25 when slot 345 is positioned at a slightly downward angle with respect to the horizontal plane. If terminal 10 is positioned below a user's elbow level, as it often will, user's natural tendency will be to be to pull card up and out as indicated by arrow 711 or possibly, straight  
30 out horizontally as indicated by arrow 710. The

fulcrum and brooming effect is yielded in both embodiments when a user pulls card out and up as indicated by arrow 711. In addition, it is seen from Fig. 7b that the fulcrum and brooming effect can be 5 yielded with slot 345 disposed at a slight downward angle even when card 90 is pulled straight out in the horizontal direction indicated by arrow 710. Further, disposing slot 345 at an angle increases the force supplied by card end 90d on slot bottom 345b when the 10 fulcrum effect is present to enhance the cleaning action of the card. Still further, the brooming effect cleaning action of card 90 in the embodiment of Fig. 7b is multiplied by gravitational pull forces provided by the angling of feed slot 345.

15 [0184] In a further aspect of transaction terminal 10, it is noted that in the embodiment described with reference to Fig. 4a mag stripe reader 241 is disposed to make contact with a mag stripe of card 90 substantially at a top front edge of slot 345. 20 That is, mag stripe reader 241 is disposed to make contact with a card substantially at a fulcrum 712 of slot 345 as described hereinabove. Such positioning of mag stripe reader 241 increases a contact force between card 90 and mag stripe reader 241, and therefore 25 increases the reliability of card reading. Contact between card 90 and mag stripe reader 241 is improved if slot 345 is angled down slightly with respect to a horizontal plane as shown and described with reference to Fig. 7b. Mag stripe reader 241 in the embodiment of 30 Fig. 4b is a manual insert type mag stripe reader.

[0185] An important aspect of the invention is

the positioning of insert hybrid slot reader 240 in terminal 10 in relation to other components of terminal 10. Insert reader 240 is disposed in the front of terminal 10 and is accessible from the front of terminal 10. Accordingly, when a card is inserted reader 240, a user's view of screen 240 is not obscured as in the case of the prior art transaction terminal 700 of Fig. 13a having rear disposed, top opening-swipe style reader 710 and a display 720. Reader 240 is also disposed in lip 11L of terminal head 11h which extends forwardly from base 11bs of terminal 10. Therefore, a space s is defined by reader housing 11 as indicated by Fig. 11h for accommodating a person's hand while a card is inserted into reader 240 of terminal 10. Still further insert reader 240 is disposed so that a plane P of feed slot P<sub>f</sub> of insert reader 240 is substantially parallel to a plane P<sub>s</sub> of screen P<sub>s</sub>. Accordingly, indicia of screen 20 and indicia of card 90 are easily viewed at the same time from the single vantage point of a user. In the embodiment shown in Fig. 11 it is seen that a plane P<sub>f</sub> of feed slot P<sub>f</sub> is substantially parallel to plane P<sub>b..r</sub> of feet 15-r, and plane P<sub>s</sub> of screen 20, but that slot 245 is closer to a parallel relationship with touch screen plane P<sub>s</sub> than it is to base plane P<sub>b..r</sub> (i.e. slot plane P<sub>f</sub> is essentially parallel to screen plane P<sub>s</sub>, and slightly angled with respect to feet, or base plane P<sub>b..r</sub>). It will be seen that slot plane P<sub>f</sub> could also be disposed in terminal 10 to be essentially parallel with base or feet plane P<sub>b..r</sub> and slightly angled with respect to screen plane P<sub>f</sub>, or slightly angled with respect to both base plane P<sub>b..r</sub> and screen plane P<sub>s</sub>. It is preferred in the embodiment shown to dispose slot plane P<sub>f</sub> essentially parallel with screen plane P<sub>s</sub> so as to discourage the

build up moisture of dust, debris, and other particulated matter (angling slot downward encourages a percentage of particulate to be forced out of slot 345 by gravity and the fulcrum and grooming effect described herein) and to reduce the number of positions at which specular reflections on either card or screen are observed. Whatever the orientation of slot plane  $P_f$  in relation to screen plane  $P_s$  and base plane  $P_{b-r}$ ,  $P_b$  it is important, in the embodiment shown in Figs. 1a-1e that screen plane  $P_s$  be slightly angled with respect to base plane  $P_{b-r}$ , and  $P_b$ . Configuring terminal 10 so that screen plane,  $P_s$ , is angled with respect to base plane  $P_{b-r}$ , and  $P_b$  assures that screen 20 is readily viewed when base 11bs is situated or mounted on a horizontal counter top. Still further, referring to mounting features of insert reader 240 insert reader 240 is disposed proximate right side 11s of terminal 10 in lip 11s so that reader 240 is readily accessible by a user's right hand, allowing a user to readily center his head toward center of screen 20 while inserting card 90 into reader 240. The positioning of insert reader 240 as shown in addition renders reader 240 resistant to degradation resulting from environmental effects. It is seen that in prior art terminal 900 having slide or "swipe" reader 910 opening toward a top of terminal 90, dust and debris, which are prevalent in many retail environments, can readily enter top-opening slot 910 and become trapped therein to negatively impact the functioning of terminal 900 reducing the product life of terminal 900. The orientation of insert reader 240 substantially parallel to the horizontal plane results in a reduction in the volume of moisture (as may be caused by cleaning) dust and debris and other a particulate matter from the

retail environment which enter reader 240. As indicated previously, angling slot 245 downward with respect the horizontal plane further reduces particulate and moisture build-up in slot 245 because such angling  
5 further reduces the amount of particulate that can enter slot 245 and encourages a percentage of particulate and moisture that does enter slot 245 to be forced out of slot 245 by gravity.

[0186] As best seen Figs. 6a-6d, hybrid reader unit 240 may comprise a packaged modular form factor. Reader unit 340 may be packaged in a form that does not include SAMS IC chips 610, as indicated by Figs. 6a and 6b, and may, in the alternative be packaged in a form that does include SAMS chips 610, as best seen in Figs. 15 6c and 6d. SAMS (Security Access Module System) is a system in place in some transaction cycles for support mainly of customer loyalty card applications and cash card applications. SAMS IC chips 610 are necessary for support of SAMS. As part of SAMS, SAMS IC chips 610 must, from time to time be removed from devices in which they are installed and replaced. In accordance with the invention as best seen in Figs. Ij and Ik, transaction terminal housing 11 may include a SAM access door 612 for allowing access to SAM IC chips 610 without requiring disassembly of housing making body 11MB (which all be discussed would trip a security circuit). Housing 11 as seen in Figs. Ij and Ik may include SAM access door 610 detachably attachable or pivotally attached to housing bottom 11b.  
30 [0187] Referring to further advantages provided by housing 11, the enlarged head portion 11h of housing,

which extends forwardly rearwardly, leftwardly and rightwardly with respect to a base portion of housing 11, defines an elongated hand grip. A user may grip outwardly protruding head portion 11h during use of 5 transaction terminal 10. Gripping of the grip defined by head portion 11h is especially useful during signature capture, or card reading, wherein it is particularly important to maintain terminal 10 in a stable position. As shown in Figs. 1c and 1d a right 10 hander may grip with his left hand, left side 1102 (or another part) of head portion 11h during signature capture, while a left hander may grip with his right hand right side 1104 of head portion 11h during signature capture. It is noted further from top view of 15 Fig. 1c that head portion 11h is rounded on all sides thereof. The rounded form makes terminal 10 more robust on drop testing by spreading out the forces applied to housing 11, and by creating buffers spaced between certain critical components of terminal 10 mounted in an 20 interior of housing 11.

[0188] Referring to further aspects of terminal 10 relating to housing 11, terminal 10 further includes stylus holder apparatus 70 which is described in detail with reference to Figs. 1-3 and 5c-5f. Holder apparatus 25 70 is a one-piece stylus mounting apparatus, including both a well 72 for holding a stylus 74 and a connection device 73 for connecting a systems cord. By contrast, in prior art transaction terminal 700 shown in Fig. 7 stylus 730 is held in holder 740 while stylus cord 750 30 is connected to prior art terminal on a connection point 760 away from holder apparatus 740. Providing a one-piece stylus holder apparatus 70 which both includes a

holder which holds pen stylus 74 and which includes a proximately disposed connection device 73 for cord 75 greatly is particularly advantageous when one-piece holder apparatus 70 is adapted to be detachable with respect to housing 11. It is seen, if holder e.g. 72 and connection device 73 are provided at different spaced-apart locations on housing 11 as in terminal 900, positioning of holder 72 at a position away from terminal 10 (such as mounting it on a wall, a counter top, a beam, and a cash register) would be disadvantageous because the cord 75 would assume a stretched-out state. If cord 75 is in a stretched out state, entry of a signature by a user is rendered difficult. Providing a holder apparatus 70 which includes both cord connection device 73 and a proximally located pen holder 72 yield a significant advantage if holder apparatus 70 is made non-integral and selectively attachable with respect to housing 11. Where holder apparatus 70 is adapted to be nonintegral and selectively attachable with respect to housing 11 holder apparatus 70 can be moved into a variety of positions (e.g. mounted to a wall, counter top, cash register, etc.) in the general area of terminal 10, and in anyone of those variety of positions, cord 75, connected to connection device 73 remains in an untensioned state when pen stylus 74 is held by holder 72. The detachability of holder apparatus 70 allows apparatus 70 to be moved if there is interference with cord 75 by an object in processing with terminal 10.

30 [0189] In the present invention, holder apparatus 70 may be made selectively attachable to housing 11 with use of a double-stick adhesive pad

(referred to as double stick tape) of one of the many types available from 3M, for example, or with other types of fasteners. In Fig. 5e it is seen that holder apparatus 70 includes broad surface 76 for receiving 5 double-stick tape (not shown). When double-stick tape is applied to holder apparatus 70, holder apparatus 70 may be tape mounted to any one of a variety of positions selectable by a user including positions on housing 11 and away from housing 11 (e.g. wall, cash register, etc). Because cord connector 73 is integral with holder apparatus 70 and proximally located with well 72, cord 75 of stylus 74 will be untensioned when held by holder 72 wherever holder apparatus 70 is mounted. Holder apparatus 70 could also be selectively mounted with e.g. 10 other adhesives or a mechanical fastener such as a screw, bolt, or key slot faster such as fastener 17 as shown in Fig. 1j. Holder apparatus 70 including connection device 73 may include another holder member for holding stylus 74 in place of well-style holder. 15 20 For example, holder apparatus 70 can include a groove or slot (not shown) which holds a pen stylus by friction forces. Connection device 73 of holder apparatus 70 can take on difference to forms as well. In the embodiment of Fig. 5f connection device 73 is provided by a set 25 screw bore which receives a set-screw 78. Ring eyelet 77 of cord 75 is disposed about set screw 78 and set screw 78 is threaded into threaded bore 73 to secure eyelet 77 against holder apparatus 70. Connection device 73 could also comprise, for just one example, a 30 hole formed on holder apparatus 70 which accommodates cord 75, wherein cord 75 is prevented from slipping out of the hole by means of a knot formed in the cord having a diameter larger than the hole diameter.

[0190] Referring to further aspects of stylus 74, a connecting arrangement for connecting stylus-end 79 of cord 75 to cord-end 80 of stylus 74 is described in detail with reference to Fig. 5a. In one embodiment 5 for connecting cord 75 to pen stylus 74, distal end 80 of pen stylus 74 is made to include a stepped bore hole 82 and stylus end 79 of cord 75 is made to include an enlarged cord end. More specifically, stepped bore hole is made to include at least two different diameters,  $d_1$  10 and  $d_2$ , to define an enlarged bore section 83 and a narrowed bore section 84. Cord 75 is configured complementarily with stepped bore 82 to have a distal end 79 of an enlarged diameter that is greater than the diameter,  $d_1$ , of the narrowed bore section 84, but less 15 than the diameter,  $d_2$ , of the enlarged bore section so that enlarged distal end 79 is retained by narrowed bore section 84. Cords major body 85 should have a diameter sufficiently less than narrowed section 84 of stepped bore 82 so as to allow free rotation of cord 75 within 20 narrowed section 84. Configuring cord 75 to have an enlarged section 79 which is accommodated by an enlarged section 83 of bore hole 82 formed in stylus and retained by a narrowed section 84 of the bore hole 82 that has a diameter sufficient to allow free rotation of the cord 25 major body 85 allows cord 75 to rotate freely within pen stylus 74, and thereby prevents against the twisting of "kinking up" of cord 75. Stepped bore hole 82 may further include a third bore section 87 formed outwardly with respect to narrowed bore section 87. Third bore 30 section 87 preferably includes a diameter slightly larger than narrowed bore section 84. It will be seen that third bore section 87 operates to alleviate

substantial tension forces and stresses which would be supplied by narrowed bore section 84 on cord 75 at distal end 82 of narrowed bore section 84 in the absence of third section 87. Cord 75 can be configured to have 5 an enlarged cord section 79 by means of e.g. a cap, or a crimped-on metallic member as is shown in Fig. 5b.

[0191] In a still further aspect of housing 11, the colors and/or patterns exhibited by the exterior of housing 11 can adapted to aid a user in orienting card 10 90 in relation to slot 345. As best seen in the top view of Fig. 1c housing top 11t preferable includes stripe 730 which divides housing into a first reader zone 732 and a second nonreader zone 734. Stripe 730 encourages a user to move a card toward reader zone 732 15 of terminal 10 when moving card 90 in proximity with terminal 10. Further in accordance with the invention, reader zone 732 in one embodiment is preferably manufactured to exhibit a different color than nonreader zone 734 so that reader zone 732 further stands out in 20 relation to nonreader zone 734 to further encourage a user to move a card toward reader zone 732 as opposed to nonreader zone 734 when moving a card toward terminal 10. Zone 732 may made to exhibit a darker color than zone 734.

25 [0192] Importantly, housing 11 when manufactured to exhibit multiple colors should be made to exhibit different colors without substantially weakening the structural support and protection provided by housing 11. Housing 11, which may comprise a polycarbonate ABS 30 blend, can be made to exhibit different colors as between zone 732 and zone 734 without substantial

degradation of containment advantages provided by housing 11 by utilization of a two-shot molding process during the manufacture of housing upper section 11up, wherein a first shot of the two-shot molding process 5 defined the color of zone 732 and a second shot of the two part molding process defined the color of zone 734.

[0193] In yet another aspect of the invention, housing 11 can be made to exhibit colors or patterns in accordance with the colors and/or patterns for terminal 10 that are desired by the buyer-retailer of terminal 10. The inventors discovered that the most desirable colors and patterns for housing 11 vary greatly between different retailers. Some retailers may desire bright colors for terminal 10 in an effort to attract attention 15 to terminal 10. Other retailers may desire subtle colors for terminal 10 in an effort to reduce psychological stresses which are sometimes associated with the expenditure of personal funds. Still other retailers may desire pattern and colors for terminal 10 20 that are in accordance with its company trademarks and or advertising campaigns. Other retailers may desire that terminal 10 carry advertising of a third party business which will subsidize at least in part the cost of terminal 10.

25 [0194] Accordingly, the inventors have adopted a business method for marketing and supplying terminal 10 that is explained with reference to the business model diagram of Fig. 7c. At step 1, a supplier 750 (who may be a manufacturer of terminal 10) informs a retailer and 30 buyer of terminal 10 that terminal 10 can be made to exhibit customizable patterns and/or colors. At step 1,

supplier may advertise to retailer that a limited number or unlimited number of design/color options are available to retailer. Step 1 may be accomplished through information published on an internet website of 5 a supplier 750. At step 2, retailer 752 communicates his pattern and/or color request to supplier 750 such as though a telephone call or by a request entered in the supplier's website. At step 3, a supplier 750 relays the request of the retailer including address 10 information to a graphics forming business entity 754 that specializes in forming graphics on Ruggedized material. The graphics forming business entity may be owned by supplier 750. The graphics forming business entity may be an organization such as Immersion Graphics 15 Corp. who specialize in an immersion graphic formation process. The graphics forming business entity may have a stock supply of terminal 10 or else terminals 10 may be shipped from supplier 750 to entity 754 on an as needed business. At step 4, the graphics forming 20 business entity 754 forms a graphic on a built terminal 10 in accordance with the method which it specializes in. At step 5, graphic forming business entity 754 ships the graphic-carrying terminal 10 to retailer 752 in accordance with the information previously received 25 from supplier 750 regarding the retailer at step 3. Step 5 may be executed by shipping the finished product back to supplier 750 who then routes the product to retailer 752.

[0195] Referring to further aspects of the 30 invention, terminal 10 may be equipped with a variety of security features, which may take on a variety of forms. Referring to a first security feature, housing 11 is

adapted so that if an unscrupulous party attempts to break into housing 11 to steal secure information from a storage device of terminal 10, the secure electronically stored information is automatically destroyed.

5 Referring again to electrical block diagram 2a of Fig. 2a, terminal 10 includes a security circuit block 220, an embodiment of which is shown in greater detail in Fig. 2c. As shown in Fig. 2c security circuit block 220 may include in one embodiment, an integrated circuit chip 221 having volatile memory. In the embodiment shown, chip 221 has both a volatile RAM 222, a ROM 223, and includes a CPU 224. Secure chip 221 preferably includes submicron electrical connections rendering it extremely difficult to read information from chip 221 10 using electrical probes.

15

[0196] Transaction terminal 10 is adapted so that certain information previously designated as secure information is stored in a designated IC chip. Such information may include, for example, encryption keys or 20 other information which may be designated as secure such as card identification numbers, signature information, fingerprint information, and retinal signature information, decoded-out message data decoded from e.g. an optical or RF card reader. In accordance with 25 applicable banking standards (ANSI ISO), PIN information, when entered into a POS device such as transaction terminal 10 should be encrypted at terminal 10, as will be explained. From time-to-time, encryption keys stored in terminal 10 may be updated and replaced 30 with new encryption keys. As will be described in further detail herein, transaction terminal 10 is adapted so that when a user enters PIN information in

response to a prompt for PIN information displayed by terminal 10, an encryption algorithm stored in ROM 223 of secure chip 221 is called for execution by IC chip CPU 224 to encrypt the pin information in accordance 5 with an encryption key stored in RAM 222. Encryption keys may be stored in other, mechanically and logically secure, preferably erasable, storage locations.

[0197] Encryption keys which terminal 10 may use for PIN encryption typically comprise one of two types: 10 "master session" and DUKPT. Master session keys are used by a symmetrical encryption algorithm. The Data Encryption Standard (DES) is the most common form of master session keys. Under a master-session scheme, terminal 10 has a strong "master" key and a second 15 "session" key. Typical implementations use a weaker session key. The session key is used to encrypt PIN blocks. The master key is used to secure replacement session keys. Terminal and the first computer (host) of POS Network 300 that receives and processes the 20 encrypted PIN block must have the same key. POS Network 300, comprised of many "nodes" or computer systems connected by various communications links, translates the PIN from the key used by the sending device (terminal, host, etc.) to the encryption key and scheme 25 used by the next node in the transmission chain. This repeats until the encrypted PIN block arrives at Issuing Bank 333. Accordingly, "security zones" are created which increase the difficulty of an unscrupulous party compromising the system. It also allows each zone to 30 trust only the devices with which it directly communicates. It also greatly simplifies distribution of the symmetric keys. A given node must only deal with

two other nodes rather than every node in the chain. Debit card Issuing Bank 333 does not convert the PIN block to clear data. Issuing Bank 330 submits the encrypted PIN block to a security device commonly called 5 a Network Security Processor (NSP). The NSP verifies the PIN validity and returns a "yes" or "no" response. That response is utilized by issuing bank 330 for verifying the validity of the PIN entered on transaction terminal 10.

- 10 [0198] Derived Unique Key Per Transaction (DUKPT) keys and encryption scheme is common in POS terminals and PIN pads installed since 1997. The advantage of DUKPT and other similar schemes is that each PIN block encryption uses a new ("unique") key 15 whereas the master session encryption uses the same key for all transactions. In DUKPT PIN systems, over 1 million keys can be generated from an initial base key. The "T" in DUKPT can also mean "terminal" since the terminal ID is used to generate the key set, a given 20 base key can create many unique key sets. DUKPT PIN encryption keys are unique and no key can be computed from any other key. So if a given transaction key is compromised, no other transactions are at risk. The base key is not stored in the terminal. The current 25 method of PIN encryption using DUKPT is similar to the master session encryption method described above. Additional data is used and the key is applied to the PIN block only for the current transaction. The node security zones are substantially identical to those 30 described above with reference to the master session described above. In many systems, the terminal's DUKPT PIN block is translated to a master session PIN block at

the first intercept computer system which may be e.g. a POS Network computer system of a retailer, or a computer system third party network provider. The conversion allows the simpler master session to be used for  
5 relatively secure host/server point to point communications. The computer centers are physically more secure than distributed transaction terminals. Issuing Bank 330 then processes the authentication according to the master session method described above.

10 [0199] With master session keys, all PIN blocks encrypted with a given key can be decrypted if the key is compromised. Since the master session key is stored in a relatively less secure terminal and distributed in publicly accessible locations, the risk of attack is  
15 greater. To reduce the risk, most implementations allow for a periodic key exchange where a host system generates a random key value, encrypts it under a strong exchange key and sends it through POS Network 300 to the terminal 10. All nodes between the originator and the  
20 terminal must be able to handle the key exchange. When the new session key arrives at terminal 10, terminal decrypts the new session key from the master key (which also resides in the terminal) uses the key for subsequent PIN block encryptions. DUKPT keys normally  
25 do not have to be replaced unless the entire key set is exhausted or the well protected base key is compromised. Further, a data integrating encryption algorithm (e.g. MAC) may be utilized by terminal 10.

[0200] With further reference to a tamper-  
30 detection security feature of the invention, the selection of an IC chip including integrated RAM, ROM

and a CPU, wherein encryption keys are stored in volatile RAM 222, an encryption algorithm is stored in ROM 223, and the algorithm is executed by integrated CPU 224, yields an important benefit. If the CPU that 5 executed the encryption algorithm were stored on an IC chip separate from the chip including volatile RAM 222, then an unscrupulous party may attempt to intercept the unencrypted PIN data, with use of probes, while it is being retrieved by the CPU from its storage location in 10 RAM. The arrangement above protects against the above potential security breach. An unscrupulous party could not readily, if at all, contact probes onto circuit tracings of packaged secure IC chip 221 comprising RAM 222 and ROM 223.

15 [0201] As indicated in Fig. 2c, IC chip 221 having volatile RAM 222 and ROM 223 is powered by a battery 225 so that information stored in chip 221 is destroyed by disconnecting battery 225 from chip 221. Battery 225 may be a 1400-1800 ma hour battery. Chip 20 221 may be provided, for example, by a Hitachi H8S/2318 F-2TAT HD64FZ318 IC chip.

[0202] Description of a terminal break-in theft prevention scheme is made in further detail with reference to the block diagrams Fig. 2c and 2d, Figs. 25 4b-4c (showing partial internal perspective views terminal 10, and particularly the interface between housing 11 and main circuit board 290 of terminal 10) and Fig. 4a showing an assembly diagram for terminal 10. Main circuit board 290 carries the majority of 30 electrical circuit components of terminal 10. Main circuit board 290 carries all or essentially all of the

electrical components described with reference to Figs. 2a-2c herein including control circuit 210 and secure chip IC 221.

[0203] Referring to the assembly diagram Fig. 4a transaction terminal housing main body 11mb includes an upper mold 11up which is interfaced to lower mold 11lw during the assembly of terminal 10. As best seen in Fig. 4b upper mold 11up includes four PCB contacting struts 410 each comprising a bolt-retaining hole 412 for accommodating a bolt 416 or screw. Struts 410 are configured to be of such a length so that struts 410 impart a compression securing force to PCB 290 when upper mold 11up and lower mold 11lw of transition terminal 10 are connected together. With further reference to Fig. 4a, PCB 290 includes four open contact washers 292 integrated into circuit board 290. As best seen in the exploded view of Fig. 4a open contact washers 292 each comprise an insulation space 292 so that an electrical connection between first conductive section 292c1 of open contact washer 292 and second conductive contact 292c2 of washer 292 can be made by applying a conductive bridge between the conductive contacts. PCB 290 and upper mold 11up are complementary configured so that each of the open contact washers 292 opposes one of the struts 410. When upper mold 11up is applied to lower mold 11lw (on which PCB 290 is previously mounted) struts 410 impart pressure on PCB 290 at each of the open contact washers 292. In accordance with the invention, contact security washers 295 are interposed between struts 410 and open contact washers 292 at each of the four contact points at the time that upper mold 11up is applied to lower mold 11lw.

Contact security washers 292 serve as conductive bridges between the conductive sections of each of the open contact washers 292. Accordingly, it can be seen that if any attempt is made to remove any part of upper mold 11up from lower mold 11lw electrical contact between conductive sections 292c1 and 292c2 of at least one of the open contact washers 292 will almost certainly be destroyed. To increase the likelihood that electrical contact between conductive sections of at least one of the open contact washers 292 will be destroyed by a tampering attempt, contact washers 295 can be fixedly secured to the distal ends 410e of struts 410, e.g. by an adhesive bonding material. Securing washers 292 to struts 410 assures that contact between conductive sections of washers 292 will be destroyed if upper section 11up is lifted from lower section 11lw. The four open contact washers are disposed at spaced apart positions about circuit board 290. Such positioning increases the likelihood that electrical contact between conductive sections of at least one of the open contact washers will be destroyed by an attempt to remove only a part of upper mold 11up from terminal 10. Terminal 10 is preferably adapted to that each of the bolts 416 engages a threaded bore hole when driven into terminal 410. Threaded bore holes engaging bolts 416 may be formed on either of both of circuit board 210 and lower mold 11lw.

[0204] As is indicated by the electrical schematic diagram of Fig. 2c open contact washers 292 may be serially connected in a circuit powered by security circuit battery 225 (e.g. by circuit traces etched on PCB 290) and contact sensing circuit 226 may

be disposed in communication with open contact washers 292 to sense whether electrical contact between conductive sections 292c1 and 292c2 of one of the washers is destroyed. If contact between conductive 5 sections of any one of the open contact washers 292 is destroyed, sensing circuit 226 generates a tamper signal. Terminal 10 may be configured so that if terminal in a powered-down mode a tamper signal generated by sensing circuit 226 operates to disconnect 10 secure IC chip 221 from battery 225 as is indicated by switch 227. Terminal 10 may also be configured so that generation of a tamper signal when terminal is in a powered-up mode (wherein secure IC chip 221 is powered by an external power source) results in an erasure 15 instruction being generated that causes the secure (e.g. encryption information) of chip 221 to be erased. The tamper signal causing the erasure instruction to be generated may be communicated from sensing circuit 226 to e.g. control circuit 210 or to secure chip IC 221 as 20 indicated by dashed-in contact 228.

[0205] Security circuit block 220 may also be configured so that IC chip 221 is erased by disconnecting power therefrom when there is a security breach whether terminal 10 is in a powered-down mode or 25 powered-up mode. In the embodiment if Fig. 2d, DC supply, described with reference to Fig. 2b and security battery 225 are both tied to switch 229, (which may comprise a simple diode circuit) that is responsive to losses in DC supply power 238 so that security battery 30 225 power chip 221 only when there is a loss of supply power. It is seen that in the circuit of Fig. 2d, that the power supply to IC chip 15 is disconnected to erase

information in RAM 222 when there is a security breach resulting in one or more contacts 292 opening whether terminal is powered up-or powered-down mode. Circuit 220 in Fig. 2d includes an isolation circuit 293.

- 5 Isolation circuit 293, which may be for example, a TISN74CBTLV3126 FET bus switch, isolates circuit 210 from circuit 221. Isolation circuit 293 prevents power from chip 221 from powering circuit 210 when there is a loss of power in circuit 210 and prevents circuit 210 from powering circuit 221 when there is a loss of power in circuit 221. Isolator 293 may have a data pass mode (allowing data flow) and a data isolation mode (isolating the circuit). The data pass and isolation modes of circuit 293 may be made responsive to the voltages produced by meter 294 which senses the voltage input to chip 221 and meter 296 which senses voltage input to control circuit 210.

[0206] Referring to further aspects of the invention and relating to the security feature just described, transaction terminal 10 in the assembly view shown in Figs. 4a and 4b may include lower and upper cover panels 21 and 22 some features of which are described in U.S. Application Serial No. 09/750,479 filed December 28, 2000 assigned to the assignee of the present invention and incorporated by reference herein. Lower cover panel 21 including open window 21w surrounds overlay 230 and covers electrical lead lines carrying data from overlay 230. Lower cover panel 21 is bonded to upper section 11up to create a moisture and dirt-tight seal there between, as well as physically protecting the lead lines. Second upper cover panel 22 is placed over lower panel 21. Lower panel 21 can be

considered a part of housing main body 11mb when installed therein. Upper panel 22 includes a frame 22f and a light transmissive protective window 22w mounted in frame 22f. When upper panel 22 is disposed on lower panel 21 protective window 22 is in close proximity with overlay 230 so that a signature written on window 22w will be recorded by overlay 230. The lower surface of upper panel 22 contains an adhesive whereby the upper cover panel can be easily removed when window 22w becomes worn or damaged. A warning message 21m is printed on lower panel 21 which is clearly discernable when the upper cover panel is removed, warning the user not to write upon touch screen 20 until the upper panel is replaced.

15 [0207] An alternative embodiment of a panel assembly for terminal 10 is described with reference to Figs. 4e-4k. In the embodiment of Fig. 4e frame 22f of upper cover panel 22 includes raised interior walls 2202 of substantial height so that a top surface 2204 of frame 22f is substantially higher than a top surface of protective window 22w (or other light transmissive surface on which stylus is in direct contact with during use). The surface (such as window 22w or another light transmissive surface overlaying touch screen overlay 230 or touch screen overlay surface itself) which is contacted for inputting data into touch screen 20 is herein referred to as the "receipt surface" of touch screen 20 and can be considered part of touch screen 20 when installed. Raised interior walls 2202 of frame 22f should be sized to a height or frame 22f should be otherwise configured so that top surface 2204 of frame 22f is at least 0.100 inches above a receipt surface of

touch screen 20 at least along one edge peripheral to touch screen 20. In a preferred embodiment, raised interior walls 2202 are sized so that surface 2204 of frame is about 0.24 inches above a receipt surface of 5 touch screen 20, at least along one edge defining an interior of the frame 22f. Referring to the cross sectional view A-A of Fig. 4f, surfaces 2204-1 and 2204-2 can be slightly crowned, to enhance comfort, and can have a corner heights at corners 2290 of about 0.18 10 inches. When installed, frame 22f defines part of "housing" 11. Field data summarizing the results of incorporating frames having raised surfaces of varying heights is summarized hereinbelow.

[0208] Configuring frame 22f so that top surface 15 2204 is higher than a receipt surface of touch screen 20 at least along one edge defining an interior of the frame 22f reduces a likelihood of a person's hand coming in contact with the receipt surface of touch screen 20 when writing a signature onto touch screen using a 20 stylus 74. As is discussed elsewhere herein, contact of a hand with touch screen 20 (particularly a "course pitch" touch screen) outside of area 2008 during signature capture can result in unwanted data points being rejected by touch screen 20. Referring now to 25 Fig. 4g it is typical to display on touch screen 20 a signature capture area 2008 toward a front portion of touch screen 20, and to display rearward of signature capture area 2008 a displayed text message such as "PLEASE SIGN HERE" 2210. In one typical specific 30 embodiment, touch screen 20 includes a height (front to back) of about 3.5 inches and a width of about 4.6 inches, a spacing from a front of touch screen 20 to

signature capture area 2008 of about 0.5 inches and a spacing from a rear edge of touch screen 20 to area 2008 of about 2.3 inches.

[0209] For right-handed users using such a system, there is relatively less (but often significant) likelihood of user's hand contacting touch screen 20 with sufficient force to cause unwanted data entry during the signature capture process. The major portion of a right hander's hand is normally generally located closer to the right hander's body during the writing process. Thus, referring to Fig. 4g, if a right hander's hand contacts transaction terminal 10 during the writing process it is likely to contact top surface 2204 of frame 22f (typically, at surface region 2204-1) not a receipt surface of touch screen 20 particularly if area 2008 is closely spaced apart from frame 22f.

[0210] In contrast with right handers, the major portion of the hand of a left hander is often located farther away from the left hander's body than a writing implement during the writing process. A common left hander writing style known as "overwriting" is depicted in Fig. 4h. The major portion of a left handed overwriter's hand during the writing process is located farther away from the left hander's body than is writing implement 74. Further, the left hander commonly contacts a surface being written on with a finger or other portion of his hand rearward of the area where a signature is written. Accordingly, it will be seen that if signature area is defined toward a front of touch screen 20, as depicted in Fig. 4g, there is a strong possibility, if the features now described are not

implemented, that the left hander's hand will contact a receipt surface of touch screen 20 rearward of signature area 2008.

[0211] The inventors discovered that configuring frame 22f to include a raised surface 2204, that is raised relative to touch screen 20 at least along one edge of touch screen 20 substantially reduces the problem of erroneous data entry into touch screen 20 by a left hander. With rear top surface of frame 22f along surface region 2204-2 of frame raised and a signature area 2208 spaced apart from surface region 2204-2, the left hander, it was found, tends to rest a major portion of her hand on rear surface region 2204-2 rather than on the receipt surface of touch screen 20 during the writing process. Raised surface 2204 substantially reduces erroneous data entry via hand contact during writing by right handers as well. With raised surface frame 22f, a signature area 2008 can be displayed toward a center of touch screen 20 or otherwise be spaced apart from frame 22f and front raised surface region 2204-1 will discourage a right hander from contacting her hand on touch screen 20 during the writing process. Also, rear raised surface 2204-2 will substantially prevent a right-handed overwriter's hand from contacting touch screen 20 in the case signature capture area 2008 is displayed toward a front of touch screen 20 as is shown in Fig. 4g.

[0212] Field data corresponding to one specific example of the invention is present in Table 1. In Table 1 field data is summarized for transaction terminals having slightly crowned surfaces 2204-1 and

2204-2 (crowned at a slight crown angle similar to the example of Fig. 4f) of varying center-heights. In all of the examples of Table 1, a front boundary of signature area 2008 is spaced about 0.5 inches from frame 22f, a rear boundary of signature area 2008 is spaced about 2.3 inches from frame 22f, and touch screen 20 has a height (front to rear) of about 3.5 inches.

TABLE 1

	Center Height of surface 2204-1, 2204-2	No. of People Surveyed	No. of Left Hand People	No. of Left Hand Failed Signatures	No. of Right Hand People	No. of Right Hand Failed Signature
10						
15	0	18	8	8	10	8
	0.125	18	8	8	10	5
	0.187	18	8	4	10	1
	0.25	18	8	0	10	0

[0213] It is seen from Table 1 that configuring frame 22f so that a center height of surface 2204-1 is slightly higher (0.125 in.) than receipt surface of touch screen 20 significantly reduces right hander failures in the specific example provided. Configuring frame 22f so that a center height of surface 2204-2 is more than about 0.150 inches (0.187 in.) higher than a receipt surface of screen 20 significantly reduces left hander failures in the specific example provided.

[0214] Additional features of an exemplary panel assembly are now described. Upper panel 22 shown in

Fig. 4e having raised surface frame 22f and window 22w, can be made so that window 22w is detachably detachable with frame 22f. Window 22w is of relatively low cost relative to frame 22f. It is advantageous therefore 5 with use of transaction terminal 10 to periodically remove window 22w from frame 22f and replace it so that touch screen 20 remains clearly visible without its proper operation being diminished by a worn window 22w.

[0215] In order to make window 22w readily 10 detachably detachable with frame 22f upper panel 22 (including frame 22f and window 22w) should be made detachably attachable with lower panel 21 (see Fig. 4a) which is securely attached to housing 11.

[0216] According to the invention and referring 15 now to the assembly views of Fig. 4e and 4i, adhesive material 2214 can be applied to both top and bottom surfaces of window 22w about an outer periphery thereof. In one embodiment, the adhesive interface between frame 22f and window 22w, is configured to have an adhesive 20 strength greater than the adhesive interface between window 22w and lower panel 21. The adhesive strength of an adhesive interface can be controlled by controlling, alone or in combination any one of (a) characteristics of surfaces defining the interface (b) type or adhesive 25 material, (c) amount of adhesive material. Adhesive material 2212 and 2214 can be provided, for example, by #367 adhesive, available from 3M Corporation.

[0217] In the embodiment of Figs. 4e and 4i, 30 window 22w is attached to frame 22f before the upper panel 22 comprising the combination of frame 22f and window 22w is applied over lower panel 21. The adhesive material 2214 of the bottom surface of window 22w need

only apply a stabilizing force sufficient to work against sliding or "floating" of upper panel 22 on lower panel 21. To prevent a build up of adhesive material on lower panel 21, a top surface 2220 of lower panel 21 can 5 be made of a high gloss, substantially nonporous material such as polyester.

[0218] In an alternative embodiment, the adhesive interface between window 22w and panel 21 is configured to have a greater adhesive strength than the 10 interface between frame 22f and window 22w. In such an embodiment, window 22w is adhered to lower panel 21 when frame 22f is removed from lower panel 21. It will be appreciated that, in accordance with the invention, the adhesive interface between window 22w and lower panel 21 15 can be replaced or supplemented with an adhesive or other attachment interface between frame 22f and lower panel 21.

[0219] Raised surface frame 22f as shown in Figs. 4e-4f and Figs. 4i-4k, may include ribs 2234 which 20 are defined on frame 22f during a molding process. The presence of ribs 2234 may render frame 22f less than optimally suited for receiving adhesive material 2214 of window 22w. Accordingly, as shown in the assembly views of Figs. 4j and 4k, the panel assembly of the invention 25 can include underlay 2230 which is interposed between window 22w and frame 22f. Instead of the window being attached directly to the major body of frame 22f, underlay 2230 can be firmly attached to frame 22f, to define enlarged flattened areas for receiving window 30 22w, and window 22w can be received on underlay 2230. If underlay 2230 is attached to frame 22f via an

adhesive, the adhesive strength, (as controlled by e.g. adhesive material selection amount and/or surface conditions) of the adhesive interface between frame 22f and window 22w should be greater than the adhesive  
5 strength of the adhesive interface between underlay and window 22w. Underlay 2230 increases the vertical spacing distance between frame 22f and the receipt surface of touch screen 20. Underlay 2230, which may comprise resilient padding material for increased  
10 comfort during the writing process, may have a thickness of about 0.003 inches and adhesive attaching underlay 2230 to frame 22f can have a thickness of about 0.002 inches to bring a total vertical spacing distance between horizontal center lines of surface 2204 about a  
15 periphery of touch screen 20 and receipt surface of touch screen 20 (in the specific example of Fig. 4h) to about 0.248 inches. Underlay 2230 can be considered part of frame 22f when attached thereto.

[0220] In yet another embodiment, the holding function provided by adhesive material 2214 or material 2214 is supplemented or replaced by a mechanical securing element(s) such as fasteners, clips, microhook-and-loop type fasteners, and or friction engagement between mechanical members. For example, window 22w can  
25 be attached to frame 22f via spring-loaded chiming mechanisms (a represented by dashed-in element 2235, Fig. 4i) and frame 22f can be stabilized on top of lower panel 21 by sizing frame 22f to be friction fit onto a similarly sized recess formed in housing 11 provided  
30 frame 22f is also configured so that it can readily be removed from the recess for replacement of window 22w. Elements 2236 shown in Fig. 4j and 4k represent

microhook and loop fastener strips for securing panel 22 to panel, which may replace or supplement the holding force supplied by adhesive 2214.

5 [0221] In a further aspect of a panel system according to the invention, upper section 11up and panels 21 and 22 are complementarily formed so that bore holes 419h and the bolts or screws 416 which they accommodate are completely hidden from view when panels  
10 21 and 22 are attached to housing 11. In the embodiment of Fig. 4a, it is seen that bolts or screws 416 which operate to secure upper section 11up to lower section 11lw are accommodated by bolt holes and are formed in housing 11 in such a position that both fasteners 416  
15 and holes 410 can be hidden from view by application of panel 21. Further, lower panel 21 is made opaque so that these bolt holes 410h and fasteners 416 are substantially completely hidden from view when lower cover panel 21 is applied to housing 11. Because, holes  
20 410 and fasteners 416 for holding the parts of housing together are hidden from view in the terminal of Fig. 1a, a person cannot determine the assembly features of terminal by inspection. The unscrupulous party considering opening terminal 10 may determine from  
25 inspection that terminal 10 is held together by forces supplied other than detachable fastening devices such as bolts or screws and may therefore give up the idea of breaking into terminal 10.

[0222] As has been described herein, PIN information should be encrypted whenever it is entered into terminal 10. If PIN information is not encrypted

by terminal 10, an unscrupulous party may attempt to electronically syphon the PIN information from a storage device of terminal or in a computer system located upstream from terminal in the transaction cycle depicted  
5 in Fig. 3a. Other sensitive information may be designated as secure information which is to be encrypted. For example, credit card number information, debit card number information, personal identification information, signature information, fingerprint  
10 information, retinal signature information or other information which may be designated as secure, and received by any one of user interface devices RFID 261, optical reader imaged assembly 263, fingerprint scanner 265, retinal scanner 267, unit 240; etc. may be  
15 encrypted by terminal 10. In some countries, credit card numbers are required to be encrypted.

[0223] Terminal 10 is preferably adapted so that an operating program of terminal 10 can be customized by an user-programmer, so that the characteristic of, and sequence of, e.g. prompts, other messages, menus displayed by touch screen 20 are configurable by a user-programmer. In accordance with the invention, a programmer-user may develop instructions of an operating program using a program builder system 390 as seen in  
20 Fig. 3h (typically provided by a PC as shown) and then transmits the set of instructions built using the builder system 390 to terminal 10 over breakable link 392. However, providing a programmer-user with the capacity to freely define features of a terminal's main  
25 operating program raises the possibility that an unscrupulous user-programmer may develop prompts which encourage a customer-user to enter PIN information or  
30

other designated secure information without an encryption sequence of instructions properly being executed. The unscrupulous user-programmer may then electronically syphon the unencrypted PIN information or 5 other secure information.

[0224] Accordingly, terminal 10 may be adapted to include a secure information entry feature which is described with reference to Figs. 2d, 2e and 2f. In accordance with a secure information entry feature of 10 the invention, terminal 10 may include a secure information entry circuit 280 included in the embodiment shown as central processing unit 281, a program ROM 283, working RAM 282 and cryptographic firmware 285 which results in an encryption mode signal carried by line 286 15 being caused to change state whenever an encryption routine (executed in accordance with program instructions which may be stored in ROM 283) is called, which encryption mode signal can only be generated by calling the encryption routine. Further, in accordance 20 with the secure information entry security feature, an indicator 287 is made responsive to the selective state changing encryption mode signal so that the indicator 287 is active only when the encryption routine is called. Preferably, firmware 285 is established so that 25 indicator 287 is made responsive only to the encryption mode signal caused to change state by the secure information entry circuit so that an unscrupulous party cannot cause indicator 287 to be actuated in a mode other than an encryption mode. Still further, in 30 accordance with the secure information entry security feature, in one embodiment an information message 288 is displayed on or about terminal 10 or visible by a user

of terminal 10 which informs a customer-user 310 that the customer-user 10 should enter secure e.g PIN information only if indicator 287 is active.

Information message 288 is preferably substantially 5 permanently affixed to terminal 10 so that an unscrupulous party cannot easily remove or destroy message 288. Information message 288 may be printed or formed as part of the graphics of upper cover panel frame 22f for example, or on a part of lower panel 21 10 visible with upper panel 22 attached. Information message 288 may also be formed on a normally visible part of housing such as with etching, stamping, immersion graphics, a sticker, etc., preferably in proximity with indicator 287.

15 [0225] Referring to aspects of the secure information entry feature of the invention in further detail, cryptographic firmware 281 of secure information entry circuit 280 can take on a variety of forms. In general, the term "firmware" as used herein shall refer 20 to any hardware or software or combination hardware/software element of a processor based controller which cannot be changed by the ordinary methods and protocols available for use by a user-programmer for changing instruction of a main program of 25 the processor based controller.

[0226] As will be discussed in greater detail herein, circuit 280 may comprise components of control circuit 210. Accordingly, it will be seen that the characteristic of cryptographic firmware 285 of secure 30 information entry circuit 280 may vary depending on the software architecture selected for allowing

reprogramming of terminal control circuit 210 (changing of instructions of the main program). Alternative software architecture which may be employed for enabling changing of instructions of a main program associated with control circuit 210 with use of a program builder system 390 are described with reference to the memory map diagrams of Figs. 2e and 2f. In one software architecture for allowing reprogramming of terminal 10, program builder 390 builds and control circuit 210 executes a compiled program. It is preferable that program builder system 390 allows programming of terminal using high level programming instructions or with use of graphical user interface prompts wherein program instructions are built by system 390 in response to programmer-user inputs that are input into system 390 using a GUI in response to GUI displayed prompts displayed on display 390d. Accordingly, program builder system 390, may build an operating program for terminal 10 in a high level language such as C or C++ which has to be compiled into machine code for execution. A main operating program written in a high level programming language and built in system 390 can be compiled into machine code in system 390 or in control circuit 210, if control circuit 210 is equipped with an operating system. In the case that control circuit 210 executes a compiled program or an assembled program (e.g. written in assembly code at system 390 and than assembled) cryptographic firmware 285 circuit 280 and circuit 210 may take the form as shown in the ROM program memory map as shown in Fig. 2e. As indicated by Fig. 2e several address locations 270 of program ROM 283 may be allocated for storing compiled operating program whereas other address locations 271 may be allocated for storing

firmware instructions which are not affected by the compiling and loading of a new operating program on ROM 283. In the example of Fig. 2e firmware 281 refers to code instructions stored on firmware allocated address locations 290 of ROM 283. Cryptographic firmware 285 in the example of Fig. 2e may be e.g. a set of instructions which operate to poll the contents of instructions called for execution by compiled program stored in addresses 270. When a called instruction is an instruction to call an encryption routine, cryptographic firmware 285 results in an encryption mode signal changing state.

[0227] In another architecture which may be employed from allowing reprogramming of terminal 10, circuit 210, 280 executes a script program (which is sometimes referred to simply as a script) that is built by a programmer-user at builder system 390 using high level instructions or e.g. by inputting inputs in response GUI displayed programming prompts displayed on display 390d. When circuit 210, 280 is of the type that executes a script program, ROM 283, 218 stores an interpreter program stored in address locations 270. When a script program architecture is selected, script instructions built at builder system 390 do not have to be complied into machine code prior to being executed. Instead, when a script program architecture is selected, interpreter program stored at 270 interprets and executes script instructions built at system 390 and thereby eliminates the need to compile a set of high lever instructions authored at system 390 into machine code prior to their execution by terminal 10. In the example of Fig. 2f "firmware" can be considered to

include code instructions of the interpreter program stored at address locations 270 since these instructions cannot be affected by changes in the script code built at builders system 390. In addition, when ROM 283, 218 5 includes an interpreter program, ROM 283, 218 can include additional firmware at locations 271 of the type described with reference to Fig. 2e (i.e. memory stored instructions impervious to changes in an interpreter program). While firmware is shown in the memory maps of 10 Figs. 2e and 2f to be included in program ROM 283, 218, it will be understood firmware can also be included in working RAM 282 or in an internal register of CPU 281.

[0228] It will be understood that the above archetypal examples are selected merely to highlight 15 that cryptographic firmware 285 can take on a variety of different forms and are not intended to rigorously define the precise characteristic of subject matter that can be considered firmware. In fact many software architectures exhibit characteristics of both of the 20 archetypal architectures described. Still further it will be understood that firmware e.g. 285, while most typically comprising some form of user inaccessible or difficult to access code instructions, need not comprise any code instructions. For example, cryptographic 25 firmware 285 according to the invention can include discreet IC formed electrical circuit components tied to an appropriate address bus location e.g. a key storing address 291 of RAM 282 or ROM 283 called during execution of an encryption routine of the invention 30 which circuit components are operative to change the state of an encryption mode signal when such an address is selected.

[0229] As has been indicated herein and again by Fig. 2d encryption keys utilized by an encryption routine are preferably stored in battery powered volatile RAM 282 which can be erased either by an instruction or by disconnecting a battery B supplying power thereto. Accordingly, as alluded to previously in one specific example of secure information entering circuit 280, circuit 280 may include elements of both control circuit 210 and security block 220, as is indicated by reference numeral 280 of Fig. 2c and 2d.

[0230] Additional features of the invention will be understood with reference to one specific example of the invention. A flow diagram explaining operations of secure information entry circuit 280 as may occur when executing an encryption routine utilizing the two CPU architecture of Figs. 2c and 2d is described in detail with reference to the flow diagram of Fig. 2h. At block 295a CPU 212 executing instructions stored in ROM 218 of circuit 210 determines if an encryption routine has been called, e.g. by selection of a menu option of a user or an insert and reading of a card by a user. If an encryption routine is called, cryptographic firmware 285 at block 295b changes the state of an encryption mode signal carried by line 286 from a first state to a second state to turn indicator ON. At block 295c CPU 212 causes virtual keypad to be displayed on touch screen 20. At block 295d CPU 212 captures the entered keystrokes and at block 295e CPU 212 sends the PIN information to circuit 221, and calls for the encryption algorithm stored in ROM 223 of chip 221 to be executed. At block 295f, CPU 224 of chip 221 executes this

encryption algorithm using encryption keys stored in RAM 222, and at block 295g CPU 224 sends encrypted PIN information to RAM 217 of circuit 210. As indicated by block 295h, CPU 212 has been polling line 297 for 5 received data. When data is received by circuit 210 CPU 212 changes the state of the encryption mode signal to its original state. It is seen that the above example is applicable to any other application as described herein, wherein encryption may be useful. For adapting 10 the method of Fig. 2h for another application involving encryption of the PIN pad user prompt setup (block 295c) may be substituted for by another prompt message (a text message "Insert Card," "Place Finger on Recess," etc.).

[0231] Referring to further aspects of indicator 287 a secure information entry feature of the invention, indicator 287 may take on several forms. In the example of Figs. 1a, 1f, and 4a indicator 287 is provided by an LED 287L mounted on main circuit board 290 in combination with a light pipe 287p having a distal end 287pd visible at top 11a of terminal 10 proximate touch screen 20. In one example, the changing of the encryption mode signal from a first state to a second state changes a light source indicator from an OFF state to an ON state. However, terminal 10 could be 25 configured so that the changing of the state of the encryption mode signal from a first state to a second state could also change the state of light source indicator from an ON state to an OFF state. When indicator 287 is a light source, the light source may be 30 a light source other than an LED, such as a filament used light source. Indicator 287 can be provided by a changing of the control of a backlight 236 of display

234. Further, a change in the state of the encryption mode signal need not change the state of a light source indicator from an OFF state to an ON state. Terminal 10 could be adapted so that a change in the state of the 5 secure mode signal increases the intensity of light from a first ON state to a higher intensity second state. In addition, more than one light source can be used. Still further, indicator 287 if a light source need not be located at terminal 10. A light source indicator could 10 comprise overhead or other visible lights proximate terminal 10 for example.

[0232] Importantly, indicator 287 need not comprise a light source. Indicator 287 could comprise an acoustic output device in terminal 10 or away from 15 terminal 10. Indicator 287 could also be a graphical icon or message displayed on screen 20 or on a display e.g. display 340 spaced apart from terminal 10. The state changing encryption mode signal (which may be encrypted by terminal 10) can be transmitted to any 20 computer system of POS network 300, shown in Fig. 3a, and any computer system of POS network may control indicator 287. Further, hub 360 may include a program which monitors encryption mode signal data from each of several terminals 10; to maintain a record on PIN 25 captures, and report any anomalous events (e.g., encryption mode signal state changes not corresponding to PINs captures).

[0233] It will be understood that secure information entry circuit 280 and/or indicator 287 can 30 be incorporated in many different apparatuses responsive to an integrated or nonintegrated user interface other

than in terminal 10. In Fig. 7d indicator 287 is shown as being incorporated in a gas dispenser 770 having a card reader 910 and a touch screen 20. In Fig. 7f indicator 287 is shown as being incorporated in a card reading Kiosk 774 which may be an Automatic Teller Machine or other self service transaction apparatus. In Fig. 7e indicator 287 is shown as being incorporated in an automatic parking meter 772 having a card reader 910.

In Fig. 7g indicator 287 is shown as being incorporated 10 in a personal computer 776. Indicator 287 in the embodiment of Fig. 7g is embodied by a computer generated icon 287i which could also be a text message, a plurality of light sources 287L, and an acoustic output device 287a, which may output a voice recording.

15 Personal computer 776 in the embodiment of Fig. 7g is shown as being linked to an on-line banking website operated in the interest of a bank such as bank 330 or bank 332. It would be useful to incorporate indicator 287 in or about any apparatus which may be adapted to 20 receive secure information, particularly where the apparatus is of the type which may be unscrupulously custom programmed to display prompts encouraging users to enter secure information without an encryption routine properly being actuated, e.g. a PDA, PDT, 25 optical reader, a stand-alone card reader attachable via a connector such as a PCMCIA connector to another apparatus, etc. Apparatuses as showing Figs. 7d-7f are increasingly being made in forms allowing custom programming.

30 [0234] Secure information entry circuit 280 can be incorporated in full in any of the apparatuses described with reference to Figs. 7d-7g. Secure

information entry circuit 280 can also be disposed in an apparatus not integrated with the apparatus incorporating or having an associated indicator 287, or else can be spread out over several apparatuses. Fig. 5 7H illustrates an example of the invention in which secure information entry circuit 280 is not incorporated in the same apparatus incorporating indicator 287. In the example of Fig. 7H, secure information entry circuit 280 including cryptographic firmware 285 is disposed in host 780 linked to internet or other network 380. Host 780 can be considered part of internet or other network 380 when linked thereto. Host 780 may store for example an internet banking website as indicated in Fig. 7g which prompts for PINs from on-line banking customers, 10 or a program that monitors data inputs into several apparatuses. Host 780 may be linked to user interface device 775 directly as indicated by link 781, via a standard internet/network link as indicated by links 782 via a POS network as indicated by links 783, or another 15 link. In addition to or instead of being incorporated in host 780, secure information entry circuit 280 including cryptographic firmware 285 may be incorporated in internet or other network 380, in POS network 300 or in user interface device 775 as indicated by dashed in 20 elements 280 of Fig. 7h. It will be understood that secure information entry circuit 280 could also be incorporated in a computer system of another network not expressly depicted in Fig. 7H. Host 280 could also be considered to represent a host computer system of any 25 one of issuing bank 330 acquiring bank 332, debit network 320, credit network 330 as shown in Fig. 3a, for example. As indicated in Fig. 7h, interface 775 depicted in Fig. 7h can be any one of the interface 30

apparatuses mentioned herein, e.g. a gasoline dispenser 770, a Kiosk 774, a parking meter, a PC 776, a transaction terminal 10, a PDA, a PDT.

[0235] Referring to further aspects of information message 288, it will be understood that the attributes of information message 288 will change depending on what secure information is being captured by terminal 10 and the characteristics of indicator 287. In the example of Fig. 1a wherein indicator 287 comprises an LED and the secure information is PIN information, message information may be printed matter formed on housing stating "DO NOT ENTER PIN INFORMATION UNLESS LIGHT IS ON". If the secure information to be encrypted is a credit card number, and indicator is an acoustic device, then information message 288 may be printed matter which states "DO NOT INSERT CARD UNLESS TONE IS SOUNDED". In addition to or instead of being comprised of printed matter message information 288 may be electronically generated text information displayed by screen 20, permanently generated by firmware of terminal or caused by terminal firmware to be displayed by previous action of a user. Also, information message 288 need not be located on terminal 10. Information message 288 may be printed matter or electronically generated message data at a location proximate terminal, such as on a sign proximate terminal 10. Information message 288 may also include printed matter included in product literature supplied by a supplier of terminal, and may include electronically displayed messages which may be accessed by accessing a website of a supplier of terminal.

[0236] While the present invention has been particularly shown and described with reference to the preferred mode as illustrated in the drawing, it will be understood by one skilled in the art that various changes in detail may be effected therein without departing from the spirit and scope of the invention as defined by the claims.

**What is Claimed:**

1. A transaction terminal comprising:
  - a housing;
  - 5 a display;
  - an integrated reader unit integrated in said housing for reading at least one of mag stripe and smart card data;
  - 10 a secure information entry circuit disposed in said housing, said circuit including:
    - a central processing unit operating under the control of a program including an encryption routine;
    - 15 cryptographic firmware established in said circuit, said cryptographic firmware changing the state of an encryption mode signal when said central processing unit executes said encryption routine; and
    - 20 an indicator responsive to said encryption mode signal, said circuit being configured so that a user of said terminal can perceive whether data input into said terminal is being encrypted by observation of said indicator.
2. The terminal of claim 1, wherein said terminal includes an information message formed thereon for indicating to said user that said user should enter said designated secure information to said terminal if said indicator is active.
3. The terminal of claim 1, wherein said indicator comprises a light source disposed in or on said housing.

4. A portable desk top transaction terminal for processing card POS transactions, said terminal comprising:

5 a housing having a base, a top, and an enlarged head portion extending forwardly from said base to define a lip;

10 a touch screen disposed in said head portion comprising display and a touch sensitive overly, wherein said touch screen partially defines said housing top, said terminal having a mode of operation in which said touch screen displays a virtual keyboard for accommodation of data entry into side keypad; and

15 an insert style reader unit comprising at least one of a mag stripe and smart card reader, wherein said reader unit is disposed in said lip, said reader unit having a horizontally-oriented feed slot opening toward a front of said housing.

20 5. The transaction terminal of claim 4, wherein said reader unit is a hybrid mag stripe and smart card unit.

25 6. The transaction terminal of claim 4, wherein reader unit is disposed so that said feed slot plane is at a slight downward angle from a back of said housing to said front, with respect to a horizontal plane so that moisture and debris is forced out of said slot by gravitational forces.

30 7. The transaction terminal of claim 6, wherein said touch screen defines a plane and is disposed so that a touch screen plane is also at a slight downward angle from said back to front, so that said touch screen

is easily viewed by a user.

8. The transaction terminal of claim 4, wherein  
said head portion extends side wand from said base  
to define a left hand gripping area of said  
5 terminal.

9. A transaction terminal comprising:  
a housing;  
an integrated reader unit integrated in said  
housing for reading at least one of mag stripe and smart  
10 card data;  
a touch screen;  
a control circuit in communication with said touch  
screen, and said integrated reader unit;  
wherein said housing includes a raised surface  
15 disposed peripherally about at least one edge of said  
touch screen, and wherein said raised surface is raised  
at least 0.10 inches relative to said touch screen.

10. The transaction terminal of claim 9, wherein  
said raised surface is defined on a frame that is  
20 detachable attachable with a major body of said housing.

11. A transaction terminal comprising:  
a housing;  
an integrated reader unit integrated in said  
housing reading at least one of many stripe and smart  
25 card data;  
a touch screen configured to output data either  
when actuated by a finger or by a stylus;  
a control circuit including a memory, said memory  
storing signature capture area data corresponding to a

signature capture area;

wherein said control circuit operates in accordance with an operating mode in which said control circuit:

5 (a) displays on said touch screen a signature capture area;

(b) monitors said output data output by said touch screen to determine whether said output data of said touch screen is data included in or not included in said signature capture area data;

10 (c) outputs signature data to said touch screen within said signature capture area if said output data is included in said signature capture area data; and

15 (d) writes a prompt message on said touch screen if said output data is not included in said signature capture area data.

12. The transaction terminal of claim 11, further comprising a light source, wherein said control circuit actuates said light source if said output data does not correspond to said signature capture area data.

13. The transaction terminal of claim 11, further comprising an acoustic output device, wherein said control circuit actuates said acoustic output device if said output data of said touch screen is not included in said signature capture data.

14. The transaction terminal of claim 11, wherein said control circuit writes said prompt message within said signature capture area.

15. A transaction terminal comprising:

a housing;  
a display;  
a card reader including a card cavity defined by  
said housing;  
5 a fingerprint scanner having a sensor;  
a control circuit in communication with said touch  
screen, said card reader, and said fingerprint scanner;  
a finger recess partially defined by said housing,  
and partially defined by said fingerprint scanner  
10 sensor,  
wherein said finger recess is formed integral with  
said card cavity.

16. The transaction terminal of claim 15, wherein  
said card cavity and said finger recess are partially  
15 defined by a common sidewall.

17. The transaction terminal of claim 15, wherein  
said card cavity and said finger recess are partially  
defined by a common sidewall, said common sidewall  
having a concave cross section.

20 18. The transaction terminal of claim 15, wherein  
said housing includes a front and an outer surface  
region, wherein said outer surface region and said  
recess define a web receiving area adapted to receive a  
web of a hand, wherein said finger recess opens toward a  
25 front of said housing, and wherein a distance from a  
rear of said recess to said front of said housing is  
longer than an average length of a human index finger.

19. The transaction terminal of claim 15, further  
including a touch screen overlay disposed over said

display.

20. A transaction terminal comprising:
  - a housing having a front, a top, and a rear;
  - an integrated reader unit integrated in said
  - 5 housing for reading at least one of mag stripe and smart card data;
  - a display disposed on said top of said housing intermediate of said front and said rear;
  - 10 a rear imaging module assembly including a rear imaging module and a capture and decode circuit, said rear imaging module being disposed in said housing and having an imaging axis extending rearward from said housing; and
  - 15 a control circuit in communication with said reader unit, said touch screen, and said rear imaging module.

21. The transaction terminal of claim 20, wherein said terminal includes a manual trigger button disposed on said housing rearward of said display, wherein said transaction terminal is configured so that said rear imaging module assembly commences image capturing and decoding when said manual trigger button is actuated.

22. The transaction terminal of claim 20, wherein said transaction terminal is configured so that said rear imaging module automatically commences decoding when an object determined by said transaction terminal to include decodable indicia is disposed in a field of view of said rear imaging module.

23. The transaction terminal of claim 20, wherein said transaction terminal is configured so that said

rear imaging module assembly automatically commences image capturing and decoding when said transaction terminal receives a remotely generated trigger signal from a remote, nonintegrated device.

5        24. The transaction terminal of claim 20, wherein said transaction terminal includes a touch screen overlay disposed over said display.

10        25. A point-of-sale transaction system comprising:  
a cash register;  
a transaction terminal spaced apart from said cash register, said transaction terminal including:  
a card reader;  
a terminal housing; and  
15        at least one light source disposed in said terminal housing in such configuration that said at least one light source projects visible light to an exterior of said terminal housing when actuated,  
wherein said transaction system is configured so  
20        that when said cash register receives a product code corresponding to an age-proof-required product, said cash register sends a signal to said transaction terminal, and wherein said transaction terminal is configured so that when said transaction terminal  
25        receives said signal said transaction terminal actuates said at least one light source to project visible light to an exterior of said transaction terminal.

30        26. A transaction terminal comprising:  
a housing;  
a display; and  
an imaging module assembly including a control and

decode circuit, an imaging module and a light pipe  
extending forward of said imaging module, said imaging  
35 module including at least one light source,  
wherein said light pipe includes a first end  
disposed in an interior of said terminal and a second  
end extending to a position at an exterior of said  
housing.

40

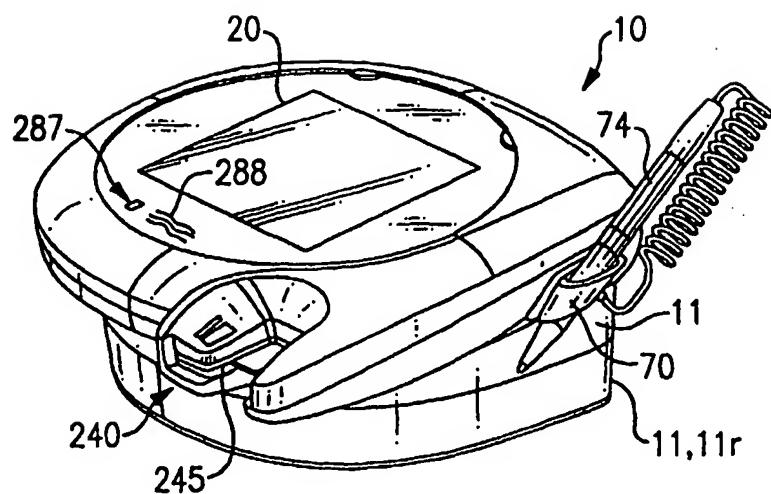


FIG. 1a

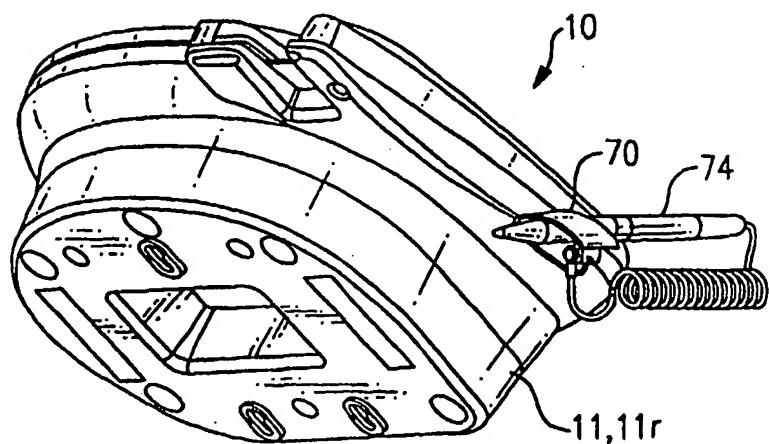
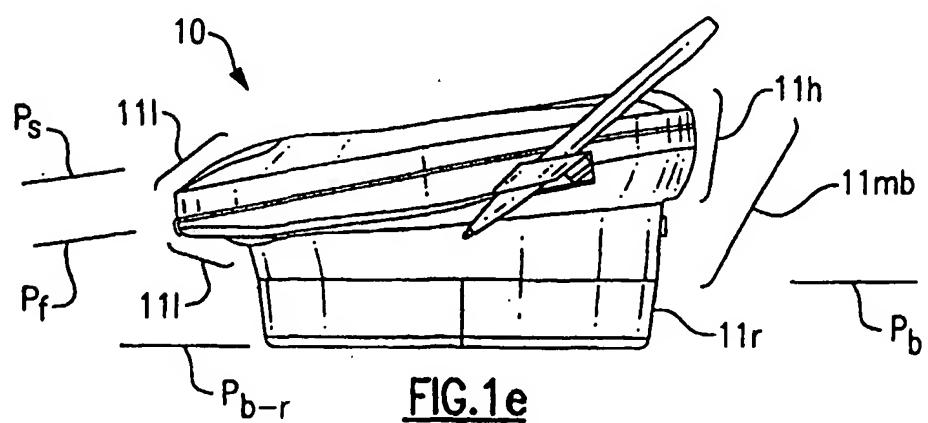
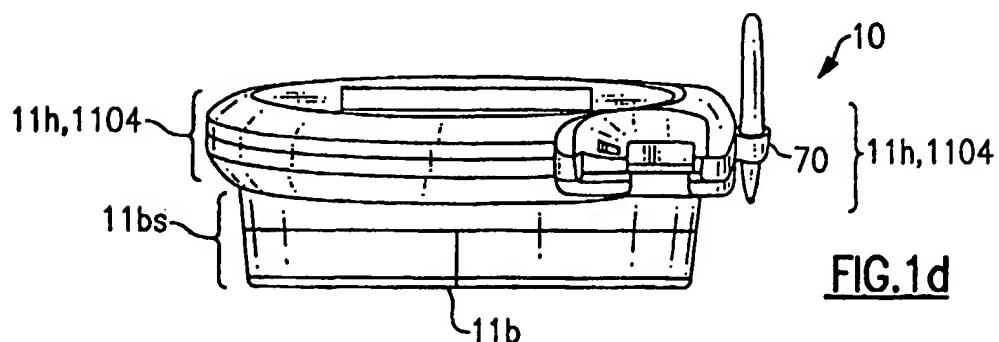
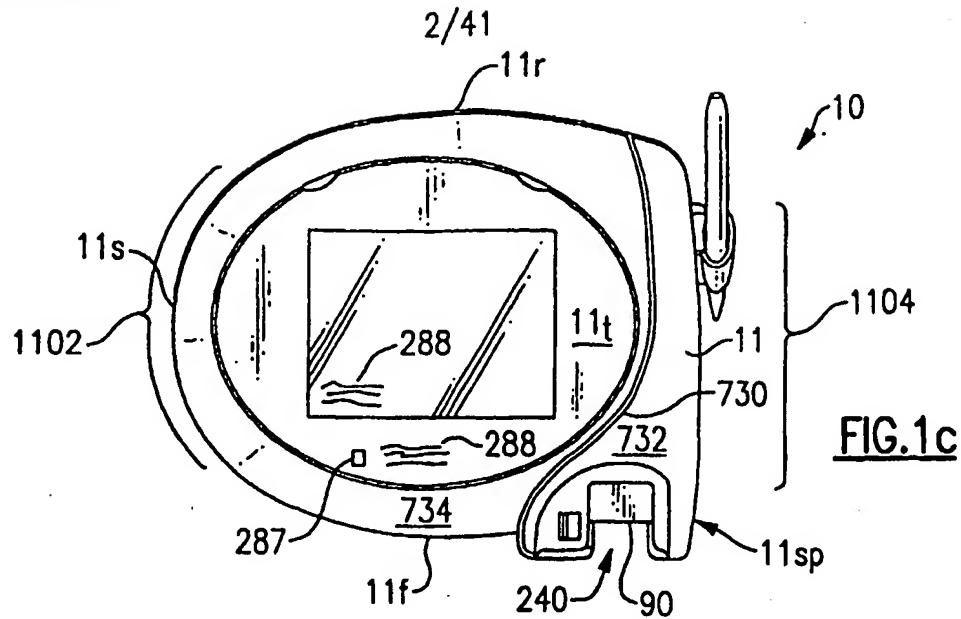


FIG. 1b



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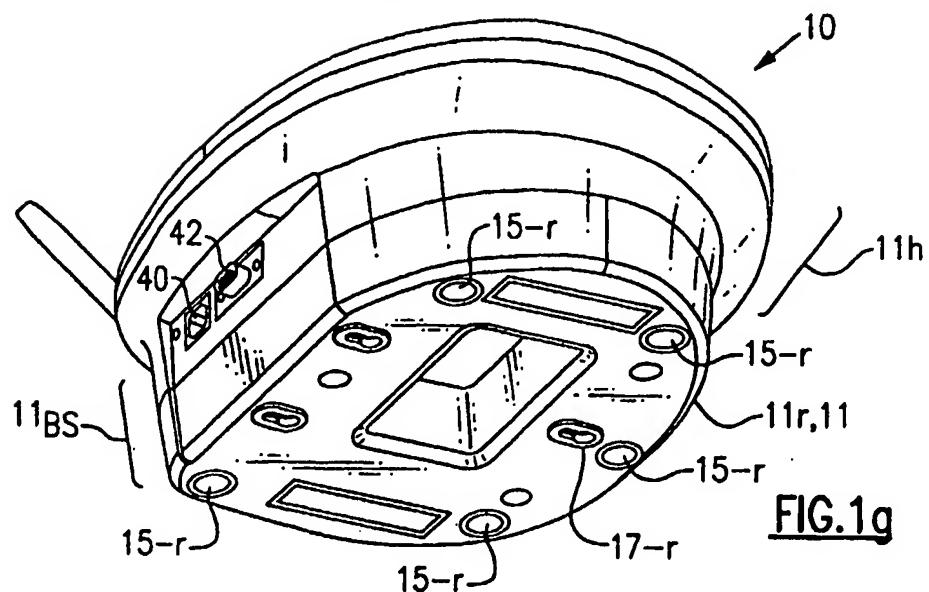


FIG. 1g

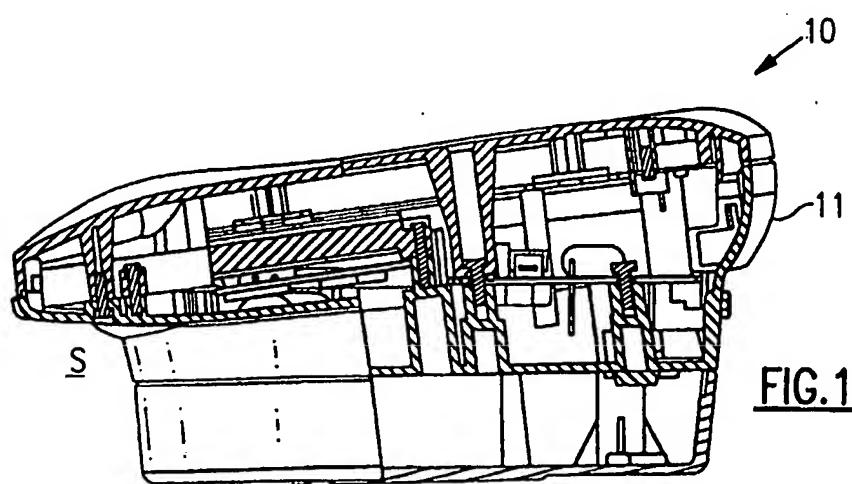


FIG. 1h

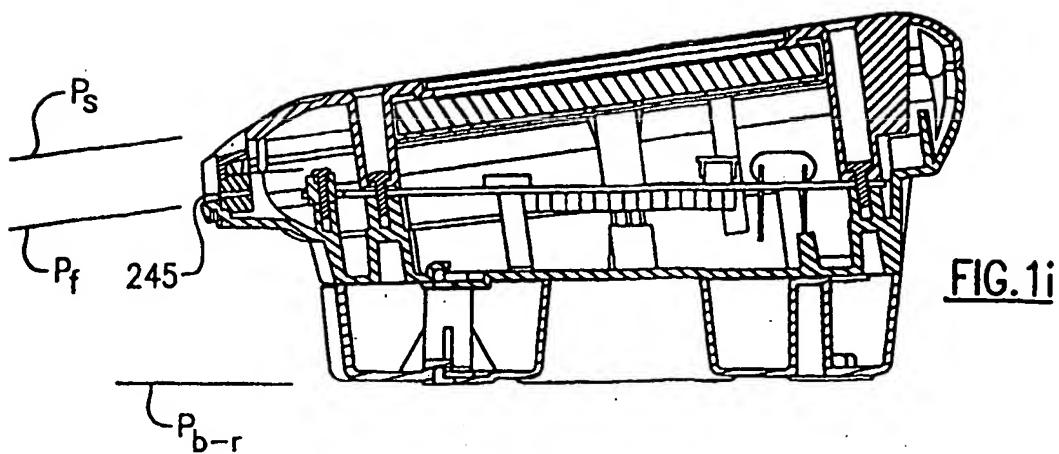


FIG. 1i

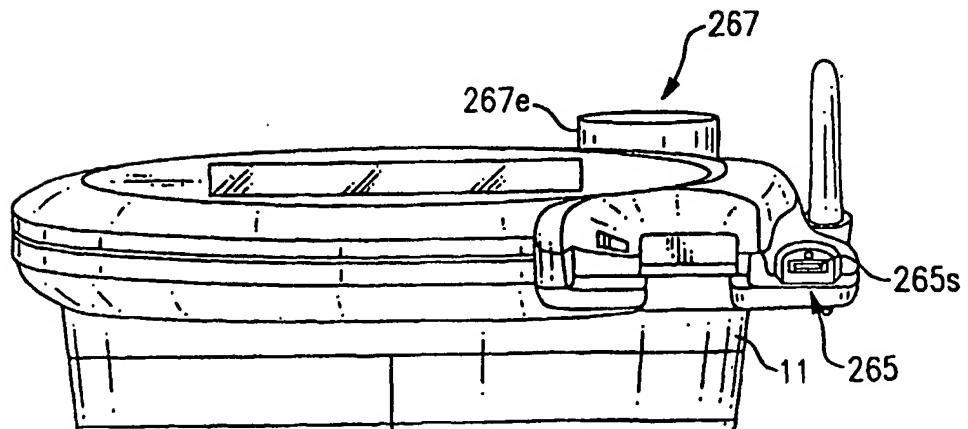
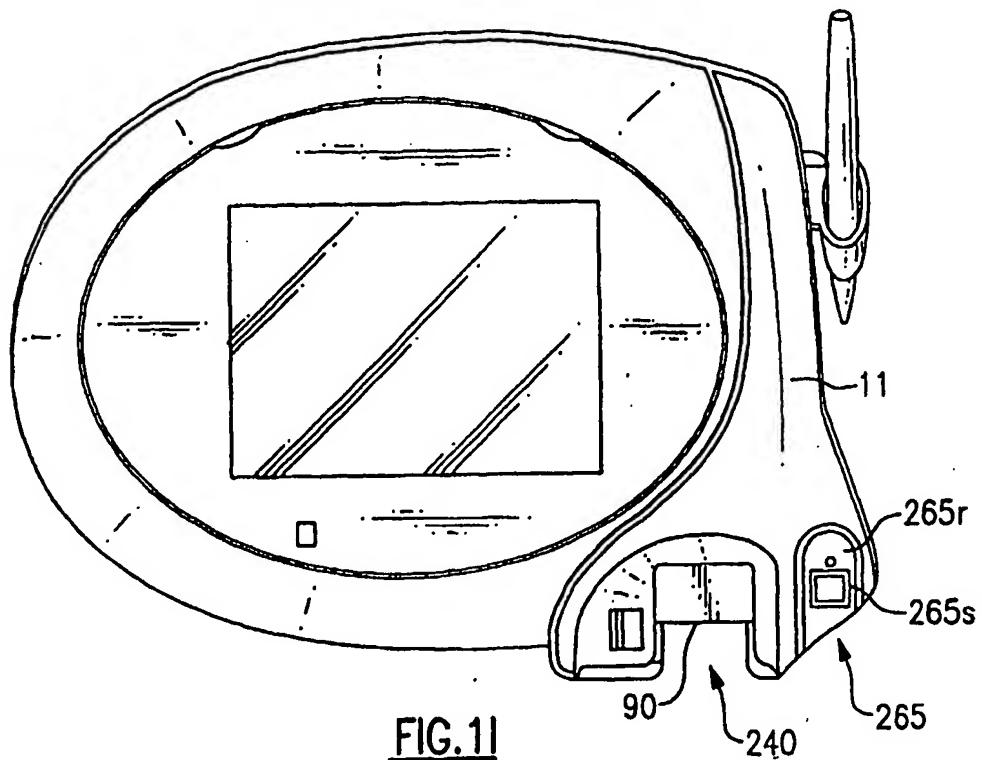
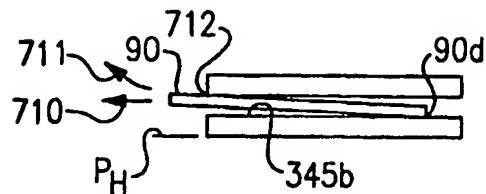
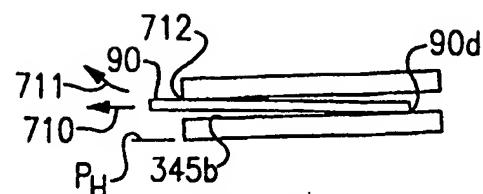
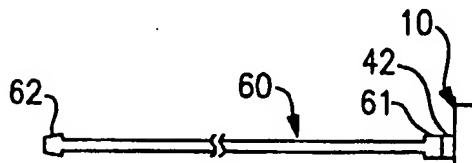
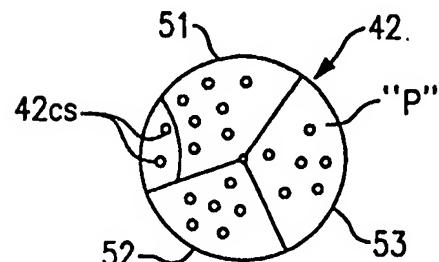
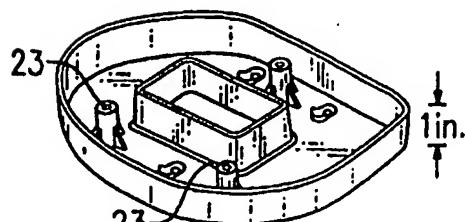
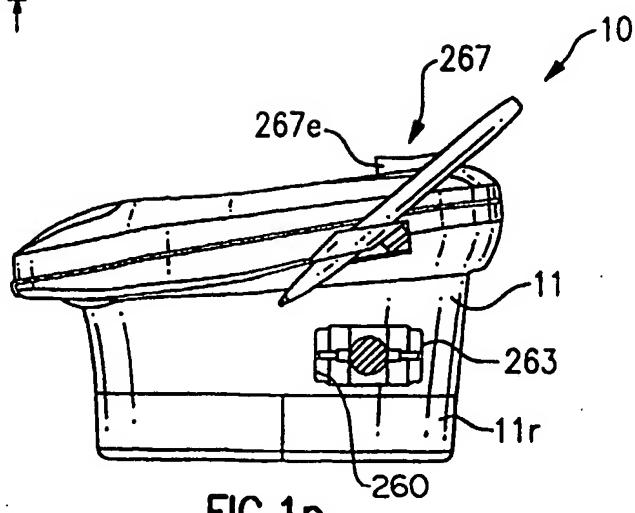
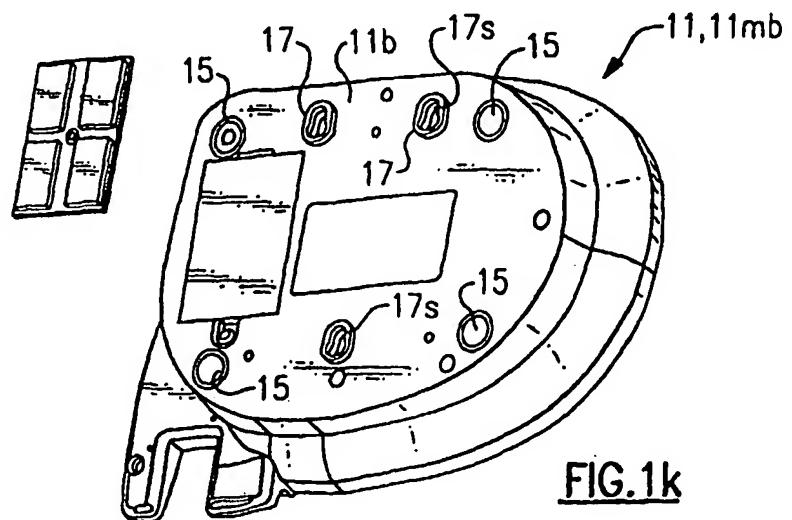
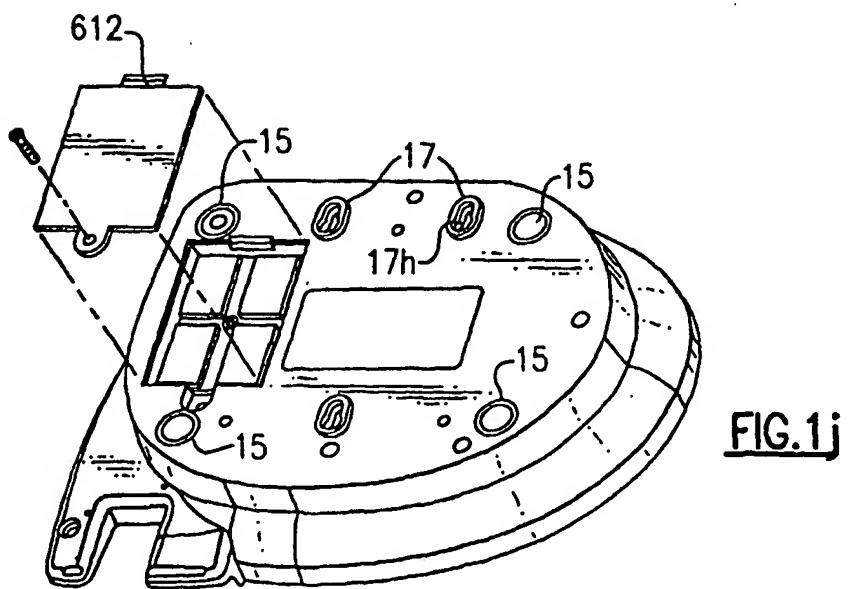
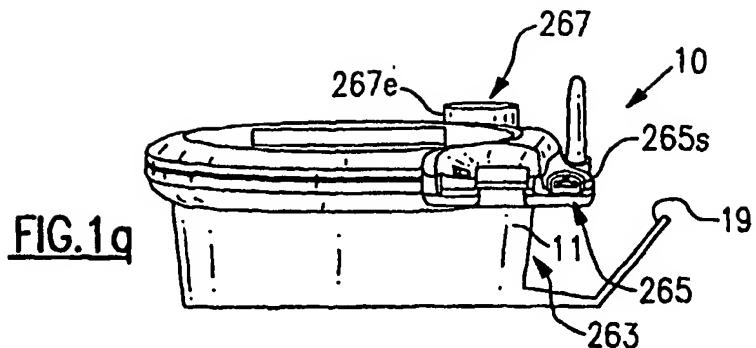


FIG. 1m

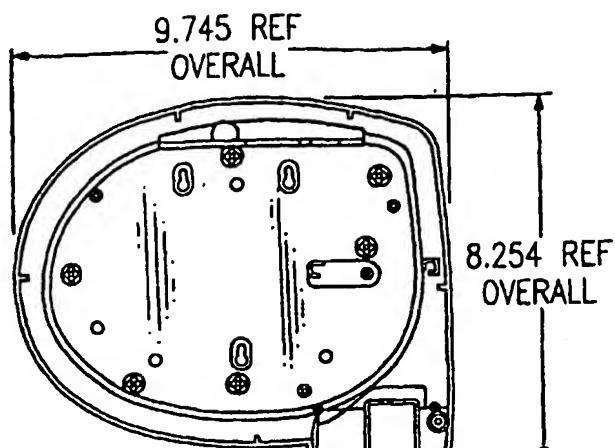
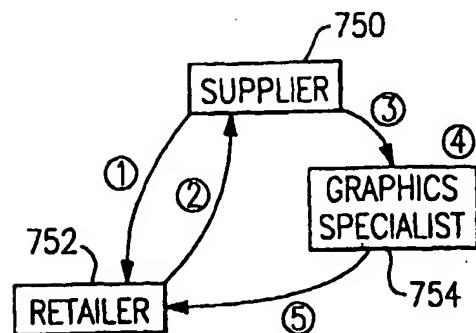
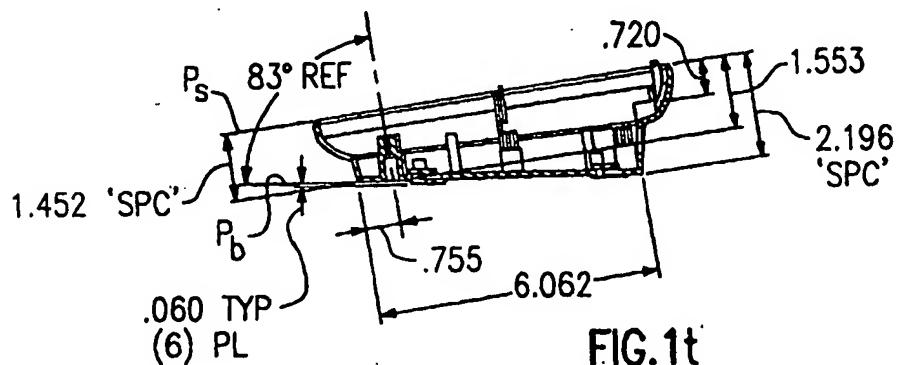
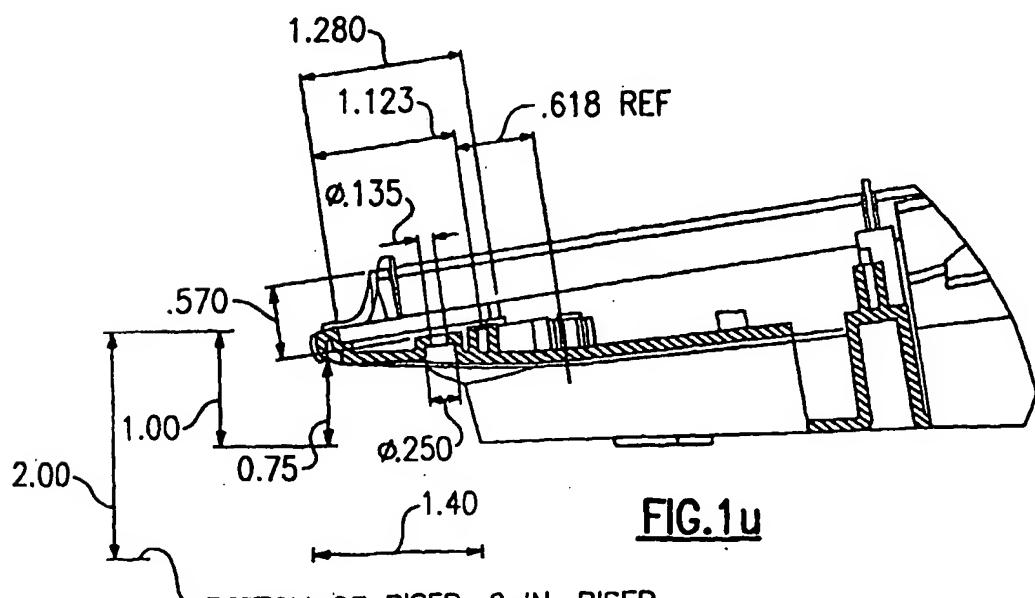
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FIG.7aFIG.7bFIG.1nFIG.1oFIG.1rFIG.1p

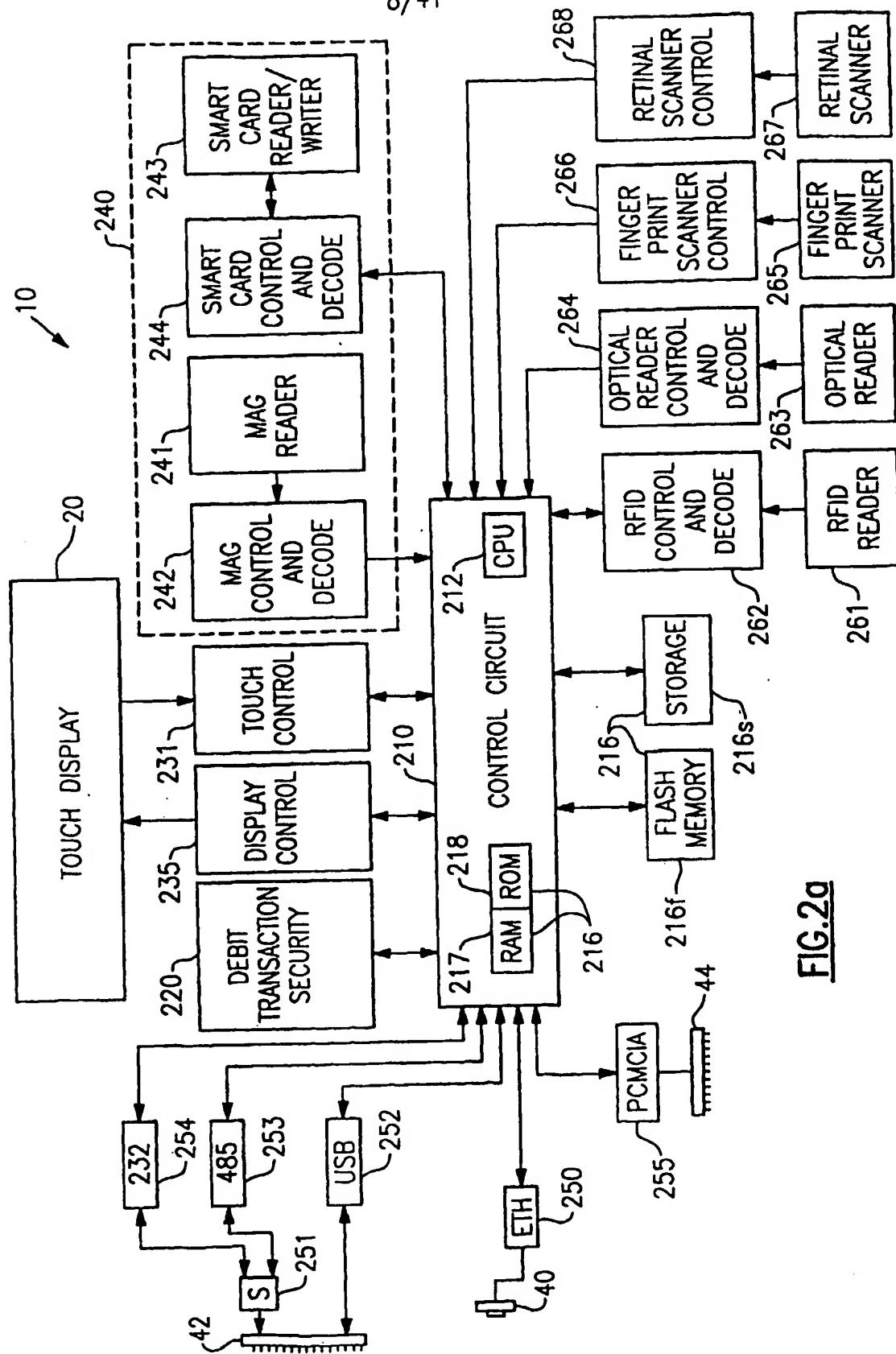
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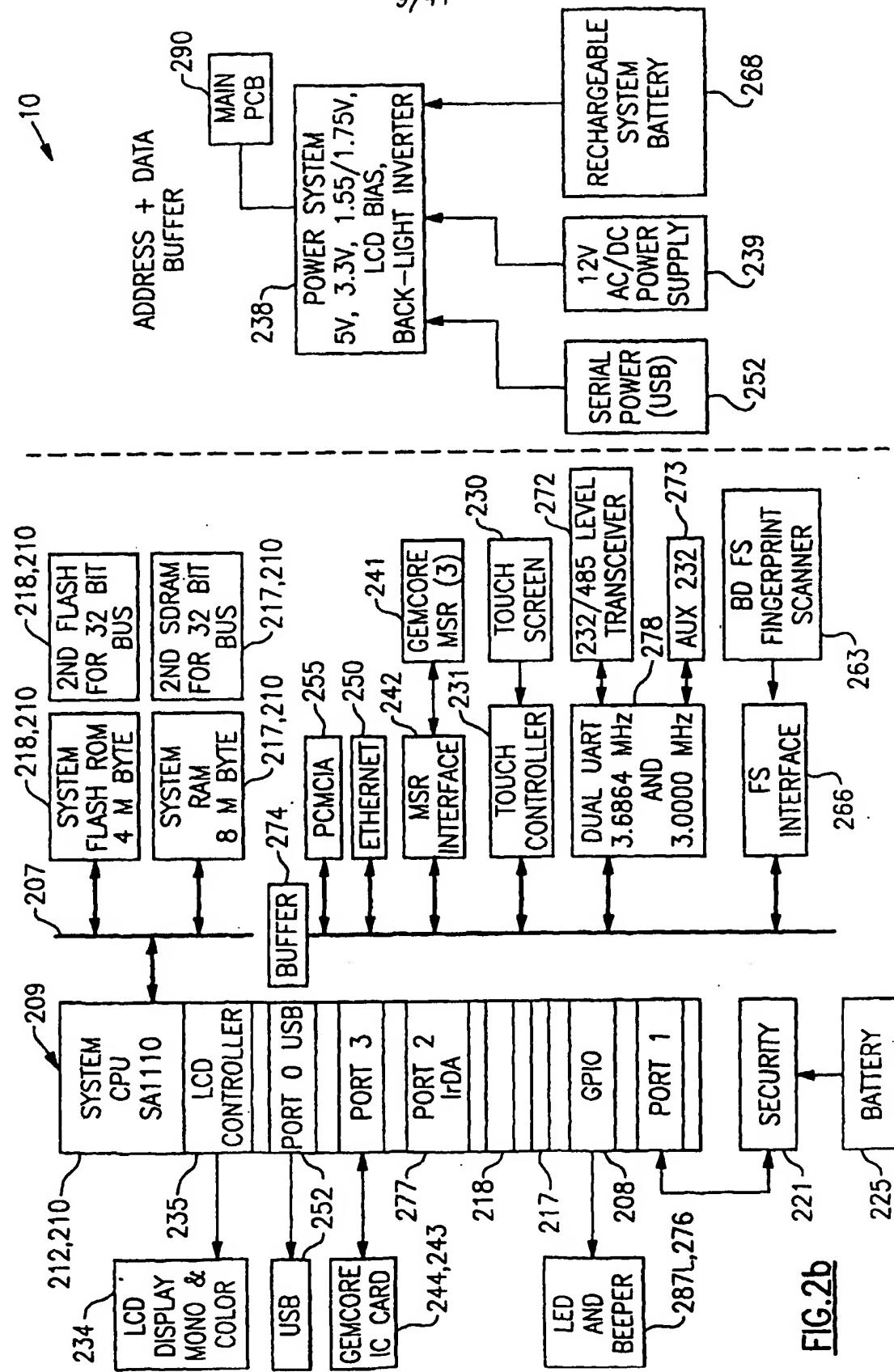
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FIG.1sFIG.7cFIG.1tFIG.1u

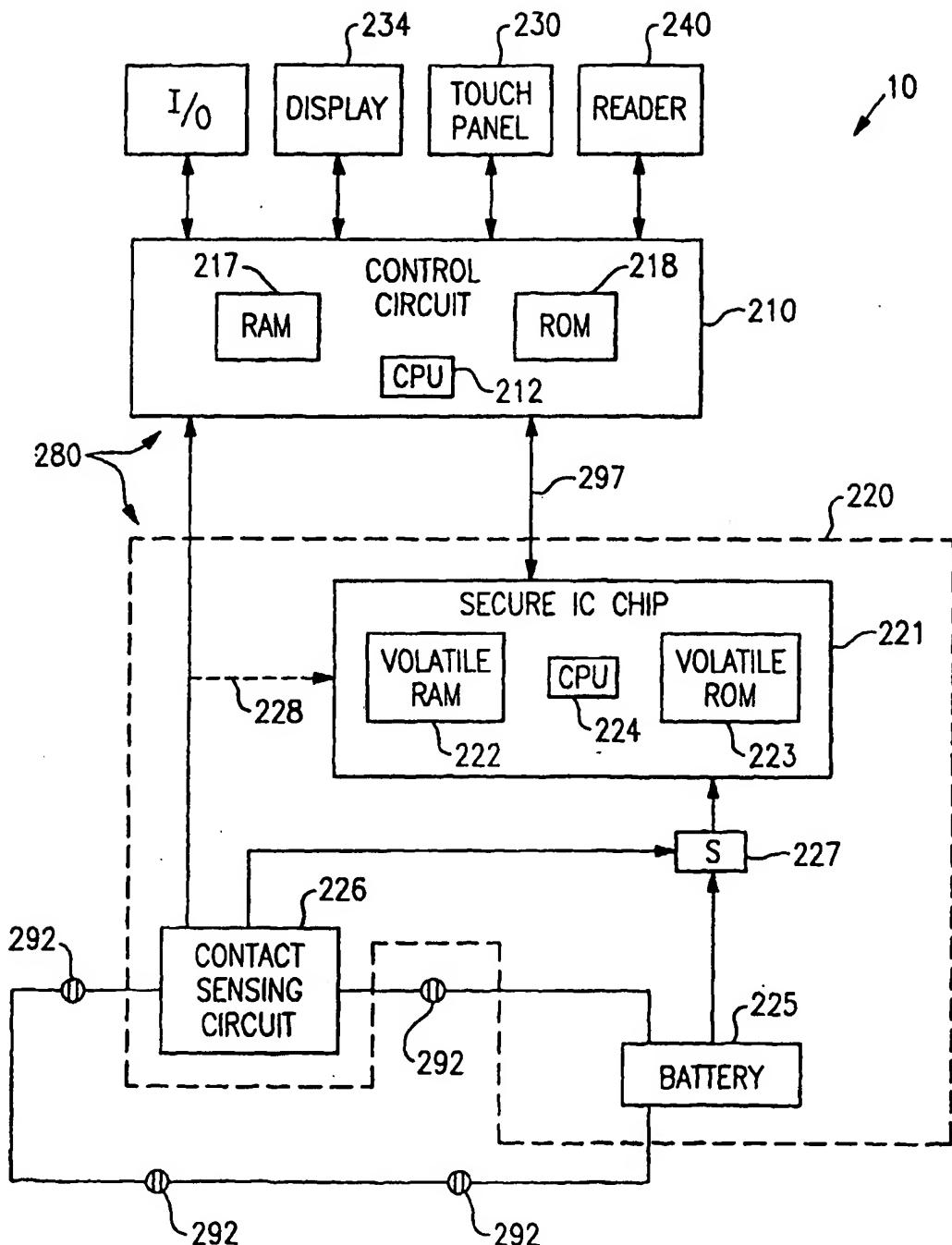
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**FIG.2a**

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FIG.2b

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FIG.2c

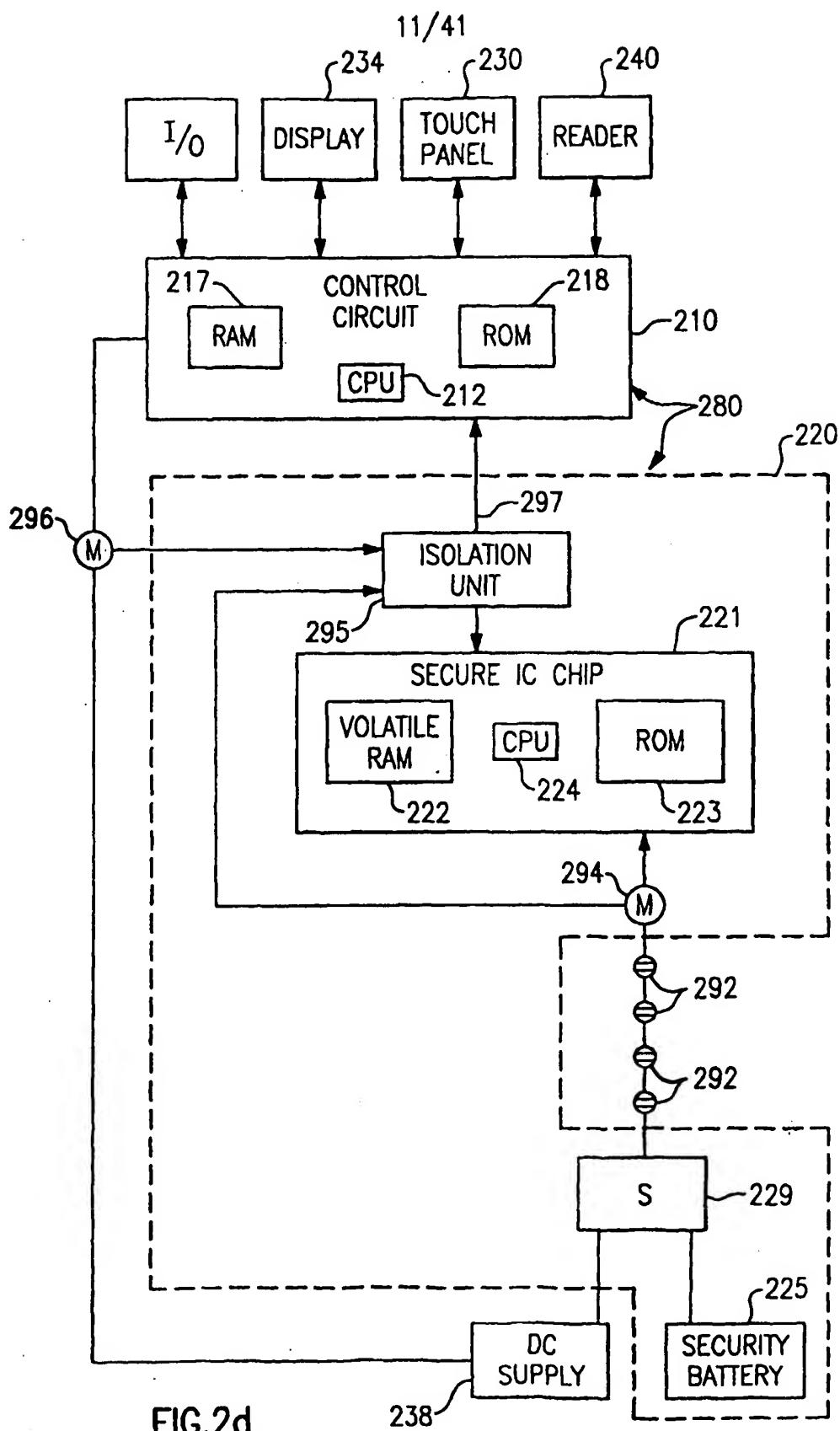
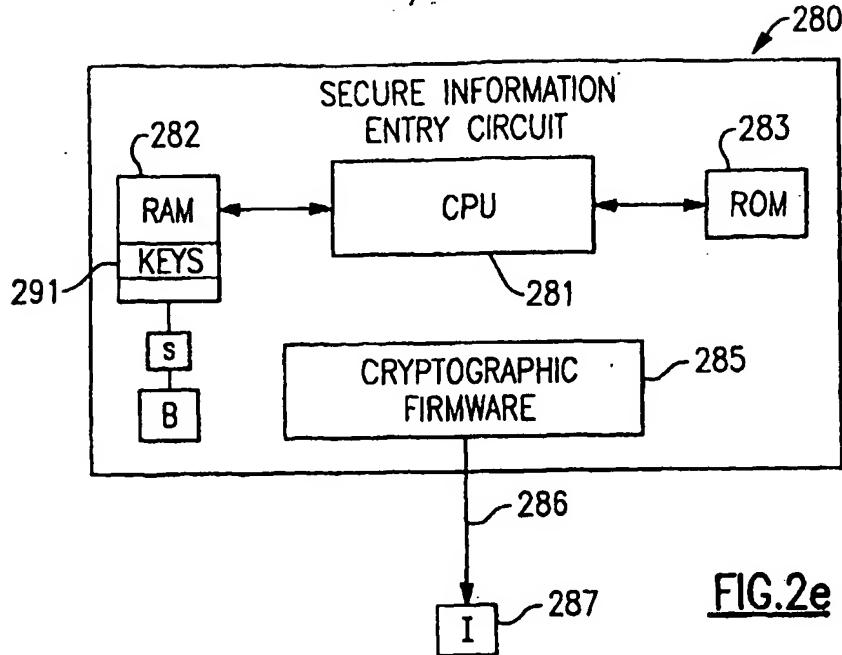
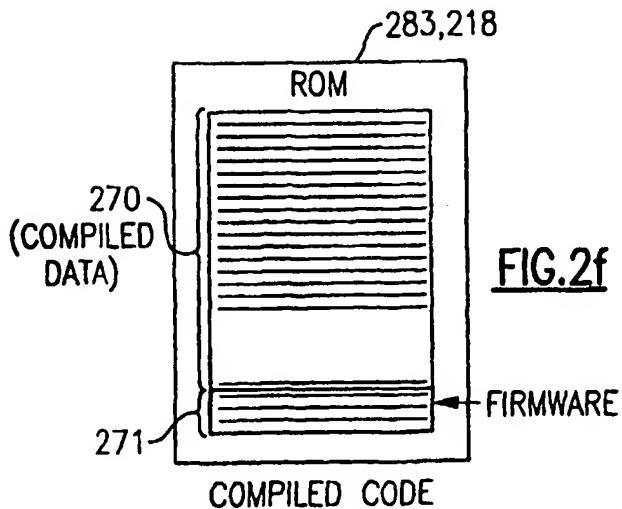
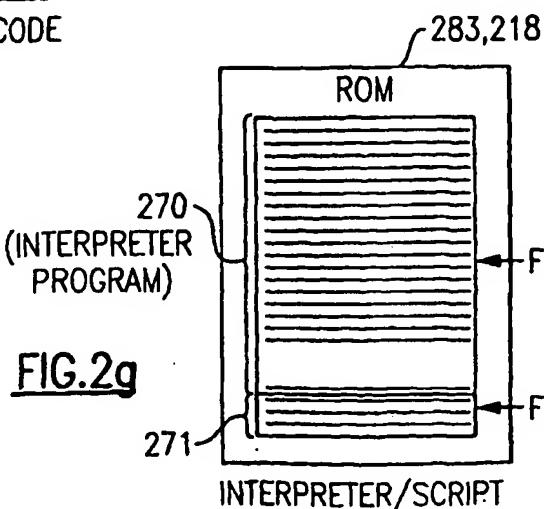
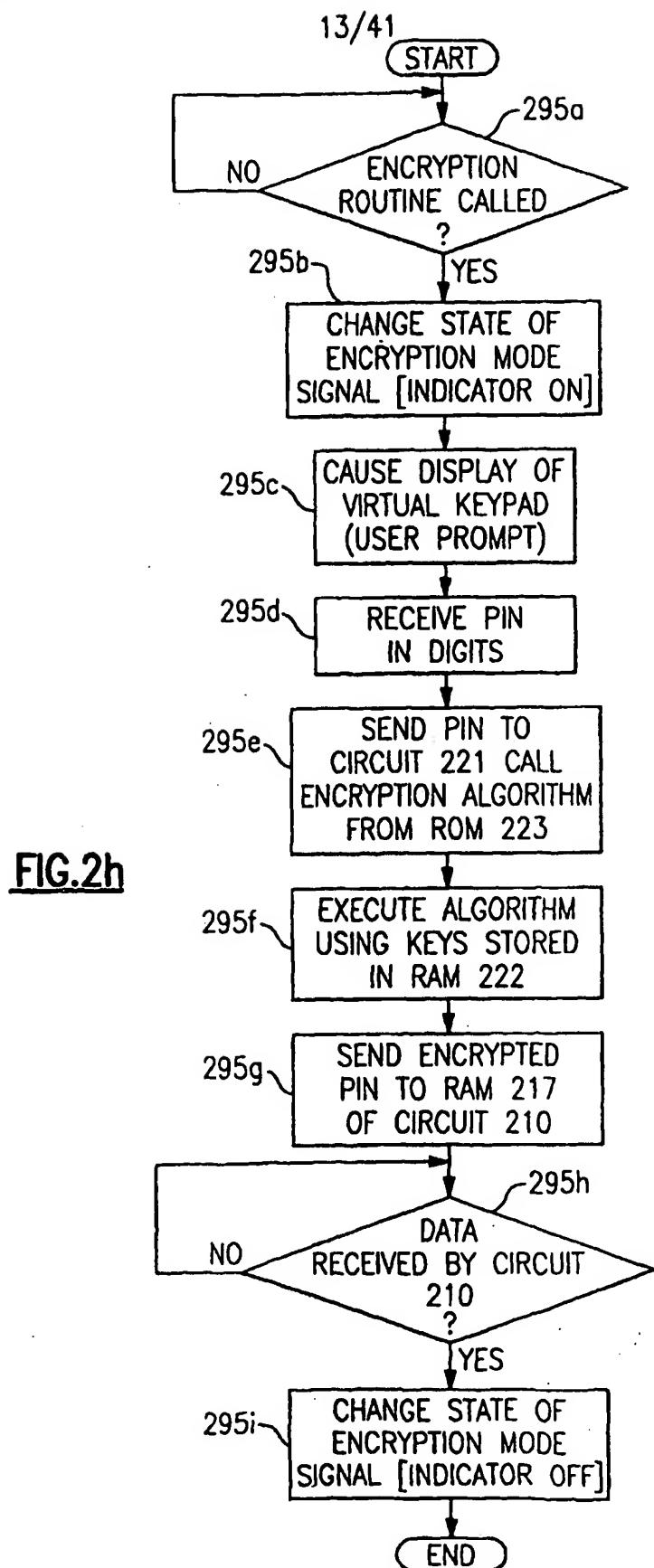
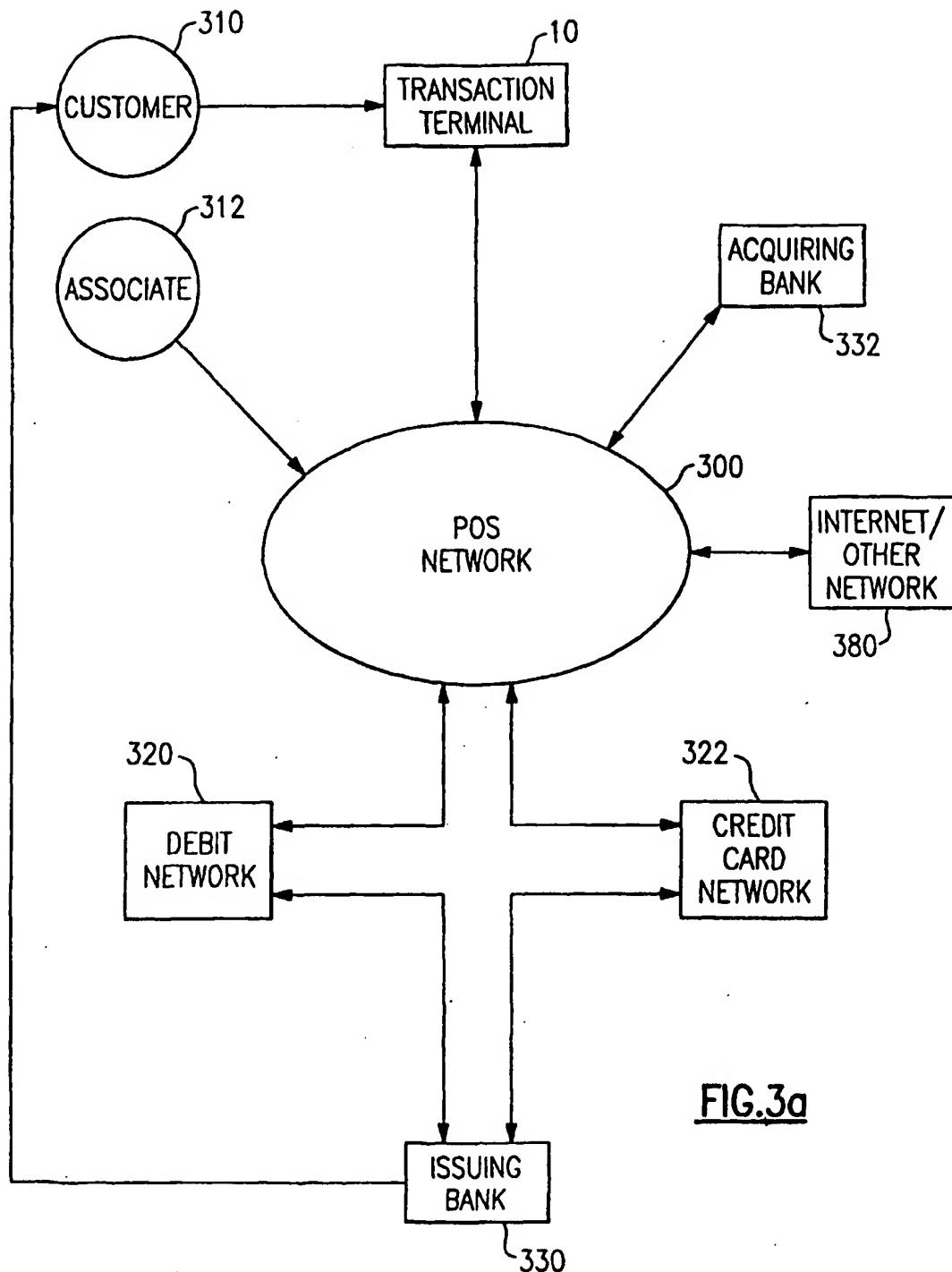


FIG.2d

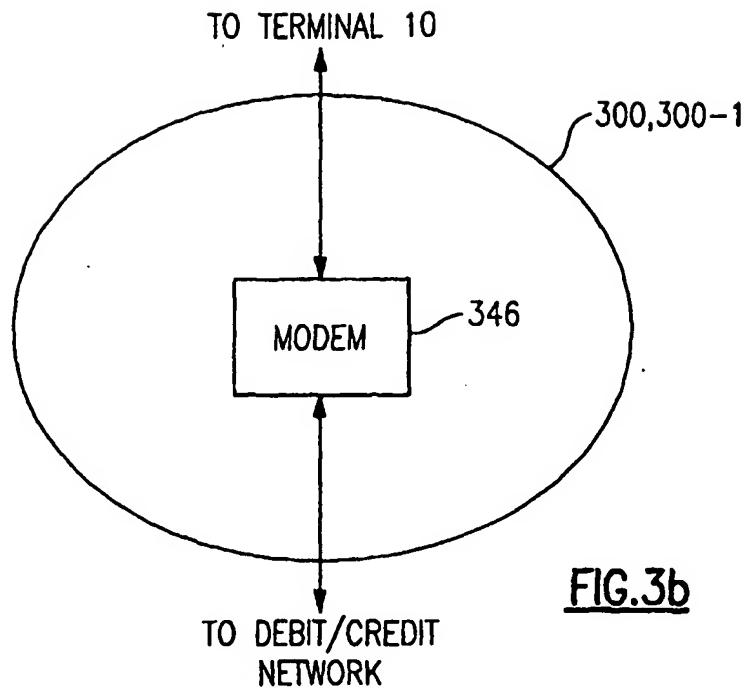
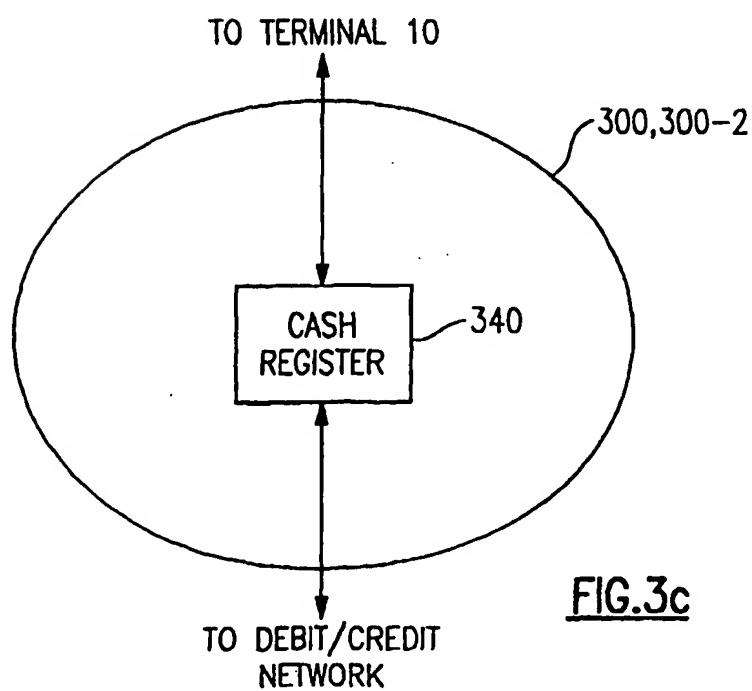
FIG.2eFIG.2fFIG.2g



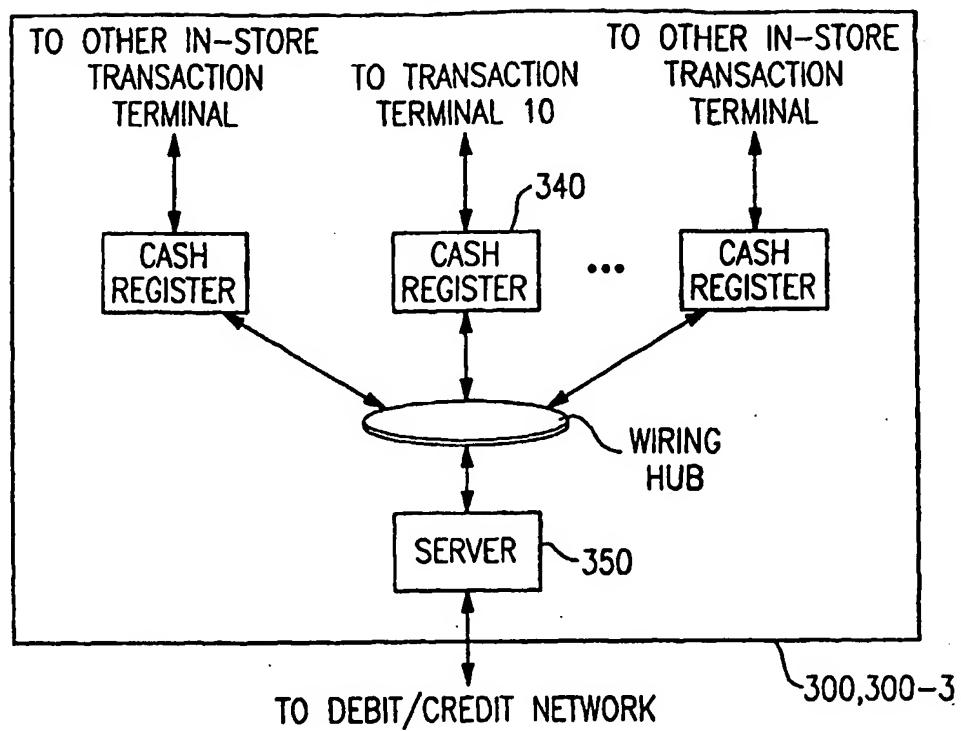
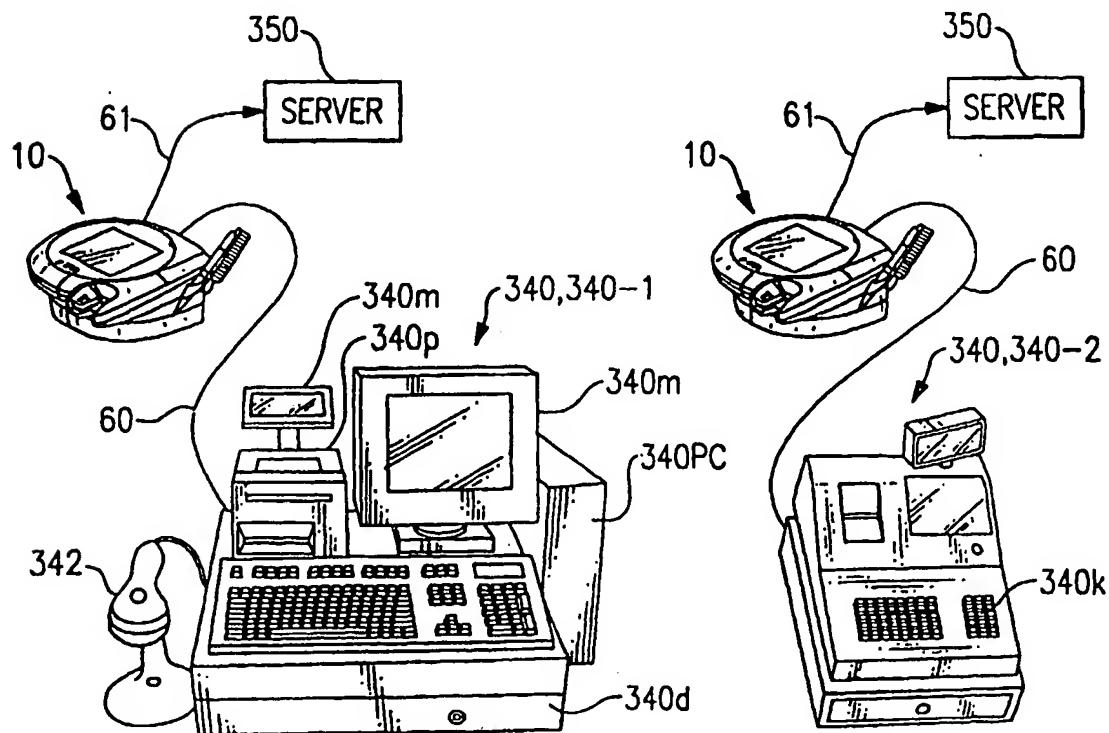
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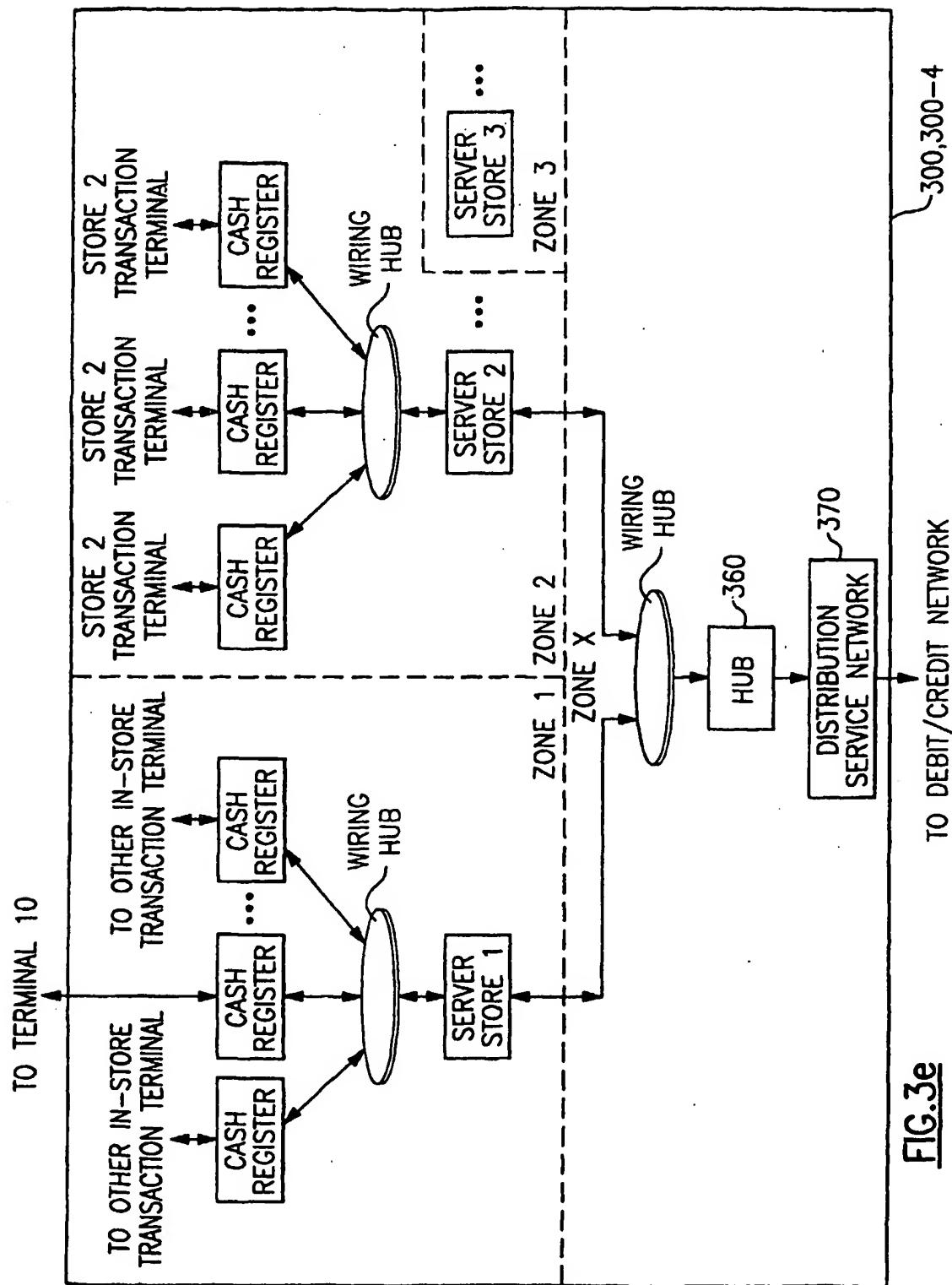


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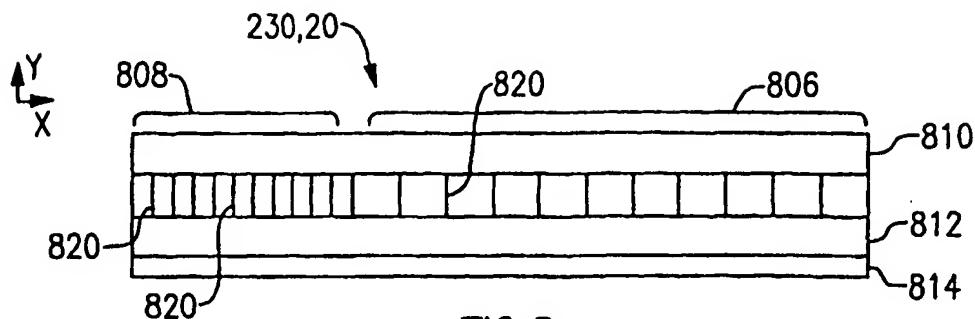
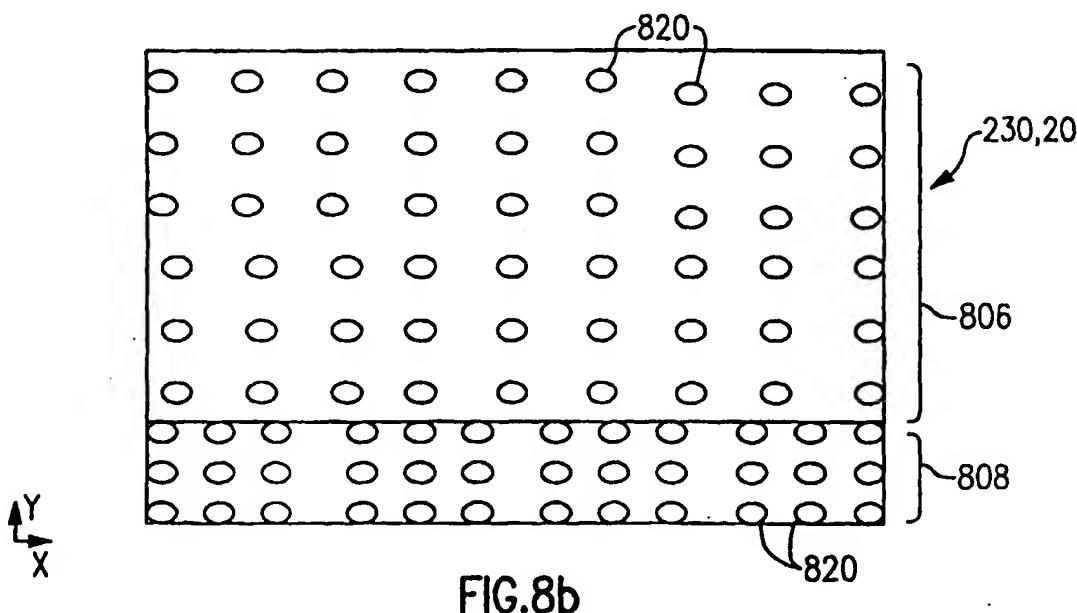
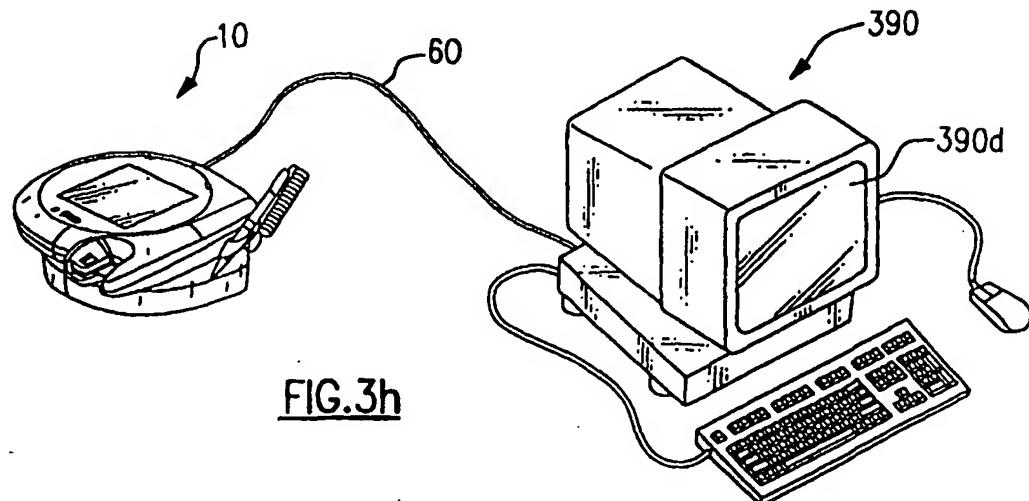
FIG.3bFIG.3c

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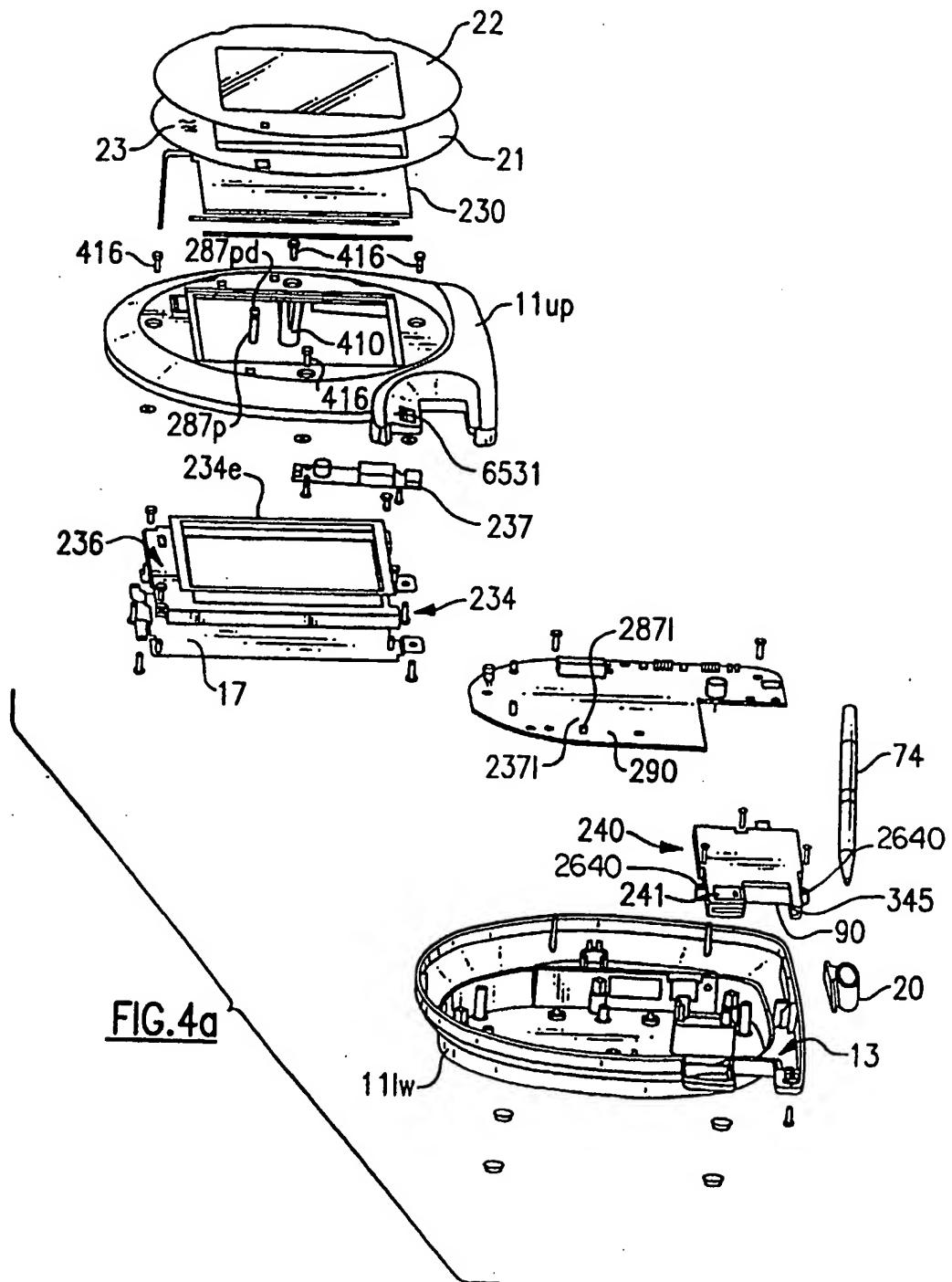
FIG.3d



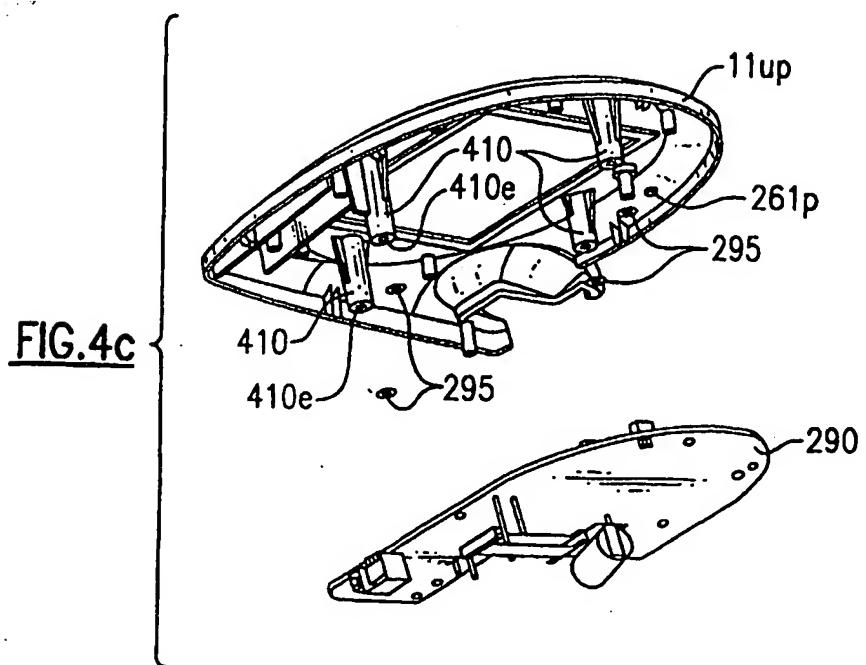
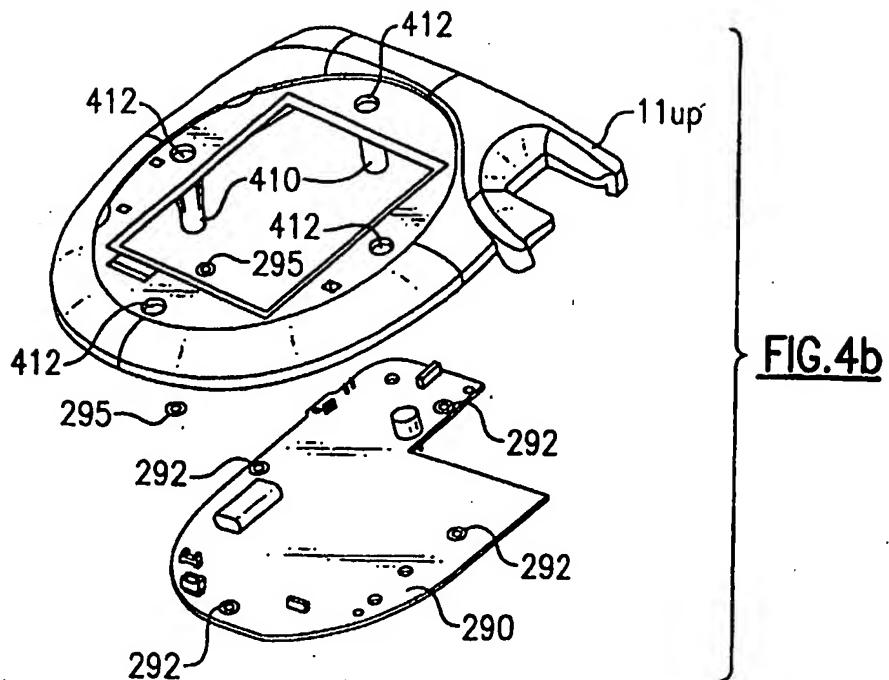
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FIG.8aFIG.8bFIG.3h

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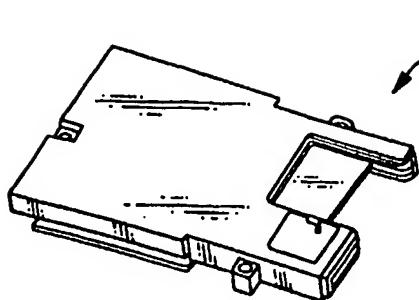


FIG.6a

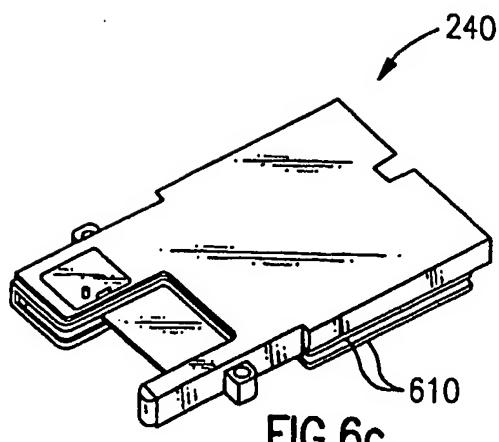


FIG.6c

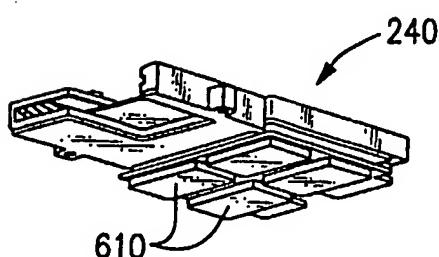


FIG.6d

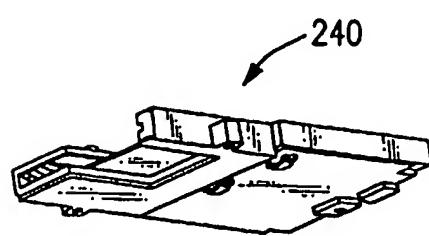


FIG.6b

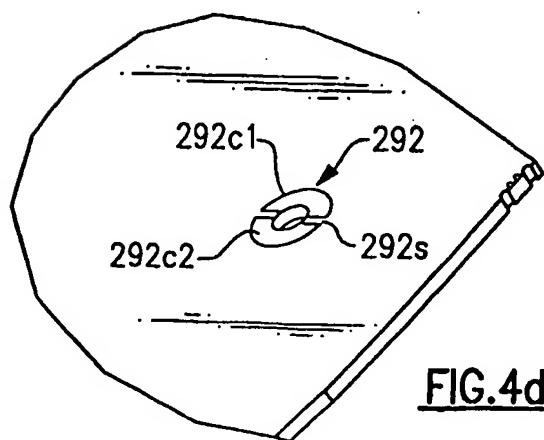


FIG.4d

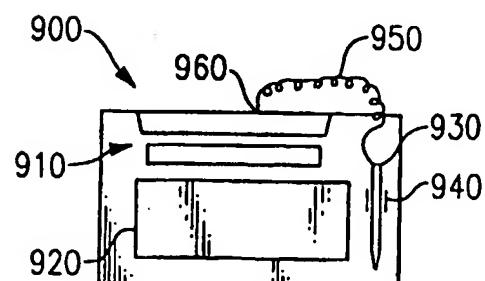


FIG.12a

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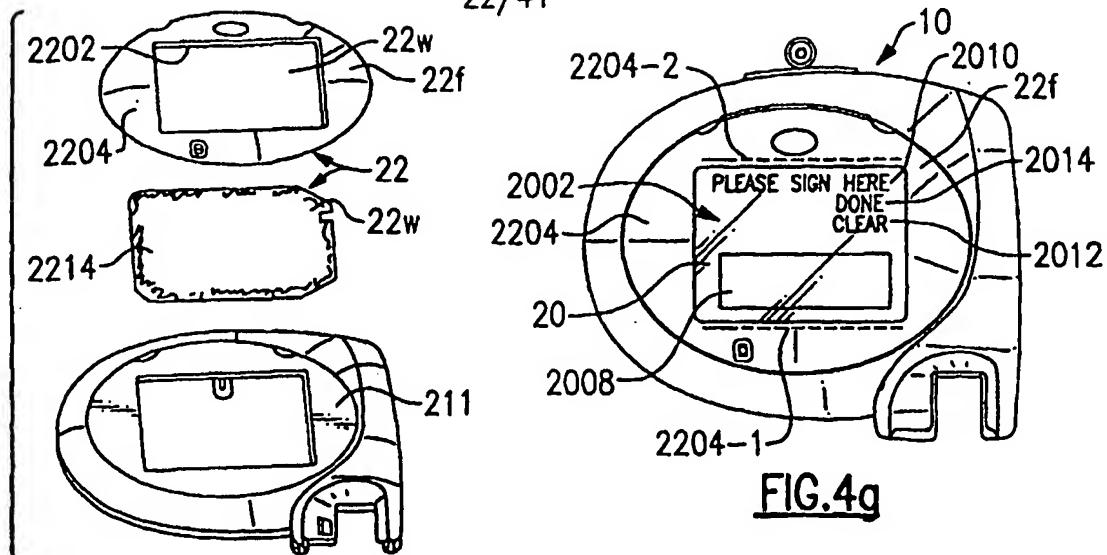


FIG.4e

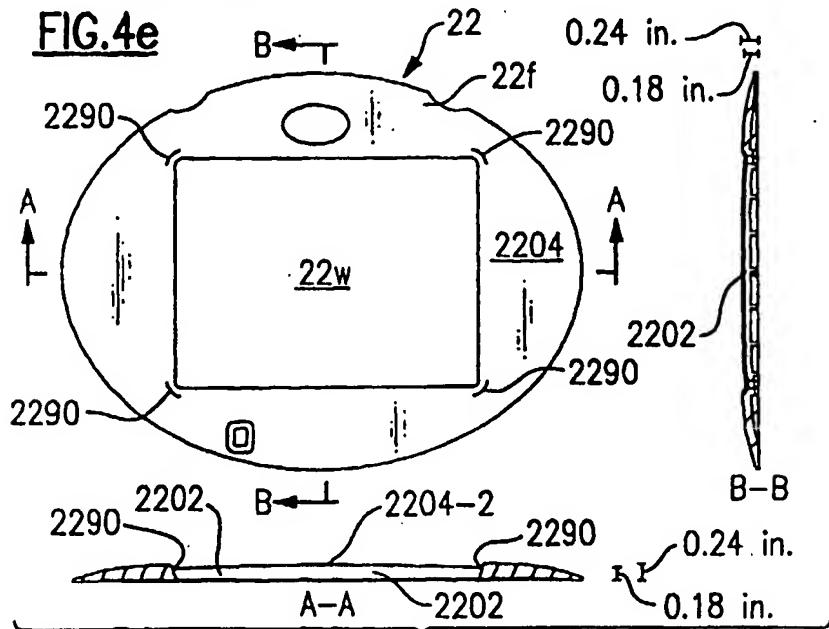
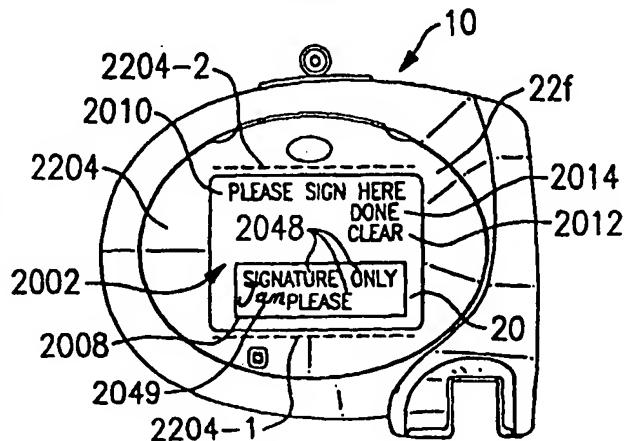
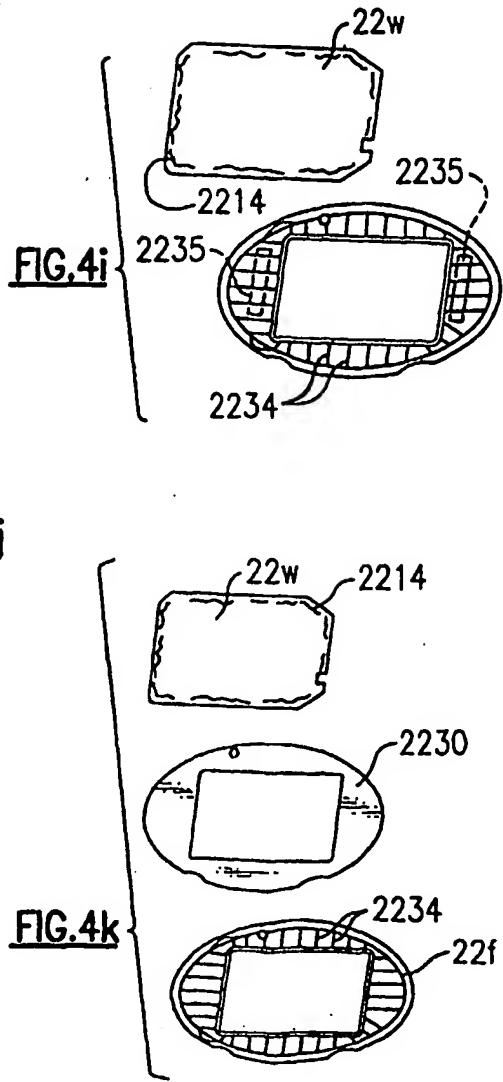
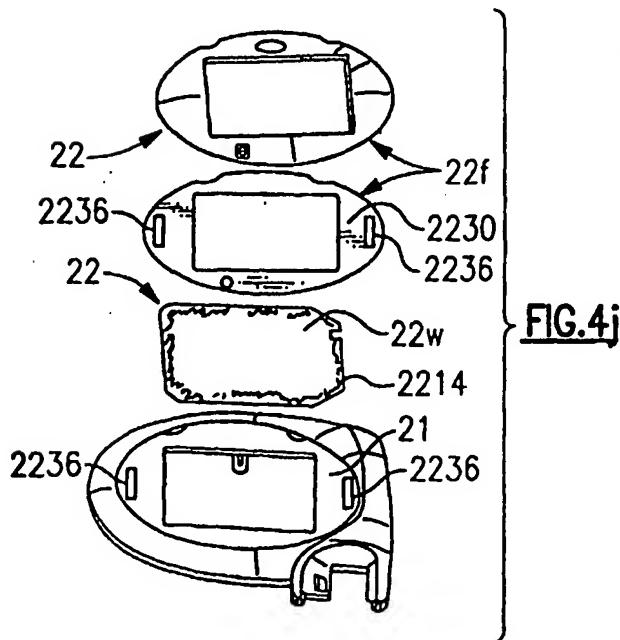
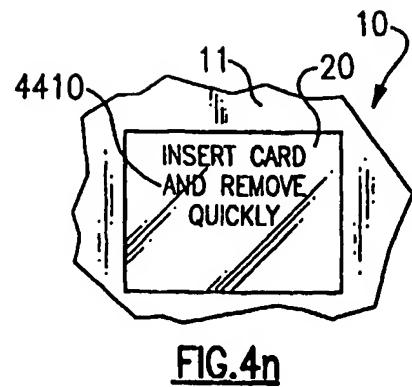
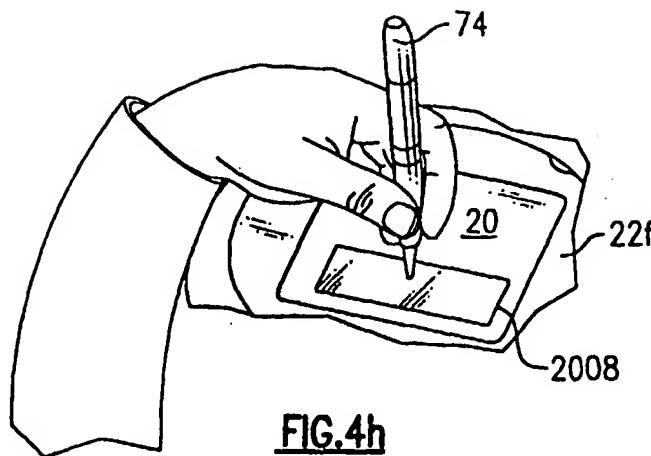


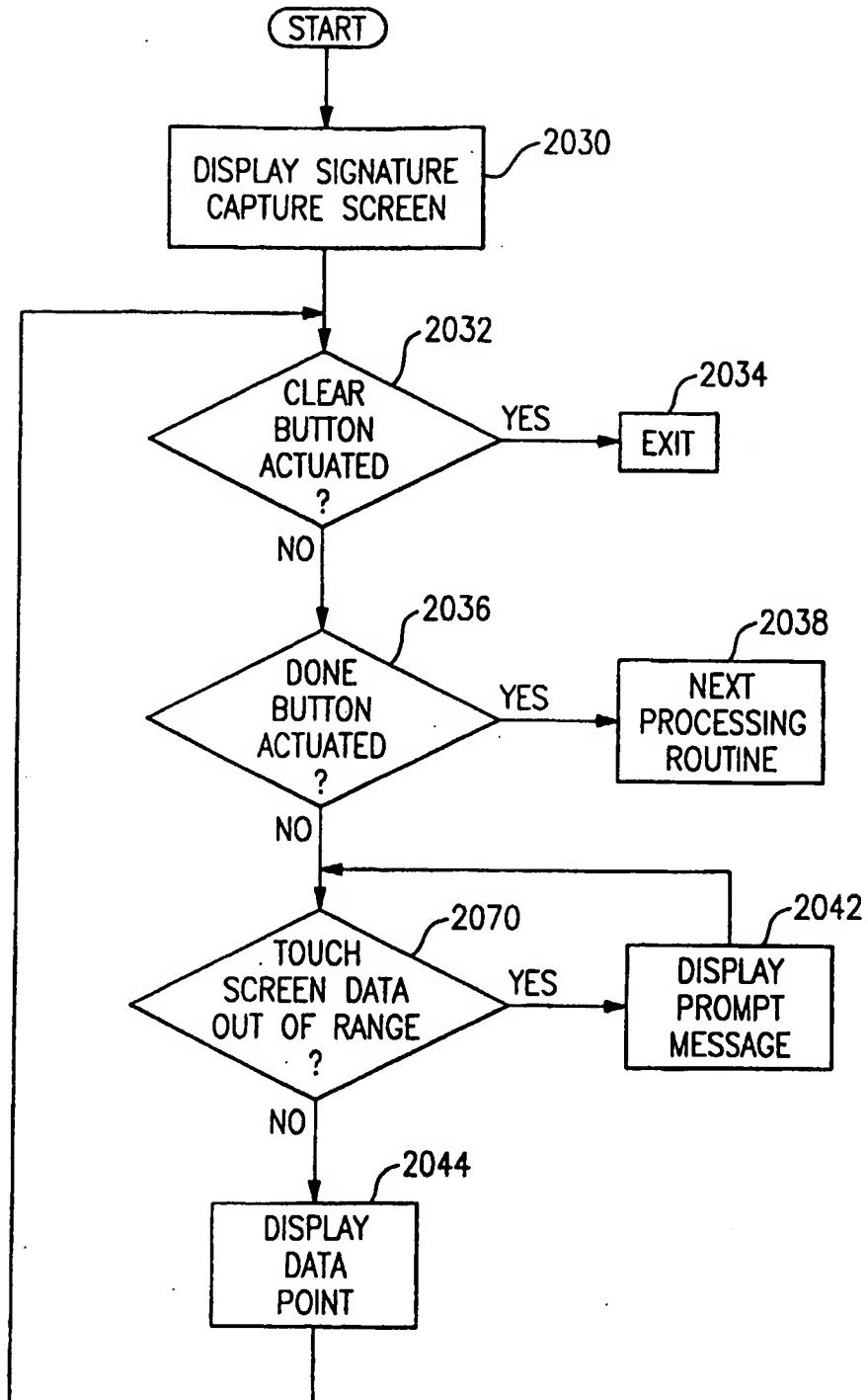
FIG.4f

FIG. 41

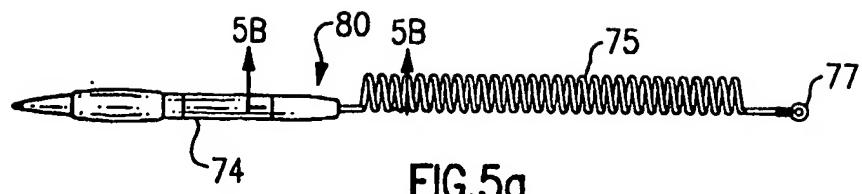
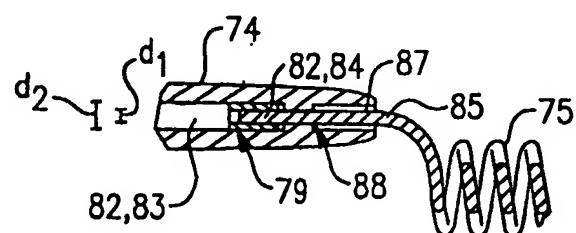
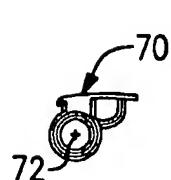
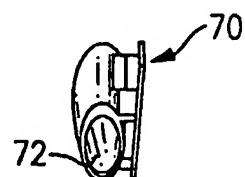
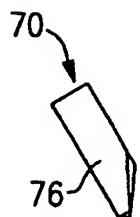




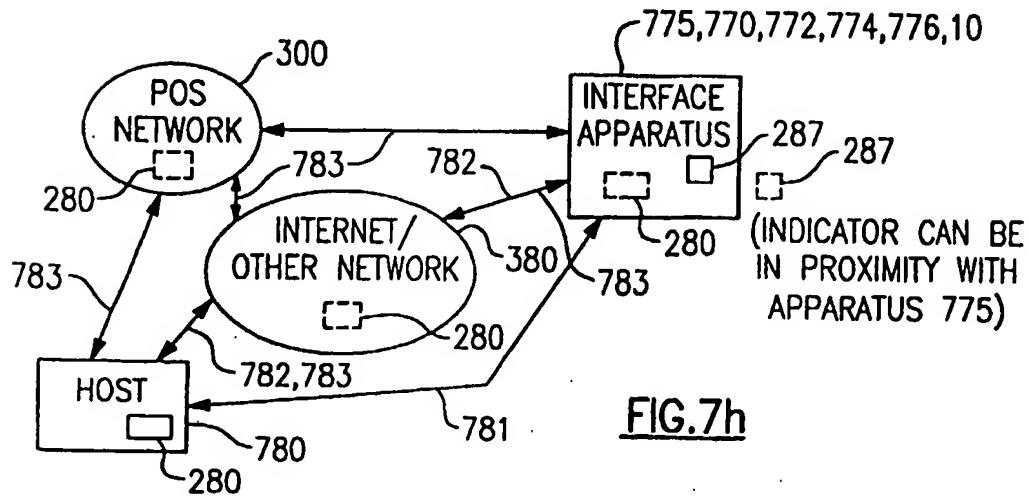
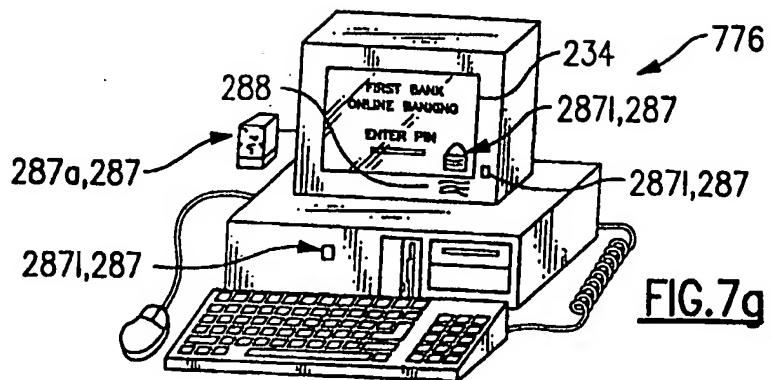
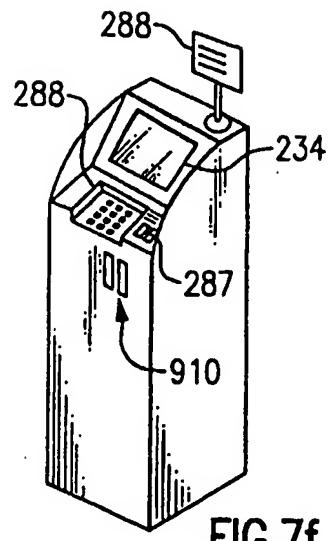
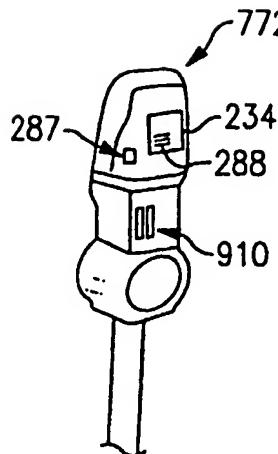
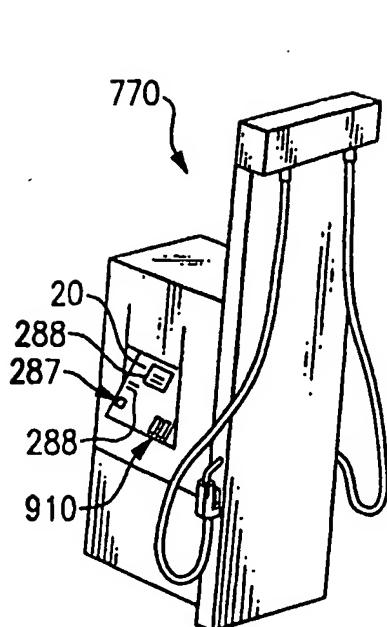
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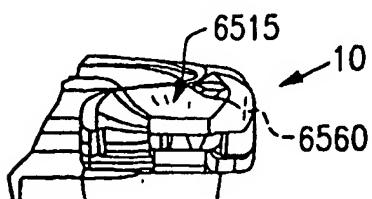
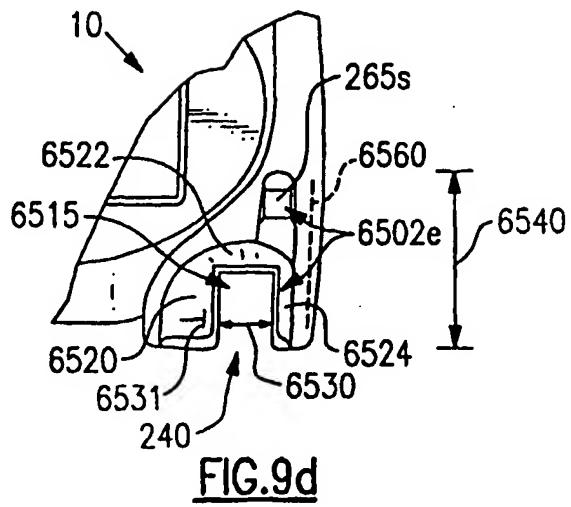
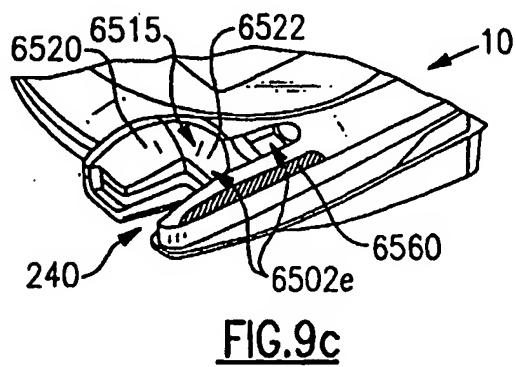
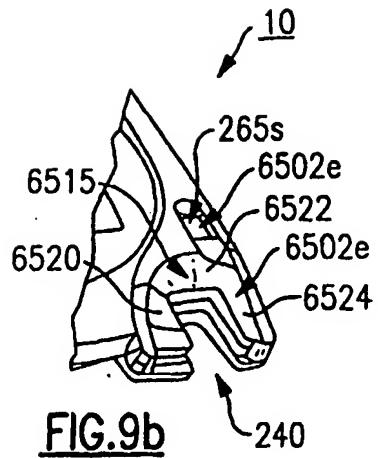
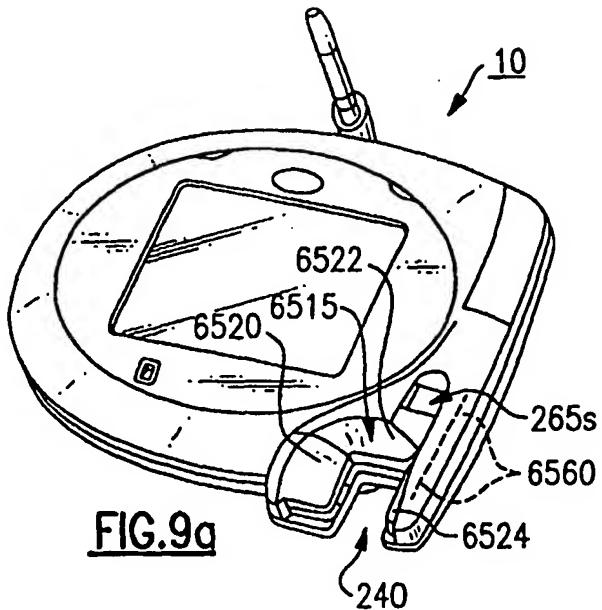
FIG.4m

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FIG. 5aFIG. 5bFIG. 5cFIG. 5dFIG. 5eFIG. 5f

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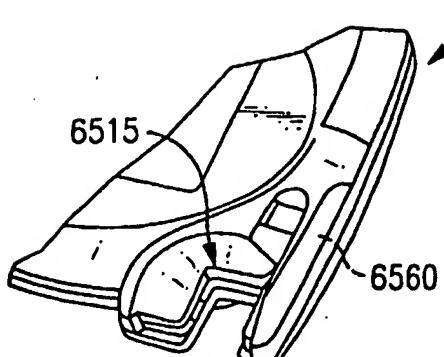


FIG. 9f

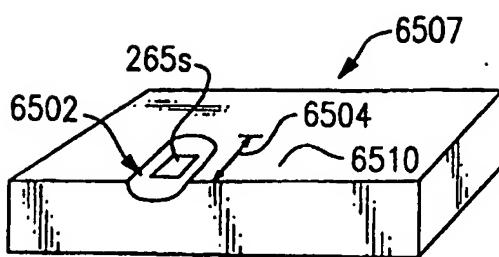


FIG. 12b

Prior Art

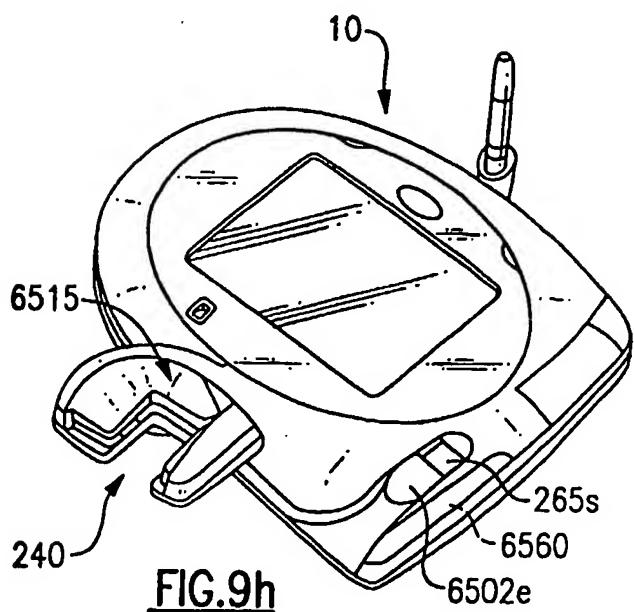


FIG. 9h

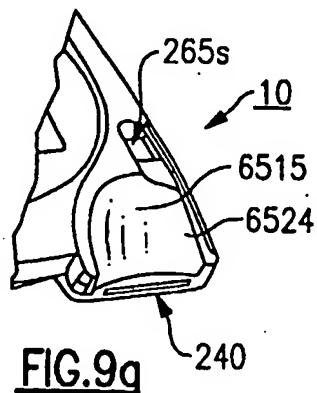


FIG. 9g

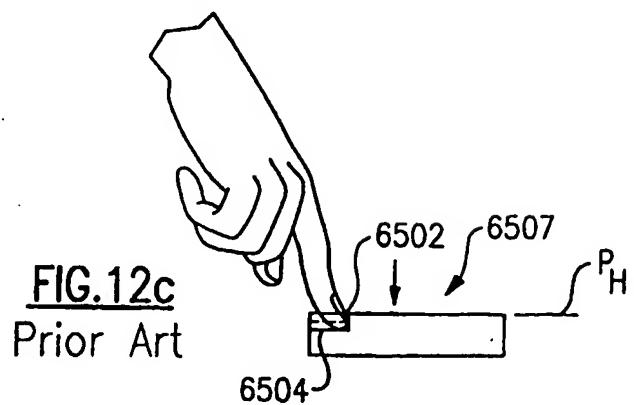
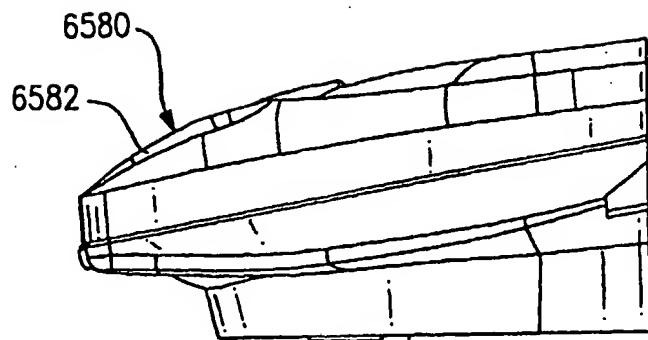
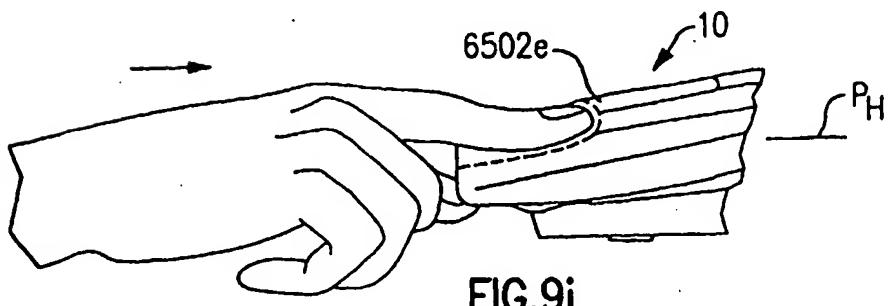
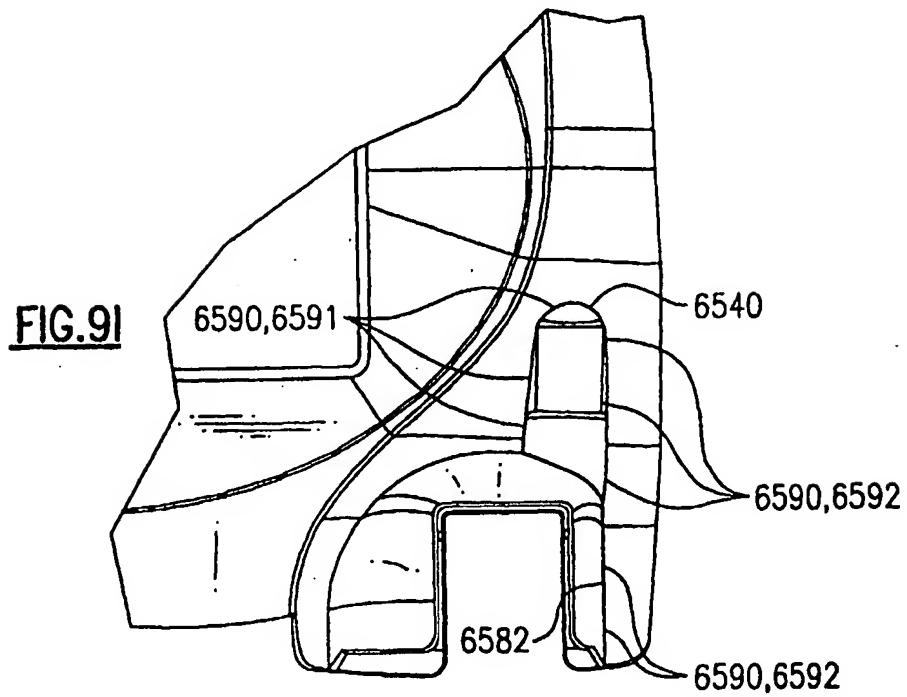


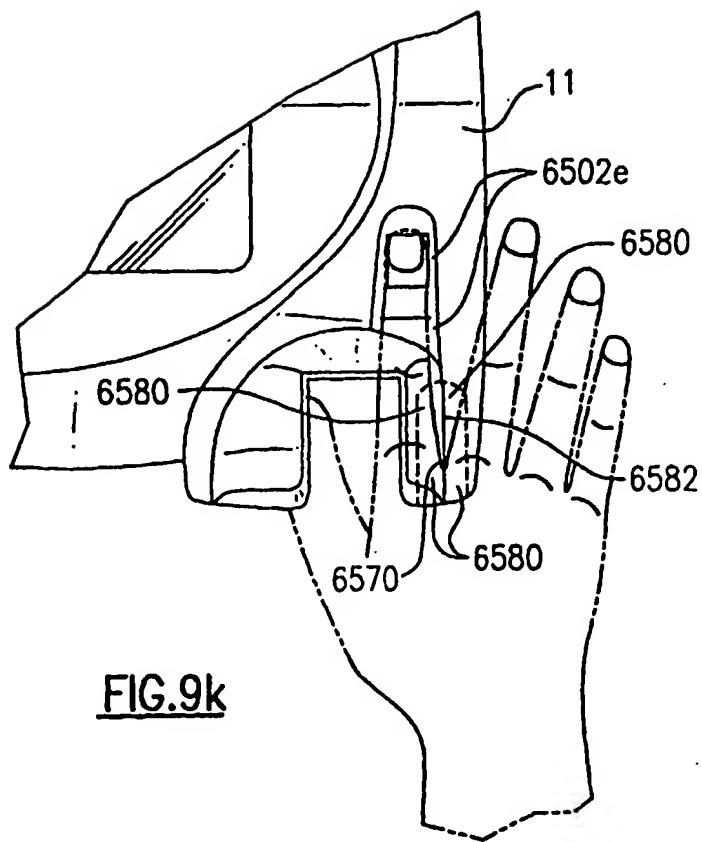
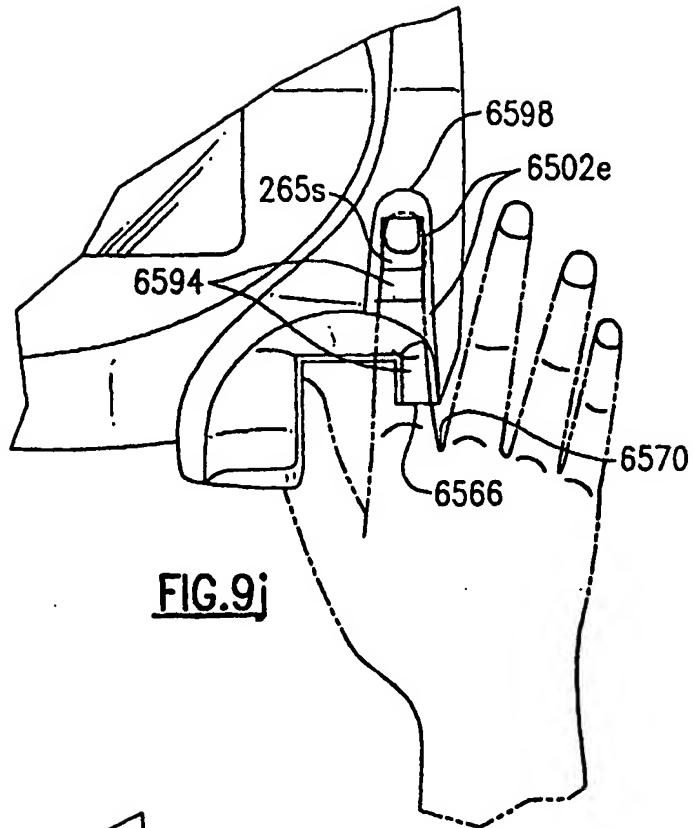
FIG. 12c

Prior Art

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FIG.9mFIG.9i

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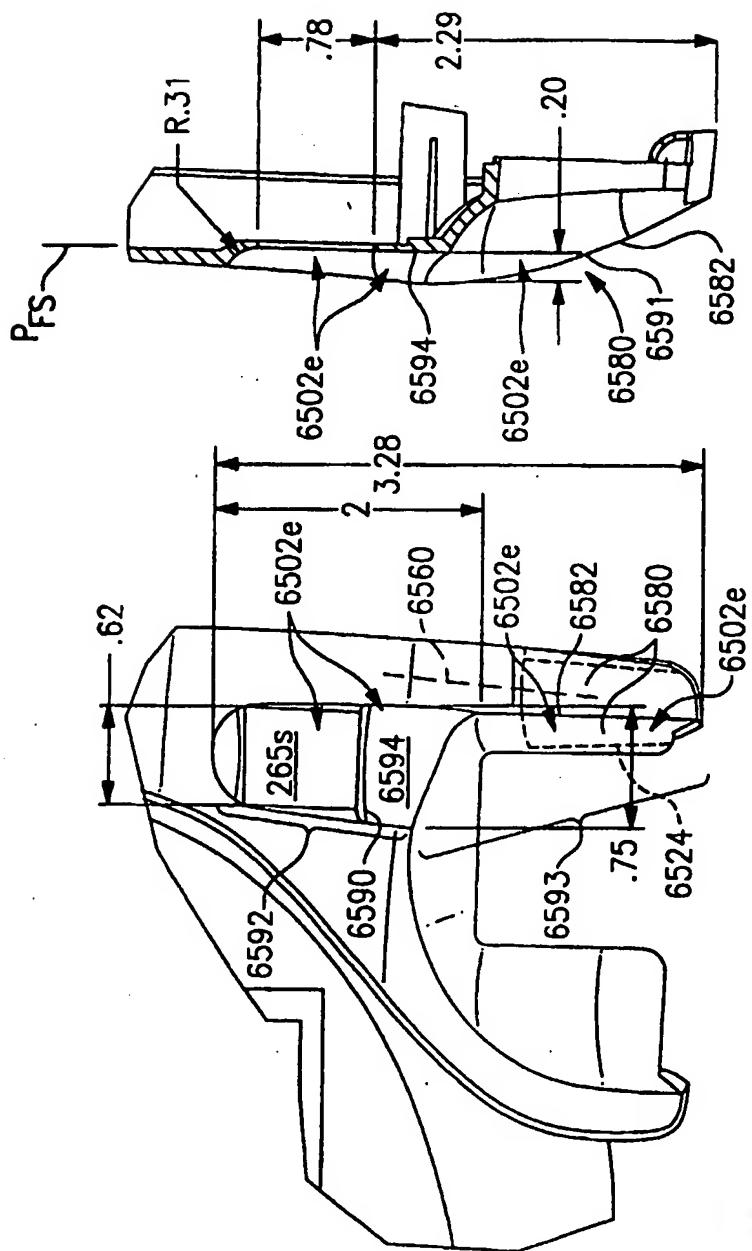


FIG.9n

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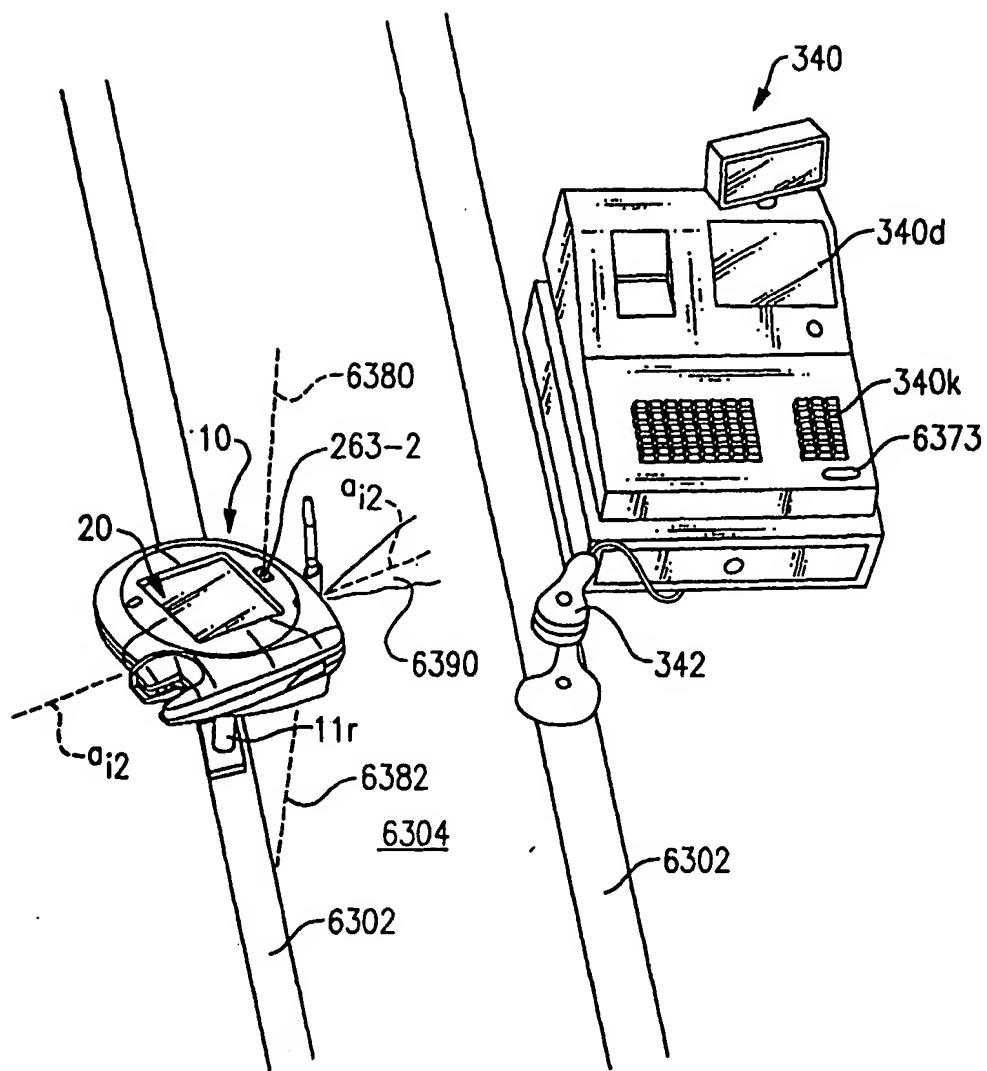
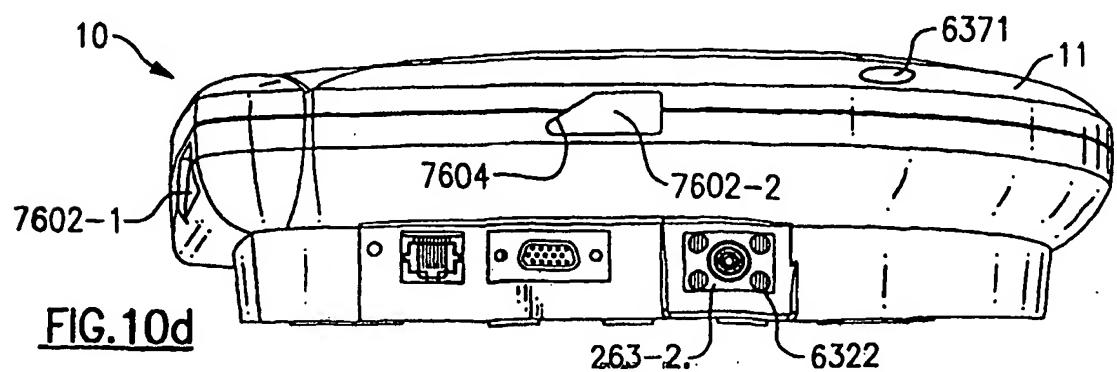
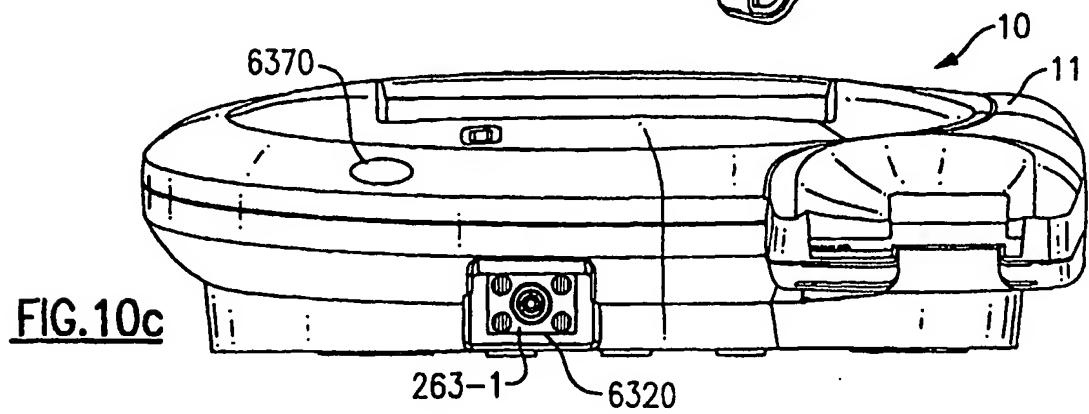
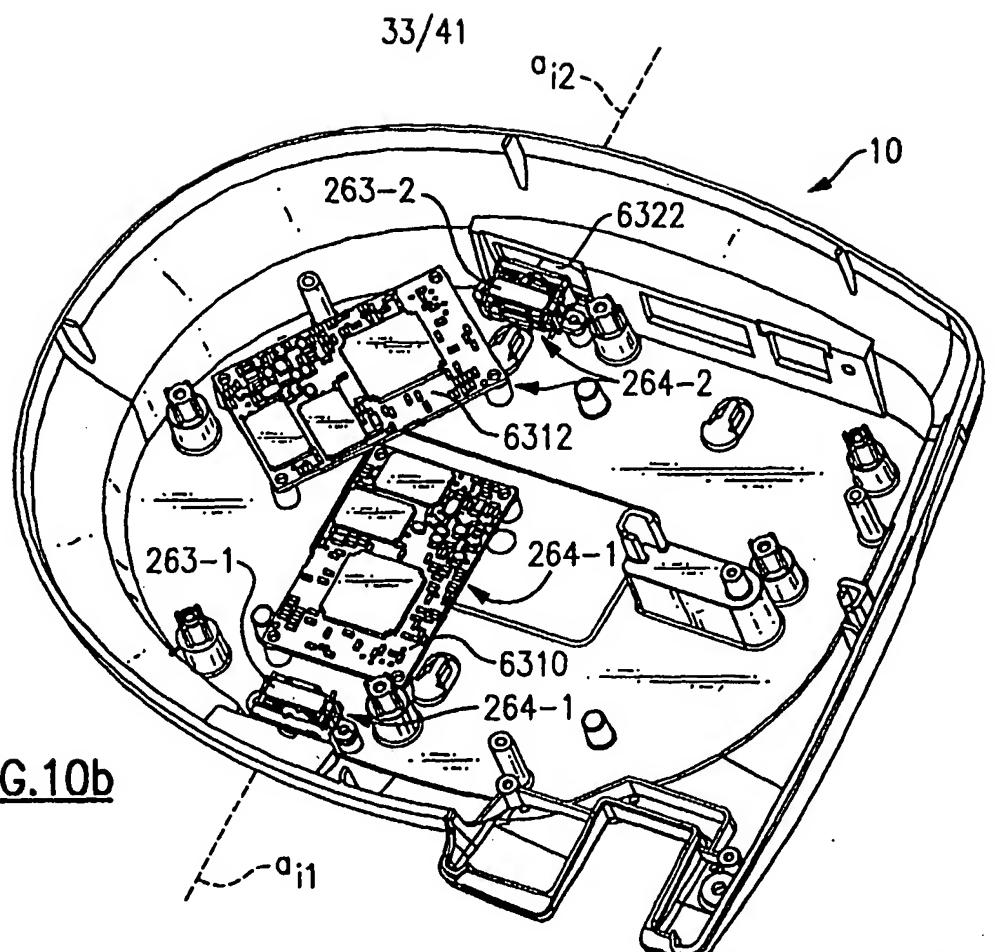


FIG.10a



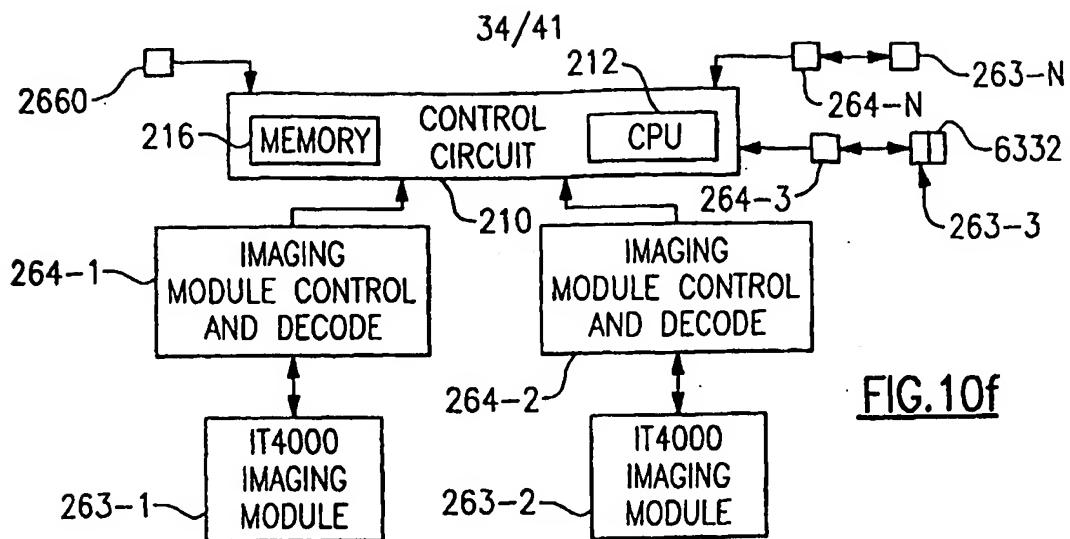
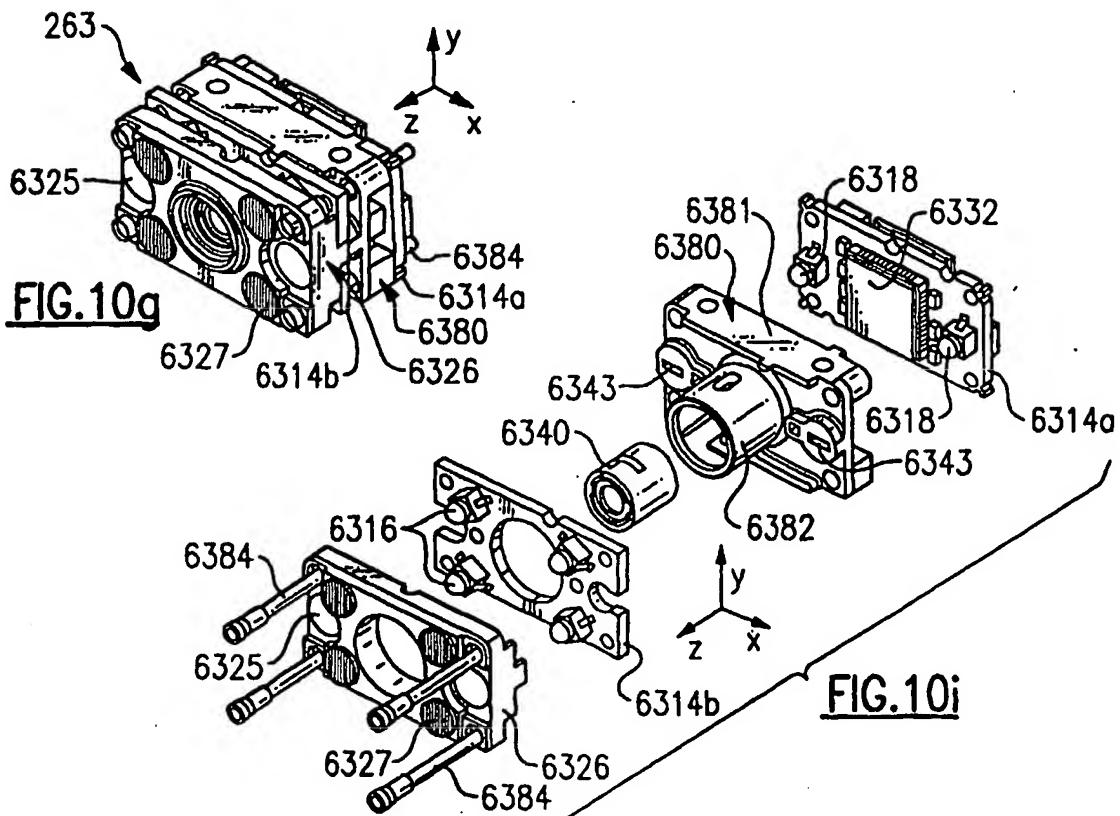


FIG. 10f



**FIG.10g**

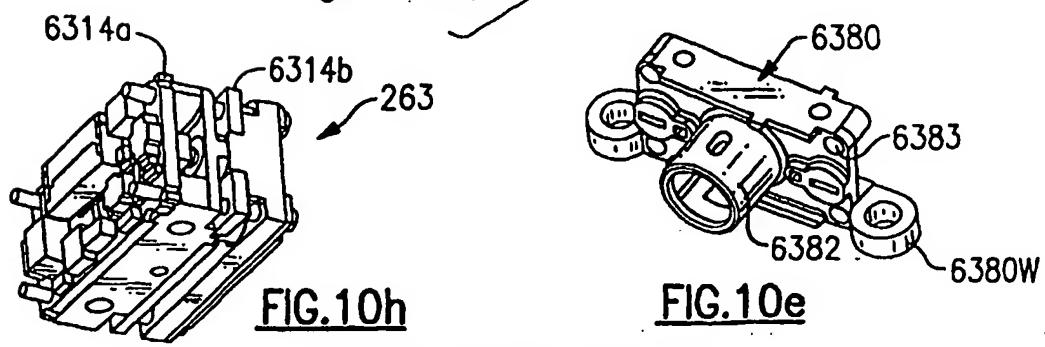


FIG. 10h

FIG.10e

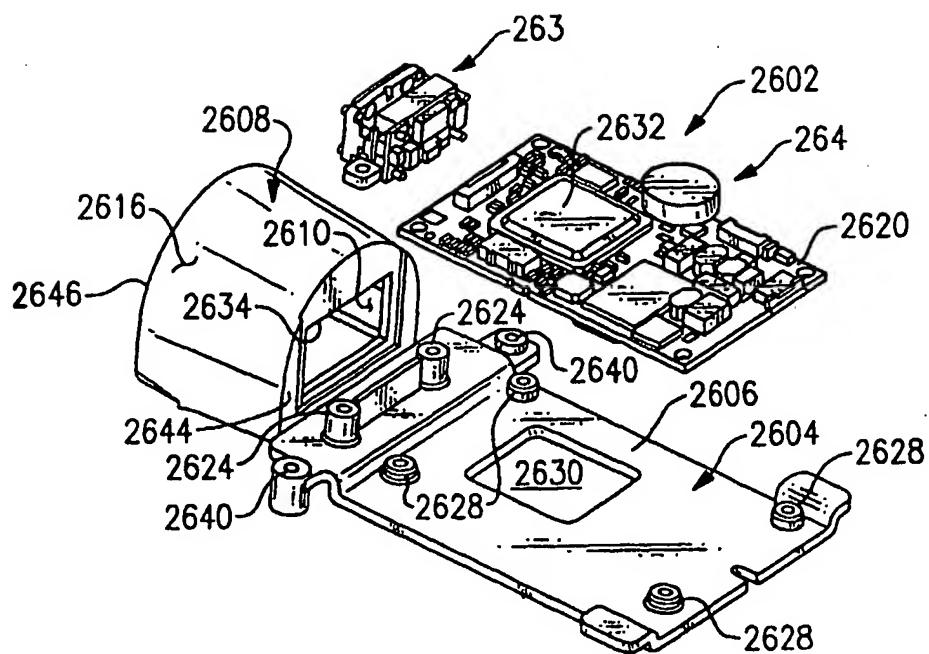


FIG.10j

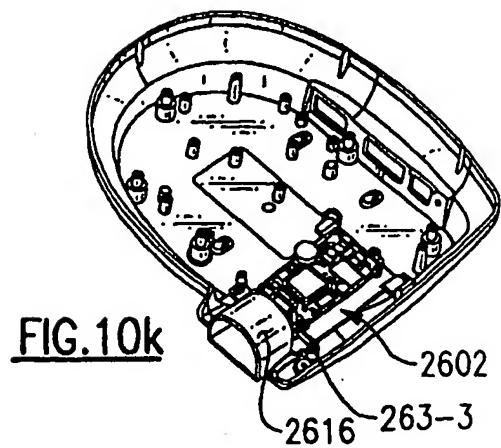


FIG.10k

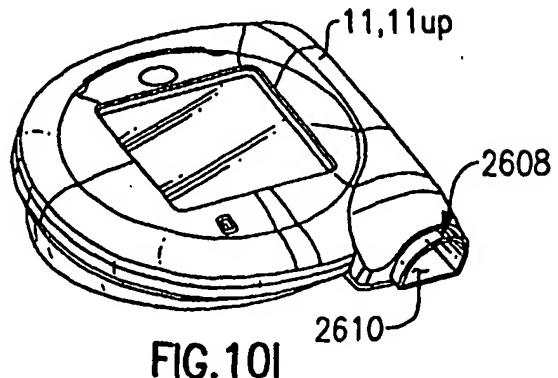
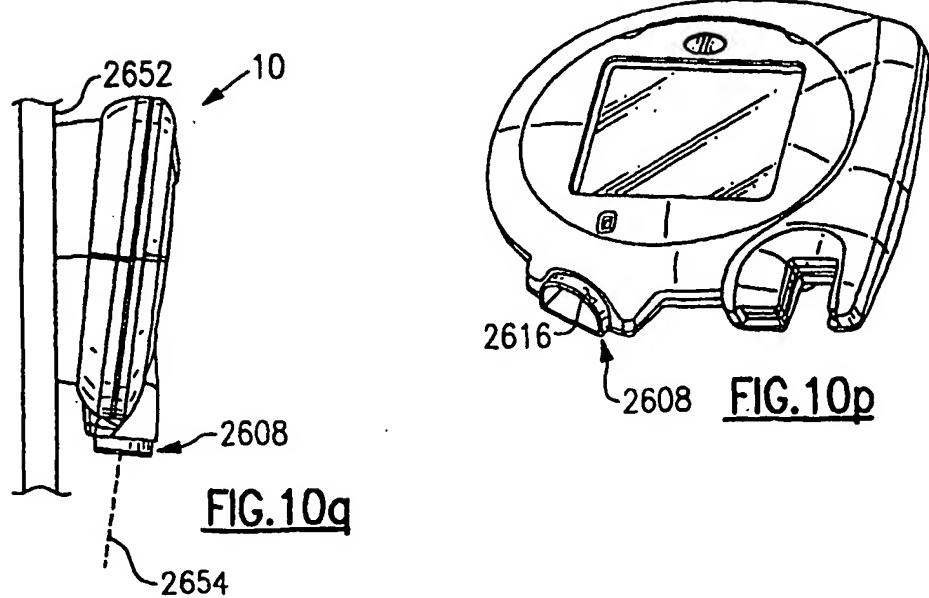
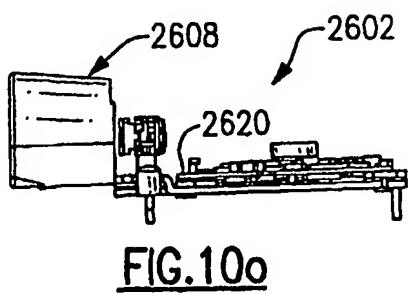
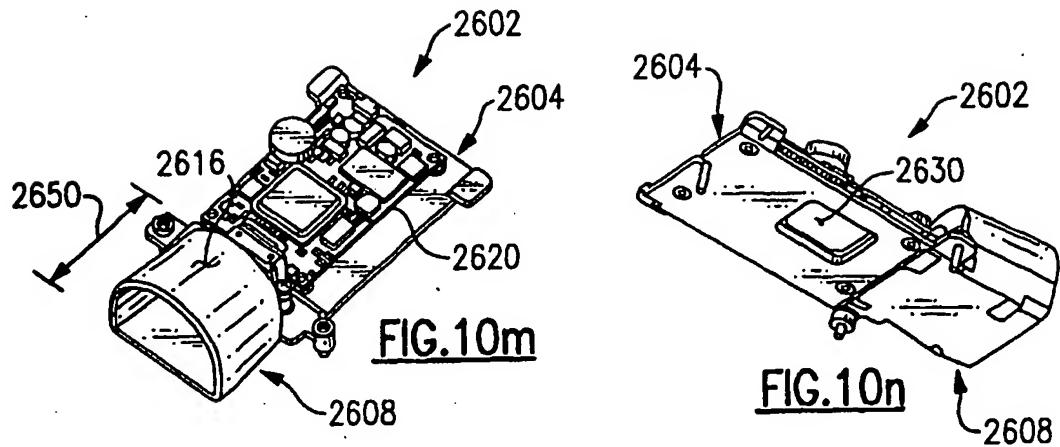


FIG.10l

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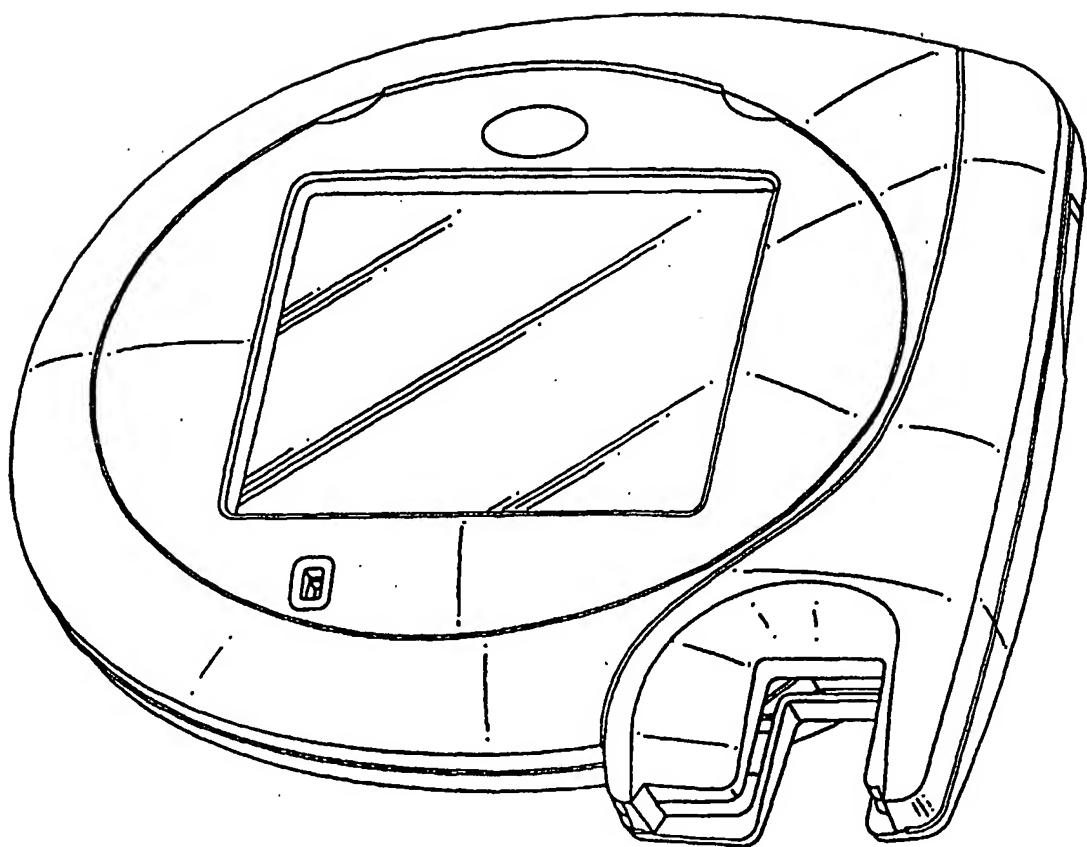


FIG.11a

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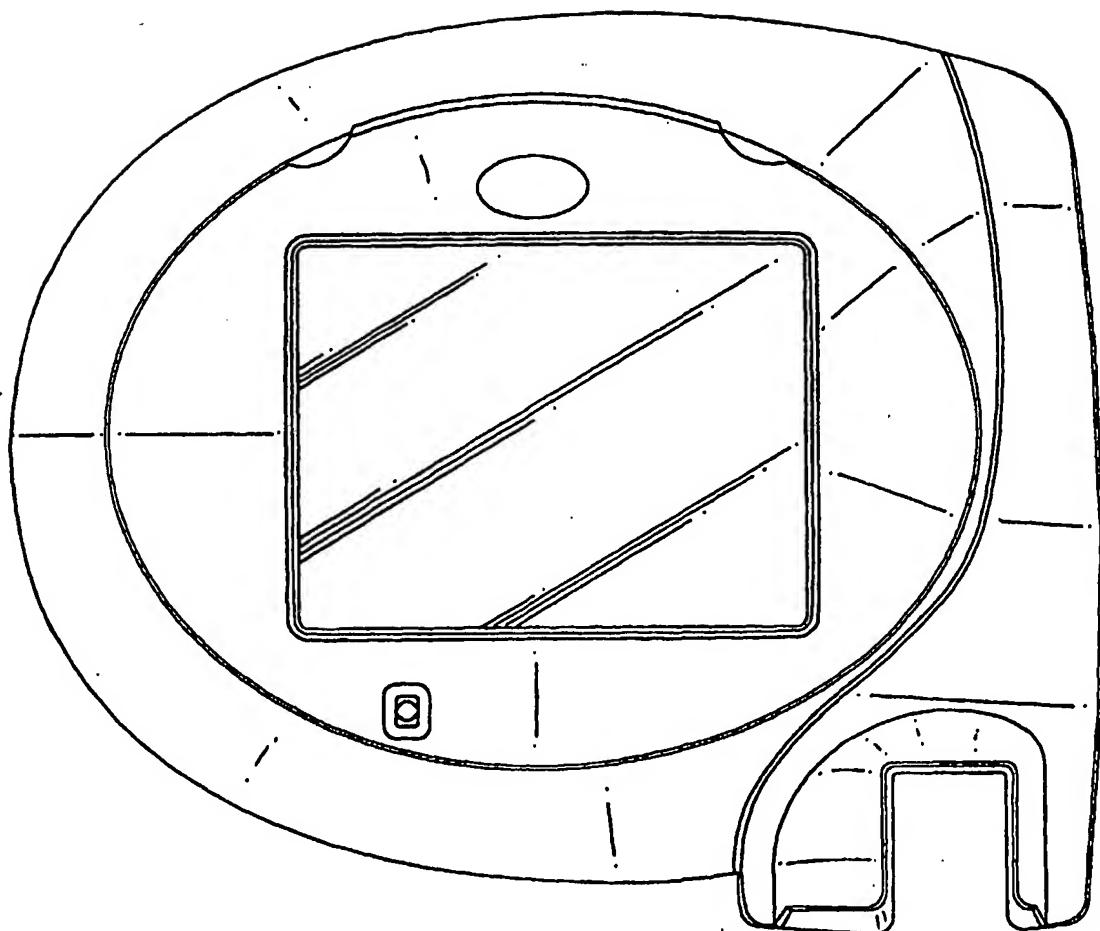


FIG.11b

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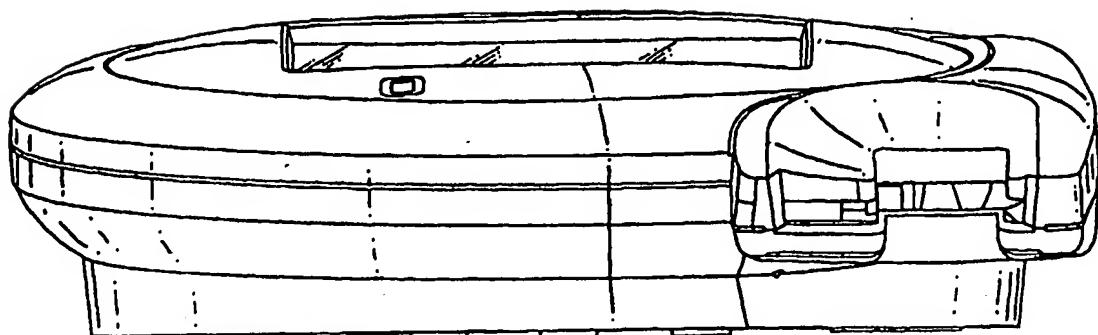


FIG.11c

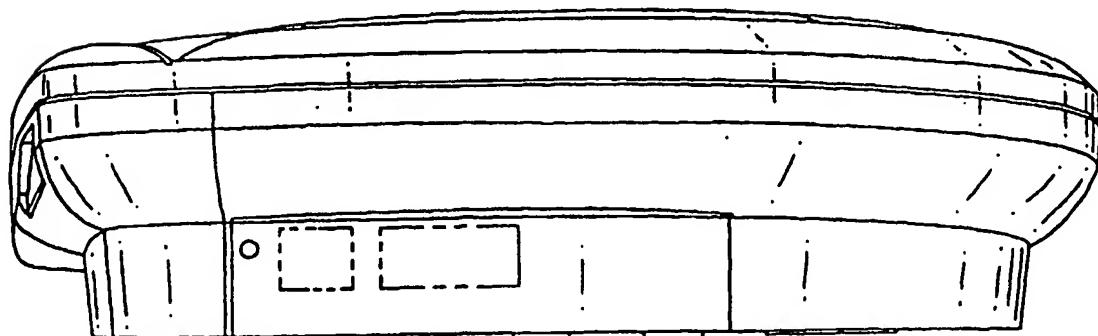


FIG.11d

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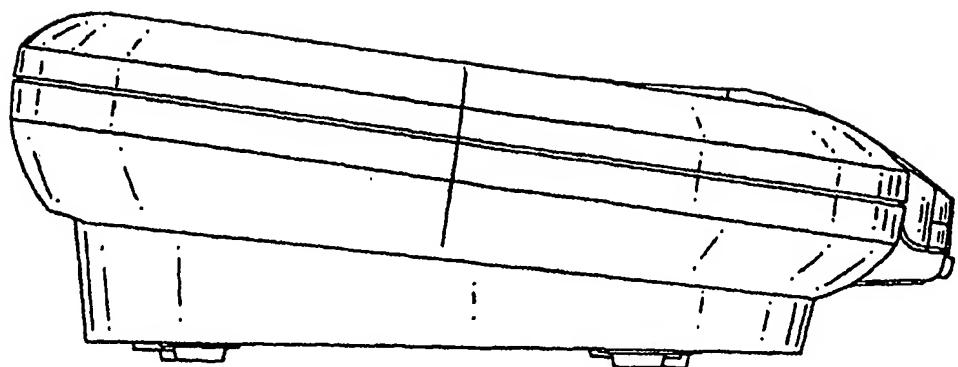


FIG.11e

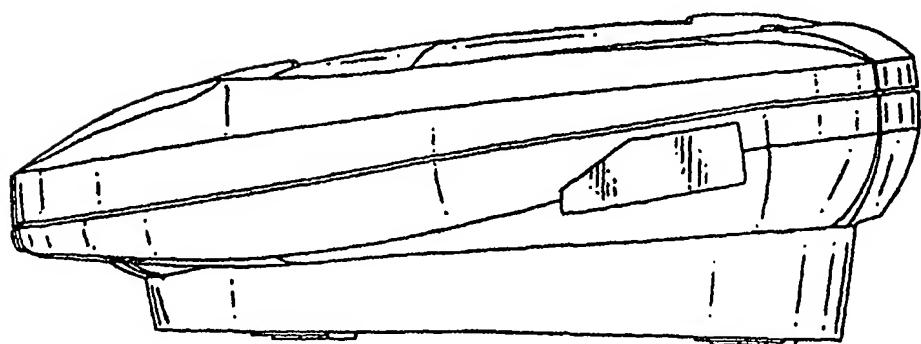


FIG.11f

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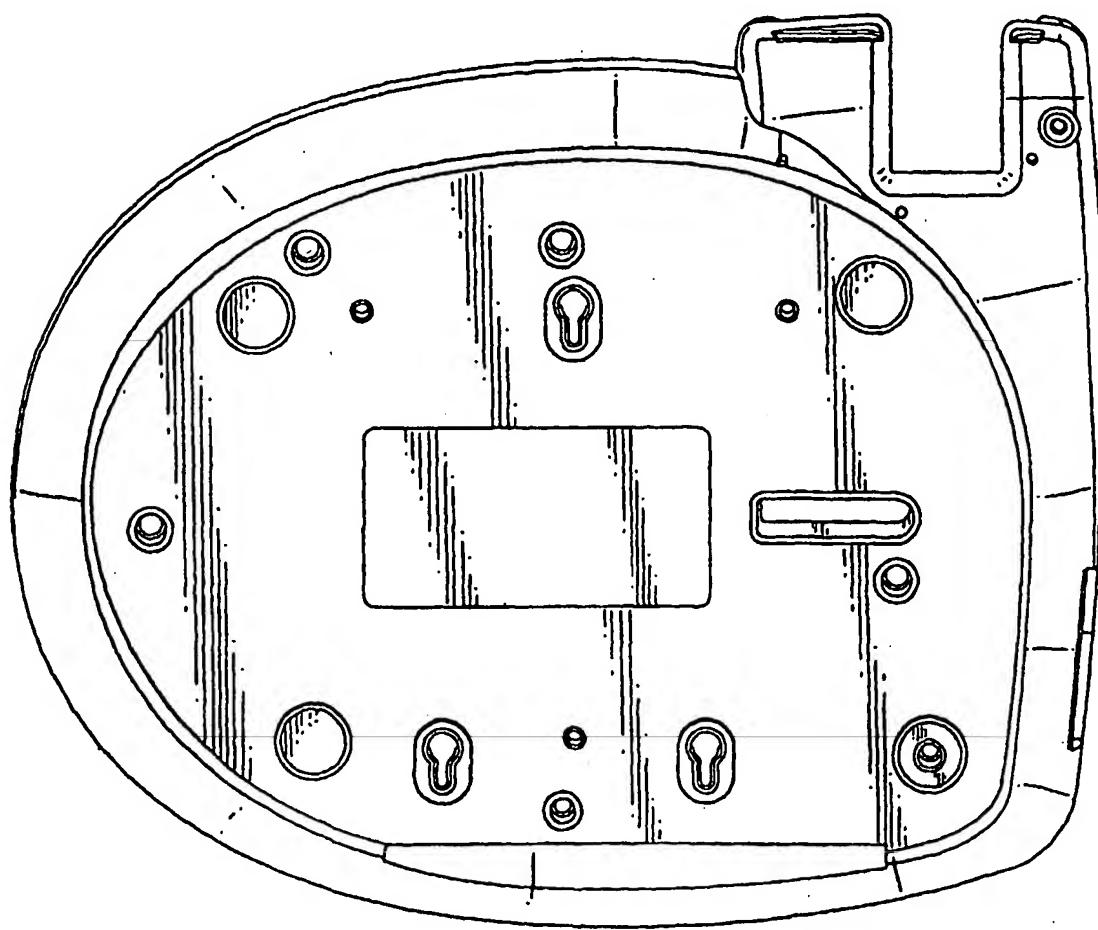


FIG.11g